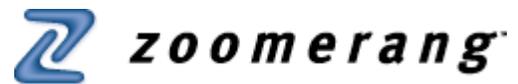


City of Dublin Residents Survey 2010 - LAUNCHED



Results Overview

Date: 4/27/2010 7:15 AM PST

Responses: Completes

Filter: No filter applied

1. SECTION A: CUSTOMER SERVICE During the last two years, how often has a member of your household contacted the City to address a concern or need?

1 - 2 times		272	41%
3 - 4 times		111	17%
5 - 6 times		32	5%
7 or more times		22	3%
Never		226	34%
Total		663	100%

3. How did you contact the City with your concerns or needs? Mark all that apply.

Telephone		376	86%
Mail		14	3%
In Person		84	19%
E-mail		158	36%
Other, please specify		12	3%

4. What are your preferred means of informing the City of your concerns or needs? Mark all that apply.

Telephone		337	77%
Mail		18	4%
In Person		81	18%
E-mail		339	77%
Other, please specify		11	3%

5. During the last two years, how often have you visited a City of Dublin office in person?

1 - 2 times		180	41%
3 - 4 times		30	7%
5 - 6 times		9	2%
7 or more times		26	6%
Never		192	44%
Total		437	100%

7. Based on your experiences during the past two years, please use the following scale to rate the City of Dublin:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Ease in reporting concerns or needs	217 50%	162 37%	36 8%	5 1%	2 0%	14 3%
City's responsiveness addressing the concerns or needs	192 44%	147 34%	50 11%	22 5%	16 4%	9 2%
Overall quality of the response to the concerns or needs	180 41%	157 36%	52 12%	21 5%	15 3%	11 3%
The degree to which the city considers the opinions of citizens who want to be heard before making major decisions	129 30%	162 37%	65 15%	12 3%	14 3%	54 12%
Ease of locating city offices	164 38%	186 43%	57 13%	4 1%	3 1%	22 5%

8. Based on your experiences with the City of Dublin during the past two years, please use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the option. Bottom % is percent of the total	Excellent	Good	Fair	Poor	Very Poor	Don't Know
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respondents selecting the option.							
Overall customer service quality from city staff	277 42%	236 36%	49 8%	7 1%	1 0%	83 13%	
Overall courtesy of city staff	312 48%	215 33%	40 6%	2 0%	2 0%	84 13%	
Overall responsiveness of city staff	267 41%	223 34%	52 8%	13 2%	10 2%	88 13%	
Overall work performance of city staff	271 41%	243 37%	43 7%	5 1%	3 0%	90 14%	

9. SECTION B: CITY DIVISIONS Division of Recreation Services Based on your household's experiences during the past two years, use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Division of Parks & Open Space overall customer service	299 46%	229 35%	31 5%	4 1%	1 0%	86 13%

10. Based on your household's experiences with the City's Recreation Services during the past two years, use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Programs for adults	155 23%	292 44%	52 8%	9 1%	0 0%	152 23%
Programs for seniors	119 18%	109 17%	19 3%	2 0%	0 0%	407 62%
Programs for teens	64 10%	142 22%	34 5%	5 1%	3 0%	402 62%
Programs for youths	124 19%	189 29%	28 4%	1 0%	0 0%	311 48%
Programs for preschool	109 17%	133 20%	17 3%	4 1%	0 0%	386 59%

Abbey Theater programming	100 15%	154 24%	31 5%	9 1%	2 0%	352 54%
Diversity of programming	148 23%	225 35%	53 8%	6 1%	2 0%	214 33%
Recreation programming overall	192 30%	294 46%	45 7%	2 0%	0 0%	112 17%
Recreation Center Program Brochure	234 36%	255 39%	57 9%	2 0%	2 0%	102 16%
Online registration process	179 28%	178 27%	53 8%	7 1%	1 0%	232 36%
Walk-in registration process	136 21%	182 28%	31 5%	6 1%	1 0%	290 45%
Fees for programs	121 19%	258 40%	128 20%	21 3%	4 1%	109 17%
Dublin Community Recreation Center front desk staff overall customer service	217 34%	225 36%	65 10%	8 1%	3 0%	115 18%
Dublin Community Recreation Center fitness staff overall customer service	171 27%	174 27%	50 8%	10 2%	2 0%	235 37%
Dublin Community Recreation Center pools staff overall customer service	140 22%	159 25%	54 8%	13 2%	2 0%	277 43%
Dublin Community Pool North overall customer service	96 15%	109 17%	27 4%	3 0%	2 0%	403 63%
Dublin Community Pool South overall customer service	93 15%	126 20%	26 4%	5 1%	2 0%	389 61%

11.

From the following list of parks and recreation facilities, public or private, select the top five that are most important in satisfying your household's recreational needs between the months of April and October (temperate/summer season). Please select only five choices.

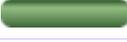
Scioto River Access		104	16%
Fitness Stations (Outdoor)		28	4%
Bocce Ball Courts		6	1%
Canoeing/Kayaking		43	7%
Disc Golf		26	4%
Ice Skating/Ice Hockey (Indoor)		20	3%

Walking/Hiking /Biking Trails		521	79%
Picnic Areas		126	19%
Outdoor Entertainment (Amphitheater/Event Grounds)		176	27%
Playgrounds		217	33%
Senior Adult Activity Areas		35	5%
Golf Courses		131	20%
Fishing Areas		37	6%
Swimming Pools (Outdoor)		276	42%
Swimming Pools (Indoor)		91	14%
Community Recreation Center		297	45%
Volleyball Courts (Outdoor)		13	2%
Volleyball Courts (Indoor)		9	1%
Soccer Fields		107	16%
Basketball Courts (Outdoor)		35	5%
Basketball Courts (Indoor)		15	2%
Tennis Courts (Indoor)		13	2%
Tennis Courts (Outdoor)		103	16%
Equestrian Trails		6	1%
Baseball/Softball Fields		72	11%
Misc. Sports Fields (Football, Lacrosse, Cricket, Etc.)		27	4%
Skate/BMX Bike Park		14	2%
Community Gardens		104	16%
Dog Park		92	14%

Historic/Cultural /Interpretive Areas		82	12%
Naturally Preserved Areas		288	44%

12.

From the following list of parks and recreation facilities, public or private, select the top five that are most important in satisfying your household's recreational needs between the months of November and March (cold/winter season). Please select only five choices.

Walking/Hiking /Biking Trails		435	68%
Playgrounds		111	17%
Senior Adult Activity Areas		56	9%
Golf Courses		26	4%
Fishing Areas		9	1%
Swimming Pools (Indoor)		271	42%
Community Recreation Center		409	64%
Volleyball Courts (Indoor)		30	5%
Sledding Areas		256	40%
Basketball Courts (Outdoor)		10	2%
Basketball Courts (Indoor)		86	13%
Tennis Courts (Outdoor)		16	2%
Tennis Courts (Indoor)		57	9%
Ice Skating/Hockey Rink (Outdoor)		67	10%
Ice Skating/Hockey Rink (Indoor)		84	13%
Equestrian Trails		4	1%
Cross-Country Skiing		47	7%
Skate/BMX Bike Park		6	1%

Community Gardens		50	8%
Dog Park		80	12%
Historic/Cultural /Interpretive Areas		110	17%
Naturally Preserved Areas		273	43%

13. From the following list of ecological/natural resources, select the top five that are most important to you for preservation and conservation. Please select only five choices.

Scenic views		455	71%
Unique geological features		278	43%
Streams		414	64%
Wetlands		171	27%
Riparian (waterway) corridors		117	18%
Water quality		397	62%
Wooded lots/forests		489	76%
Native vegetation		160	25%
Bird/mammal /reptile/amphibian habitat		285	44%
Grassland/prairie /wildflower meadows		273	42%

15. Rank the following age groups from the most important (1) to least important (5) in satisfying your household's recreational programming needs. You may only choose one item for each ranking number level.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5
Preschool/Youth	128 28%	73 16%	46 10%	47 10%	165 36%
Programs/Camps (Age 0-11)	64 14%	98 21%	104 22%	148 32%	50 11%

Teen Programs/Camps (Age 12-18)	67 14%	77 16%	152 31%	110 22%	86 17%
Adult Programs (Age 19-54)	164 29%	170 30%	90 16%	74 13%	67 12%
Senior-Adult Programs (Age 55-Up)	166 29%	92 16%	71 12%	68 12%	174 30%

16. From the following list of recreational programs, choose FIVE that are most important in satisfying your household needs.

Aquatics (Swim Lessons/Swim Team/Masters /Aerobics)		262	40%
Fine Arts/Crafts /Hobbies		209	32%
Fairs/Festivals		500	76%
Holiday Events		356	54%
Athletic Sports Leagues/Camps		248	38%
Playground/Youth Camp Programs		190	29%
Nature Education		180	28%
Trips/Tours		97	15%
Performing Arts		193	30%
Fitness/Wellness Programs		455	70%
Continuing Education Programs		221	34%

18. How often does your household rely on the school district's facilities during non-school hours to fulfill your recreational needs?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Weekly	Ocasionaly	Seldom	Not at all
	Auditorium/Classroom	17 3%	80 12%	81 12%
Indoor Common Areas (Camps)	18 3%	71 11%	86 13%	475 73%

Outdoor Athletic Fields/Courts /Playgrounds	141 22%	178 27%	57 9%	278 43%
Indoor Gymnasium	64 10%	95 15%	75 12%	416 64%

19. How often does your household rely on PRIVATE recreation facilities to fulfill your recreational needs?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Weekly	Ocasionally	Seldom	Not at all
Private Fitness Clubs	155 24%	70 11%	52 8%	376 58%
Private Swimming Pools	88 14%	98 15%	58 9%	401 62%
Private Golf Courses	81 13%	137 21%	67 10%	361 56%
Private Athletic Fields	54 8%	70 11%	75 12%	444 69%
Hockey/Ice Skating	37 6%	78 12%	89 14%	436 68%

21. How often do you visit Dublin's community parks?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Weekly	Ocasionally	Seldom	Not at all
Emerald Fields	19 3%	126 20%	122 19%	362 58%
Darree Fields	63 10%	151 24%	117 19%	301 48%
Avery Park	134 21%	251 39%	109 17%	144 23%
Coffman Park	90 14%	355 55%	119 19%	76 12%
Scioto Park	29 5%	307 48%	154 24%	146 23%

22. How satisfied are you with the amenities of Dublin's community parks?

Top number is the count of respondents	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	Never visited
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selecting the option. Bottom % is percent of the total respondents selecting the option.							
Emerald Fields	56 9%	124 20%	78 12%	7 1%	2 0%	363 58%	
Darree Fields	106 17%	167 26%	91 14%	11 2%	4 1%	255 40%	
Avery Park	162 25%	275 43%	92 14%	5 1%	4 1%	101 16%	
Coffman Park	212 33%	279 43%	85 13%	4 1%	3 0%	59 9%	
Scioto Park	148 23%	258 41%	81 13%	16 3%	8 1%	124 20%	

27.

Based on your household's need and use, rate the availability within the City of Dublin of the following using the following scale:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Too much already	Sufficient	Insufficient	No opinion
Outdoor tennis courts	12 2%	298 46%	58 9%	280 43%
Indoor tennis courts	6 1%	81 12%	109 17%	453 70%
Off-leash dog parks	26 4%	133 21%	133 21%	350 55%
Outdoor swimming pools	10 2%	424 66%	58 9%	152 24%
Parks along the Scioto River	13 2%	350 55%	157 24%	121 19%
Walking access points to the Scioto River	11 2%	245 38%	227 35%	161 25%
Indoor fitness space	21 3%	385 59%	130 20%	112 17%
Indoor walking/jogging track space	20 3%	338 52%	172 27%	119 18%
Indoor community meeting and event spaces	27 4%	428 67%	28 4%	158 25%
Indoor recreational swimming space	14 2%	384 60%	121 19%	123 19%

Indoor competitive swimming space	10 2%	212 33%	85 13%	332 52%
Youth athletic sports fields.	41 6%	365 58%	35 6%	193 30%
Recreation opportunities for senior adults	21 3%	204 32%	42 7%	375 58%
Nature education opportunities	19 3%	259 41%	86 14%	273 43%
Indoor basketball facilities	10 2%	244 38%	80 13%	301 47%
Unique natural areas	27 4%	372 58%	123 19%	117 18%
Wildlife corridors	30 5%	326 51%	125 20%	153 24%
Educational materials (about parks, nature trails, etc.) highlighting natural and cultural resources	27 4%	318 49%	128 20%	170 26%

28. Please respond to the following statements:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	No opinion
I believe I am sufficiently aware of the availability of Dublin recreation areas, programs and opportunities.	141 21%	340 52%	110 17%	55 8%	7 1%	6 1%
Based on my personal experience, there is sufficient accessibility to recreation facilities for those who are disabled.	61 9%	203 31%	88 13%	11 2%	5 1%	288 44%

I primarily use private recreation facilities, and do not foresee a need for additional city/public facilities.	13 2%	69 11%	111 17%	207 32%	186 28%	71 11%
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29. Please respond to the following statements:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Increase	Decrease	No Impact
I believe parks and protected natural areas have the following effect on nearby property values.	635 97%	5 1%	14 2%
I believe close proximity to trail and bike-path access has the following effect on nearby property values.	603 92%	16 2%	35 5%

30. Please respond to the following statement:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very poor	Don't know
The facility size of the Dublin Community Recreation Center relative to attendance is:	61 9%	222 34%	180 27%	66 10%	15 2%	112 17%

31. The community has numerous groups/clubs devoted to various types of outdoor activities. Please rank your level of interest in joining/participating in each of the following:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very interested	Interested	Neutral	Not Interested
Boating	43 7%	99 15%	137 21%	362 56%
Hiking	104 16%	253 39%	141 22%	146 23%

Service Volunteer	68 11%	261 41%	179 28%	135 21%
Bicycling	124 19%	218 34%	135 21%	166 26%
Gardening	75 12%	203 32%	183 29%	181 28%
Historical Society	45 7%	149 23%	219 34%	228 36%
Bird Watching	31 5%	108 17%	166 26%	338 53%
Environmental/Conservation	65 10%	219 34%	190 30%	162 25%

32. Throughout the months of April through October, the majority of recreational needs for your household are primarily found within...

Dublin Corporate Limits		289	44%
Central Ohio Area		238	36%
State of Ohio		62	9%
Midwest Region		29	4%
Nation		40	6%
Total		658	100%

33. Throughout the months of November through March, the majority of recreational needs for your household are primarily found within...

Dublin Corporate Limits		350	53%
Central Ohio Area		222	34%
State of Ohio		37	6%
Midwest Region		9	1%
Nation		40	6%
Total		658	100%

34. MAINTENANCE AND SEASONAL SERVICES Based on your household's experiences with the City during the past two years, use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the	Excellent	Good	Fair	Poor	Very Poor	Don't Know
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option. Bottom % is percent of the total respondents selecting the option.							
Street cleaning	285 43%	298 45%	57 9%	5 1%	3 0%	12 2%	
Snow plowing	409 62%	198 30%	37 6%	8 1%	6 1%	1 0%	
Chipper service	321 49%	167 25%	44 7%	4 1%	2 0%	120 18%	
Leaf collection	319 49%	214 33%	53 8%	4 1%	3 0%	63 10%	
Yard waste recycling	396 60%	198 30%	18 3%	4 1%	2 0%	41 6%	
Mosquito control	197 30%	254 39%	83 13%	14 2%	5 1%	102 16%	
Roadside litter control	237 36%	285 43%	85 13%	15 2%	5 1%	30 5%	
Refuse collection	379 58%	228 35%	30 5%	4 1%	0 0%	14 2%	
Recycling collection	405 62%	204 31%	26 4%	8 1%	3 0%	5 1%	
Maintenance and seasonal services overall	327 50%	284 44%	30 5%	2 0%	1 0%	7 1%	
Division of Streets & Utilities overall customer service	305 47%	251 38%	45 7%	4 1%	2 0%	46 7%	

35.

TAXATION Based on your household's experiences with the city during the past two years, use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Ease of finding and using online income tax filing	106 16%	230 35%	91 14%	18 3%	8 1%	202 31%

36.

Based on your knowledge, please answer the following questions: I believe the majority of my local income taxes pay for:

City of Dublin services		518	79%
Dublin City Schools		140	21%
Total		658	100%

37.

I believe the majority of my local property taxes pay for:

City of Dublin services		111	17%
Dublin City Schools		545	83%
Total		656	100%

38.

I believe the majority of my local income taxes are paid by:

People living in Dublin		321	49%
People working in Dublin		336	51%
Total		657	100%

39.

POLICE The Division of Police focuses on numerous issues and concerns. Please compare all of the issues listed below and rank them against each other in order of most important (1) to least important (10). You may only choose one issue for each ranking number level.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5	6	7	8	9	10
Effectively responding to juvenile issues (curfew and underage drinking)	24 4%	24 4%	42 7%	38 7%	71 13%	62 11%	79 14%	72 13%	74 13%	76 14%
Neighborhood traffic enforcement	37 6%	47 8%	51 9%	45 8%	67 12%	60 10%	63 11%	65 11%	76 13%	64 11%

Driving under the influence (DUI) enforcement	48 9%	54 10%	67 12%	73 13%	77 14%	79 14%	51 9%	55 10%	40 7%	16 3%
Reducing property crimes, such as vandalism, burglary and theft	177 31%	123 22%	82 15%	50 9%	21 4%	21 4%	19 3%	16 3%	27 5%	27 5%
Reducing traffic crashes	18 3%	44 8%	50 9%	67 12%	80 14%	70 12%	73 13%	73 13%	56 10%	29 5%
Solving crimes	41 7%	104 19%	77 14%	67 12%	52 9%	60 11%	52 9%	45 8%	39 7%	21 4%
Effectively responding to drug-related crimes	11 2%	29 5%	54 10%	81 14%	71 13%	71 13%	83 15%	81 14%	54 10%	27 5%
Providing other services, such as vacation house watch checks and vehicle lockouts	36 6%	31 5%	43 7%	37 6%	40 7%	54 9%	52 9%	50 9%	57 10%	184 32%
Readiness to deal with major crimes and emergencies	173 30%	71 12%	71 12%	51 9%	45 8%	31 5%	34 6%	34 6%	37 6%	38 6%
Responding to and/or addressing crime issues in schools	35 6%	72 12%	59 10%	69 11%	63 10%	56 9%	49 8%	62 10%	88 14%	63 10%

42. How safe do you feel in Dublin?

Very Safe		429	65%
Safe		225	34%
Unsafe		2	0%
Don't Know		2	0%
Total		658	100%

43. Please identify the contact that members of your household have had with the Division of Police during the past two years? Mark all that apply.

Crime victim		77	12%
Arrested or cited by the Dublin Police		26	4%
Community program (D.A.R.E., Neighborhood Watch, etc.)		164	25%
Assistance or service call (lockout, stranded motorist, etc.)		165	25%
No contact		306	47%

44.

Based on your household's experiences with the Division of Police during the past two years, use the following scale to rate your perceptions of:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Response time to calls	184 29%	156 25%	13 2%	3 0%	4 1%	271 43%
D.A.R.E. program	110 17%	94 15%	18 3%	3 0%	2 0%	402 64%
School Resource Officer program	110 17%	76 12%	21 3%	1 0%	3 0%	421 67%
Education/Crime prevention programs	79 13%	125 20%	36 6%	2 0%	0 0%	387 62%
Responsiveness to citizen concerns	144 23%	192 31%	35 6%	6 1%	11 2%	240 38%
Traffic enforcement	129 21%	269 43%	83 13%	13 2%	6 1%	128 20%
Visible police patrol	215 34%	275 43%	81 13%	22 3%	7 1%	38 6%
Ability to solve crime	54 9%	86 14%	40 6%	14 2%	9 1%	421 67%
Neighborhood House Watch program	126 20%	166 26%	38 6%	7 1%	5 1%	285 45%
Readiness to deal with major crimes and emergencies	116 19%	142 23%	29 5%	6 1%	3 0%	330 53%

Division of Police overall customer service	207 33%	213 34%	35 6%	3 0%	4 1%	170 27%
Police overall	226 36%	279 45%	42 7%	4 1%	6 1%	68 11%

45.

The Division of Police provides numerous programs/services. Which are the most important to you? Please compare all of the issues listed below and rank them against each other in order of most important (1) to least important (8). You may only choose one issue for each ranking number level.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5	6	7	8
Neighborhood Watch	171 29%	130 22%	105 18%	65 11%	48 8%	25 4%	30 5%	21 4%
School Resource Officer program	48 8%	74 13%	85 15%	99 17%	96 17%	71 12%	56 10%	42 7%
Traffic Enforcement Unit	77 13%	85 15%	120 21%	93 16%	83 14%	60 10%	45 8%	21 4%
Youth Police Academy	16 3%	23 4%	23 4%	37 7%	66 12%	88 15%	139 24%	176 31%
Drug Abuse Resistance Education (DARE)	48 8%	53 9%	83 14%	75 13%	103 18%	103 18%	64 11%	47 8%
Crime reduction programs (open garage door notifications and anti-theft notices)	191 32%	144 24%	69 11%	69 11%	48 8%	40 7%	17 3%	26 4%
Self-defense classes	12 2%	40 7%	49 8%	66 11%	72 12%	92 15%	144 24%	125 21%
Neighborhood speed surveys	39 6%	52 8%	64 10%	89 14%	70 11%	110 18%	79 13%	116 19%

46.

COMMUNITY PLANNING Are you aware that the City has a "Community Plan" defining the long-term vision for Dublin through 2030?

Yes		510	77%
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No		150	23%
Total		660	100%

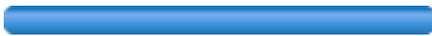
47. How knowledgeable would you say you are about the content of the Community Plan?

Very knowledgeable		31	6%
Somewhat knowledgeable		259	51%
Not knowledgeable		219	43%
Not interested		1	0%
Total		510	100%

48. Does Dublin require enough, too much or not enough architectural quality in its residential buildings?

Enough		432	66%
Too Much		87	13%
Not Enough		55	8%
Don't Know		50	8%
No Opinion		34	5%
Total		658	100%

49. Does Dublin require enough, too much or not enough architectural quality in its commercial buildings?

Enough		430	65%
Too Much		74	11%
Not Enough		67	10%
Don't Know		60	9%
No Opinion		27	4%
Total		658	100%

50. CODE ENFORCEMENT Based on your household's experiences during the past two years, use the following scale to rate your perceptions of the City of Dublin's building code:

Excellent		153	23%
Good		265	40%

Fair		66	10%
Poor		9	1%
Very Poor		6	1%
Don't Know		158	24%
Total		657	100%

51. ENVIRONMENTAL SUSTAINABILITY Is your household recycling more, less or about the same amount as in 2008?

Much more		174	26%
More		261	40%
About the same		207	31%
Less		2	0%
Much less		3	0%
Don't know		12	2%
Total		659	100%

52. Has receiving a larger blue recycling bin from the City changed the amount of recycling in your household?

Yes		436	66%
No		170	26%
Don't Know		50	8%
Total		656	100%

55. Please respond to the following statements:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't know
Residents in my neighborhood leave their trash and recycling bins at the curb too long after refuse	9 1%	44 7%	116 18%	283 43%	182 28%	18 3%

collection.						
Residents should be required to store all trash and recycling receptacles in an enclosed structure, such as a garage, when they are not being put out for weekly collection.	250 38%	181 28%	89 14%	73 11%	47 7%	16 2%

56. To what extent do you support or oppose an increased emphasis on environmental sustainability programs and initiatives by the City of Dublin?

Strongly support		297	45%
Somewhat support		213	33%
Neutral		97	15%
Somewhat oppose		17	3%
Strongly oppose		14	2%
Don't know		16	2%
Total		654	100%

58. SECTION B: CITY DIVISIONS COMMUNICATIONS TOOLS Based on your household's experiences please use the scale to rate the following communications tools in terms of their ease of use and effectiveness in communicating information you need to know about the City of Dublin:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
City's Web site (www.dublin.oh.us)	226 35%	328 50%	62 10%	3 0%	3 0%	28 4%
"It's Happening in Dublin" on Time Warner (Ch. 6 or 9)	39 6%	141 22%	80 12%	29 4%	16 2%	344 53%
City Council meetings on Time Warner (Ch. 6 or 9)	41 6%	128 20%	81 13%	22 3%	16 2%	358 55%
City bulletin board on Time Warner (Ch. 6 or 9)	32 5%	123 19%	88 14%	24 4%	14 2%	366 57%

City Council meetings online	32 5%	124 19%	81 13%	12 2%	7 1%	387 60%
City Manager Column in the Dublin News	81 13%	311 48%	98 15%	8 1%	7 1%	138 21%
City Newsletter (Inside Dublin) in Dublin Life Magazine	133 21%	329 51%	88 14%	12 2%	2 0%	82 13%
Resident Guide	234 36%	288 45%	54 8%	3 0%	1 0%	66 10%
Recreation Service Program Brochure	243 38%	257 40%	71 11%	4 1%	1 0%	61 10%
Weekly In Touch ad in the Dublin Villager	91 14%	234 36%	75 12%	12 2%	8 1%	223 35%
City of Dublin information disseminated by Civic Associations	48 7%	135 21%	94 15%	46 7%	18 3%	302 47%
E-News from Dublin	110 17%	163 25%	54 8%	10 2%	6 1%	304 47%
Facebook	18 3%	35 5%	35 5%	13 2%	12 2%	527 82%
Twitter	10 2%	22 3%	27 4%	13 2%	11 2%	547 87%
Overall, rate the city's communication tools listed above.	106 17%	372 58%	107 17%	17 3%	4 1%	35 5%

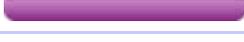
59.

Please select the top four ways you prefer to receive information from the City of Dublin. Please select only four choices:

Dublin's weekly newspapers		503	77%
Bi-monthly city newsletter (Inside Dublin)		286	44%
Local TV stations		116	18%
E-mail/e-newsletter from city		454	69%
Columbus Dispatch		130	20%
Blog from the city manager		17	3%
City publications		256	39%

From your civic association		93	14%
Attend City Council meetings		16	2%
1610 Radio		12	2%
DTV (government access TV)		40	6%
Web site		378	58%
Twitter		17	3%
Facebook		48	7%
Don't know		9	1%

60. WEB USAGE How often do you visit the City of Dublin Web site www.dublin.oh.us?

Weekly		109	17%
Monthly		227	35%
Quarterly		194	30%
Annually		62	9%
Never		40	6%
Don't know		24	4%
Total		656	100%

61. Please respond to the following statements:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Yes	No	Don't know
I have watched Dublin City Council meetings online.	119 19%	472 77%	23 4%
I have watched "It's Happening in Dublin" online.	139 23%	443 73%	26 4%
I have used the online mapping tools (GIS) on the City's Web site.	218 35%	368 60%	30 5%
I have used the online auction on the City's Web site.	29 5%	550 89%	37 6%

64. Would you participate in a community blog or discussion page?

Yes		93	14%
No		325	50%
Sometimes		145	22%
Don't know		89	14%
Total		652	100%

65. I have followed the City of Dublin on a social-networking site (Facebook, Twitter)?

Yes		56	9%
No		589	90%
Don't know		7	1%
Total		652	100%

66. MEDIA How often do you read the local newspaper, The Dublin News?

Weekly		369	57%
Most weeks		110	17%
Sometimes		81	12%
Rarely/Never		86	13%
Don't know		6	1%
Total		652	100%

67. How often do you read the local newspaper, The Dublin Villager?

Weekly		317	49%
Most Weeks		98	15%
Sometimes		98	15%
Rarely/Never		124	19%
Don't know		14	2%
Total		651	100%

68. How often do you read the bi-monthly publication, Dublin Life Magazine?

Sometimes		343	52%
Always		279	43%

Rarely/Never		34	5%
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69. How often do you read The Columbus Dispatch?

Daily		341	52%
Weekly		113	17%
Most Weeks		29	4%
Sometimes		70	11%
Rarely/Never		106	16%
Don't know		0	0%
Total		659	100%

70. Which local TV news are you most likely to watch?

WBNS (Channel 10)/CBS		265	43%
WCMH (Channel 4)/NBC		287	47%
WSYX (Channel 6)/ABC		102	17%
WTTE (Channel 28)/FOX		115	19%

72. SECTION D: FACILITIES AND INFRASTRUCTURE DUBLIN PARKS Using the scale below, rate your perceptions of Dublin parks.

	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.						
Beautification and landscaping of city parks	314 48%	308 47%	24 4%	2 0%	0 0%	6 1%
Safety and security while in city parks	263 40%	316 48%	48 7%	4 1%	0 0%	24 4%
Park maintenance	310 47%	309 47%	23 4%	2 0%	2 0%	7 1%

Bike paths overall	294 45%	272 42%	50 8%	3 0%	2 0%	31 5%
City parks overall	322 50%	304 47%	13 2%	0 0%	1 0%	7 1%

73.

DUBLIN COMMUNITY RECREATION CENTER Using the scale below, rate your perceptions of Dublin recreation facilities based on the facility, convenience of use and experience of use.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Leisure swimming pool	153 24%	248 38%	37 6%	9 1%	1 0%	199 31%
Competitive swimming pool	90 14%	178 28%	44 7%	8 1%	1 0%	324 50%
Fitness floor	99 15%	238 37%	78 12%	22 3%	1 0%	208 32%
Babysitting room	46 7%	63 10%	17 3%	3 0%	0 0%	518 80%
Teen lounge	25 4%	65 10%	28 4%	1 0%	0 0%	525 82%
Senior lounge	37 6%	67 10%	11 2%	0 0%	0 0%	531 82%
Community hall	109 17%	198 31%	30 5%	1 0%	0 0%	304 47%
Abbey Theater	122 19%	191 30%	29 5%	3 0%	1 0%	291 46%
Indoor jogging/walking track	108 17%	245 38%	83 13%	28 4%	2 0%	181 28%
Scheduling of the facility	82 13%	197 31%	70 11%	10 2%	5 1%	280 43%
Classrooms	69 11%	165 26%	41 6%	3 0%	1 0%	365 57%
Locker rooms	67 10%	226 35%	118 18%	33 5%	11 2%	185 29%
Overall facility	146 23%	341 53%	63 10%	4 1%	1 0%	89 14%

74.

DUBLIN COMMUNITY OUTDOOR COMMUNITY POOL NORTH Using the scale below, rate your perceptions of Dublin Community Pool North based on the facility, convenience of use and experience of use.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Water attractions	68 11%	158 25%	46 7%	4 1%	3 0%	361 56%
Overall facility	81 13%	170 27%	29 5%	3 0%	2 0%	355 55%
Facility size relative to attendance	54 8%	147 23%	55 9%	13 2%	8 1%	363 57%

75.

DUBLIN COMMUNITY OUTDOOR COMMUNITY POOL SOUTH Using the scale below, rate your perceptions of Dublin Community Pool South based on the facility, convenience of use and experience of use.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Water attractions	139 22%	138 21%	9 1%	1 0%	1 0%	356 55%
Overall facility	131 20%	146 23%	9 1%	3 0%	1 0%	353 55%
Facility size relative to attendance	65 10%	143 22%	52 8%	17 3%	6 1%	355 56%

76.

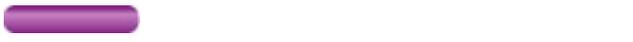
TRANSPORTATION, TRAFFIC AND ROADWAYS Using the scale below, rate your perceptions of Dublin traffic and roadways.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't Know
Beautification and landscaping of city roadways	305 47%	302 46%	41 6%	2 0%	1 0%	3 0%
Ease of traffic flow on the main roadways	144 22%	334 51%	126 19%	37 6%	12 2%	2 0%

Ease of traffic flow on neighborhood streets	200 31%	359 55%	75 12%	12 2%	4 1%	1 0%
Traffic and roadways overall	178 27%	374 57%	87 13%	10 2%	2 0%	1 0%
Dublin's Neighborhood Traffic Calming Program	77 12%	222 34%	133 21%	68 11%	39 6%	108 17%
Ease of traffic flow on modern roundabouts	206 32%	276 42%	113 17%	39 6%	17 3%	2 0%

77.

Using the scale below, rate your perceptions of the ease and conveniences of driving though roundabouts.

Excellent		232	36%
Good		239	37%
Fair		117	18%
Poor		35	5%
Very Poor		20	3%
Don't Know		0	0%
Total		643	100%

78.

Rank the following intersections from 1 (being most important) to 6 (being least important) for needed improvements:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5	6	
	Sawmill Road and Bright Road	71 12%	81 14%	80 14%	75 13%	113 19%	164 28%
	Dublin Road and Glick Road	154 26%	113 19%	75 13%	93 16%	111 19%	46 8%
	Frantz Road and SR 161	74 13%	105 18%	143 24%	123 21%	87 15%	57 10%
	Riverside Drive and SR 161	104 17%	143 24%	139 23%	118 20%	68 11%	29 5%

Avery-Muirfield Corridor between US 33 and Perimeter Drive	160 27%	115 19%	92 15%	85 14%	88 15%	56 9%
Cosgray Road and Shier-Rings Road	55 9%	57 10%	69 12%	85 14%	105 18%	228 38%

80. Using the scale below, please tell us how often you use a bicycle for:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Almost daily	Weekly	Monthly	Rarely	Never	Don't Know
Recreation	66 10%	179 28%	135 21%	119 18%	137 21%	13 2%
Commuting to work or school	10 2%	14 2%	9 1%	51 8%	513 80%	48 7%
Errands	6 1%	44 7%	56 9%	110 17%	387 60%	41 6%
Social/visiting friends	13 2%	95 15%	109 17%	127 20%	266 41%	34 5%

82. SECTION E: QUALITY OF LIFE, EVENTS, ACTIVITIES AND CIVIC ENGAGEMENT In the past two years, have you or other members of your household:

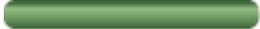
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Yes	No	Don't know
Visited a Dublin park	640 98%	12 2%	1 0%
Used the Dublin bike path system	547 84%	100 15%	2 0%
Been inside the Dublin Community Recreation Center	599 92%	53 8%	1 0%
Attended adult recreation classes or activities	272 42%	365 56%	14 2%
Visited the Dublin Community Pool North	256 39%	374 57%	22 3%
Visited the Dublin Community Pool South	268 41%	364 56%	17 3%

Visited the Abbey Theater of Dublin	263 41%	366 56%	20 3%
Participated in the City's curbside recycling program	621 95%	27 4%	4 1%
Attended a City council meeting	114 18%	520 80%	13 2%
Attended a Planning & Zoning Commission meeting	85 13%	543 84%	16 2%
Attended a homeowner/civic association meeting or activity	281 43%	355 55%	10 2%
Attended arts and/or cultural events in Dublin	500 77%	141 22%	6 1%
Attended the St. Patrick's Day Parade	356 55%	286 44%	4 1%
Attended the Independence Day Parade	368 58%	256 41%	6 1%
Attended the Independence Day Concert and Fireworks	457 70%	191 29%	3 0%
Attended the Dublin Irish Festival	518 80%	122 19%	5 1%
Attended the Halloween Spooktacular	173 27%	451 70%	17 3%
Attended the City Christmas tree lighting in Historic Dublin	94 15%	532 83%	13 2%
Participated in the City of Dublin's volunteer program	134 21%	482 76%	20 3%
Participated in any community volunteer program	273 43%	353 55%	12 2%

83. Please check statements with which you agree:

I would like to know more about local issues facing City of Dublin government.		311	49%
I would like to know in advance about important issues to be discussed at the City Council meetings.		290	45%

<p>If I had better information about issues before City Council, I'd be more likely to attend Council meetings.</p>		<p>169</p>	<p>26%</p>
<p>I have watched council meetings broadcast on DTV, Dublin's government access channel.</p>		<p>146</p>	<p>23%</p>
<p>I have watched "It's Happening in Dublin" TV show on DTV.</p>		<p>157</p>	<p>25%</p>
<p>I would participate in a community blog or community information-sharing site.</p>		<p>129</p>	<p>20%</p>
<p>I believe city government is interested in what I have to say.</p>		<p>306</p>	<p>48%</p>
<p>I have a good understanding of the services City government provides.</p>		<p>329</p>	<p>52%</p>
<p>I have a positive image of Dublin's city government.</p>		<p>503</p>	<p>79%</p>
<p>I would like to have more input into the decisions made by Dublin's city government.</p>		<p>122</p>	<p>19%</p>
<p>I feel comfortable contacting Dublin City Council and voicing my opinions.</p>		<p>258</p>	<p>40%</p>
<p>I feel comfortable contacting City staff and voicing my opinions.</p>		<p>336</p>	<p>53%</p>

Time prevents me from getting involved in City government.		238	37%
I am willing to invest my time and energy to work with city government to improve the community.		170	27%
I live in a neighborhood that works together to solve problems.		300	47%
I think City of Dublin government should play a leadership role in bringing community together.		218	34%
I would like to work with the Police to solve problems in my neighborhood.		141	22%
I would like a more convenient method of communication with city government.		72	11%

85. CIVIC AND HOMEOWNERS ASSOCIATIONS I am a member of a civic or homeowners association.

Yes		487	75%
No		145	22%
Don't know		15	2%
Total		647	100%

86. In the past year, I have taken part in a block party sponsored by my civic or homeowners association.

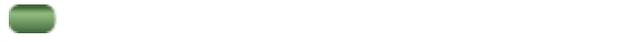
Yes		207	32%
No		434	67%
Don't know		6	1%

Total	647	100%
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87. In the past year, I have taken part in a city parade as a member of my civic or homeowners association.

Yes		30	5%
No		609	95%
Don't know		3	0%
Total		642	100%

88. In the past year, I have received information from the city through my civic or homeowners association, (via e-mail, civic association newsletter, etc.)

Yes		377	58%
No		249	38%
Don't know		25	4%
Total		651	100%

89. Does your household pay fees to your civic or homeowners Association?

Yes		515	79%
No		131	20%
Don't know		9	1%
Total		655	100%

90. SECTION F: COMMUNITY ATTRIBUTES Based on your household's experiences during the past two years, please use the scale below to rate the following:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't know
Historic Dublin	167 26%	341 52%	111 17%	13 2%	8 1%	11 2%
Well-planned community	239 37%	313 48%	82 13%	5 1%	2 0%	6 1%
Bike paths	290 45%	243 37%	59 9%	13 2%	1 0%	44 7%
Managed growth	176 27%	318 49%	101 16%	20 3%	5 1%	28 4%

Information to residents	180 28%	328 51%	117 18%	12 2%	3 0%	7 1%
Availability of appropriate types, prices and locations of housing	131 20%	321 50%	131 20%	24 4%	2 0%	39 6%
Post-secondary educational options	59 9%	181 28%	106 16%	32 5%	3 0%	264 41%
Career training/skill advancement options	39 6%	107 17%	101 16%	38 6%	5 1%	348 55%
City Council responsiveness	57 9%	164 26%	92 14%	16 3%	8 1%	301 47%
Recreational opportunities	256 40%	328 51%	42 7%	3 0%	0 0%	12 2%
Entertainment options	152 24%	321 50%	127 20%	18 3%	2 0%	22 3%
Art and cultural opportunities	158 25%	320 50%	105 16%	14 2%	2 0%	40 6%
Public art	182 29%	271 43%	91 14%	32 5%	6 1%	55 9%
St. Patrick's Day parade	204 32%	215 34%	44 7%	6 1%	2 0%	159 25%
Independence Day parade	211 34%	207 33%	40 6%	9 1%	1 0%	161 26%
Independence Day evening celebration	292 46%	173 27%	26 4%	9 1%	0 0%	133 21%
Dublin Irish Festival	413 66%	122 19%	22 3%	8 1%	3 0%	62 10%
Halloween Spooktacular	107 17%	117 19%	60 10%	8 1%	1 0%	338 54%
City of Dublin Christmas tree lighting in Historic Dublin	66 10%	124 20%	57 9%	9 1%	4 1%	369 59%

92.

Based on your perceptions of housing options in Dublin, how would you rate the availability of the following:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't know
Single family	386 60%	212 33%	30 5%	4 1%	0 0%	11 2%

Condominiums	197 31%	271 42%	69 11%	5 1%	4 1%	96 15%
Apartments	134 21%	212 33%	126 20%	16 2%	6 1%	149 23%
Senior housing	64 10%	128 20%	101 16%	46 7%	9 1%	290 45%

93.

Based on your household's experiences during the past two years, please use the scale below to rate the following in Dublin: DINING AND SHOPPING

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't know
Full-service dining options	217 33%	308 48%	92 14%	23 4%	5 1%	3 0%
Fast-food dining options	249 38%	330 51%	53 8%	3 0%	3 0%	10 2%
Overall retail shopping options	162 25%	301 47%	152 24%	23 4%	6 1%	2 0%
Retail shopping options in/near your neighborhood	145 22%	267 41%	173 27%	46 7%	12 2%	6 1%
Grocery store options	328 51%	260 40%	48 7%	9 1%	1 0%	0 0%
Specialty food store options	152 23%	251 39%	162 25%	53 8%	6 1%	26 4%
Convenience of neighborhood shopping	187 29%	268 42%	140 22%	33 5%	13 2%	3 0%

94.

Based on your household's experiences during the past two years, please use the scale below to rate the following: HEALTH CARE

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't know
Physician options	251 39%	312 48%	43 7%	6 1%	0 0%	33 5%
Counseling options	75 12%	124 19%	22 3%	3 0%	2 0%	414 65%

Wellness/fitness options	234 37%	277 44%	38 6%	3 0%	0 0%	83 13%
Alternative/holistic care options	34 5%	77 12%	39 6%	11 2%	4 1%	474 74%
Pediatric care options	178 28%	183 29%	22 3%	4 1%	1 0%	251 39%
Urgent care facilities	297 46%	264 41%	39 6%	2 0%	1 0%	40 6%
24-hour emergency care options	316 50%	217 34%	33 5%	3 0%	4 1%	65 10%

95. HISTORIC DUBLIN How frequently have you shopped in Historic Dublin in the past two years?

More than once a month		80	12%
6 times or more		175	27%
3-5 times		150	23%
1-2 times		145	22%
Didn't shop		96	15%
Total		646	100%

96. How frequently have you visited a restaurant, pub, coffee shop or other food-service establishment in Historic Dublin in the past two years?

More than once a month		152	23%
6 times or more		269	41%
3-5 times		120	18%
1-2 times		82	13%
Didn't dine		26	4%
Total		649	100%

97. Based on your experiences in Historic Dublin, what was your experience with parking?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Often	Sometimes	Rarely	Never

There was sufficient available parking	166 26%	333 52%	129 20%	18 3%
Parking was easy to locate	164 25%	325 50%	137 21%	19 3%
I used a bike rack	28 4%	59 9%	43 7%	505 80%
I used valet parking	9 1%	57 9%	59 9%	510 80%

100.

Please rank priorities for the City's budget throughout the next five years from most important (1) to least important (12).

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5	6	7	8	9	10	11	12
Improve roads to enhance traffic flow	200 34%	61 10%	75 13%	53 9%	48 8%	37 6%	28 5%	27 5%	25 4%	15 3%	12 2%	10 2%
Develop new indoor recreational facilities	46 8%	49 9%	46 8%	62 11%	44 8%	52 9%	48 9%	68 12%	40 7%	48 9%	30 5%	30 5%
Develop new outdoor recreational facilities	17 3%	37 6%	55 10%	61 11%	64 11%	75 13%	74 13%	73 13%	60 10%	23 4%	27 5%	12 2%
Acquire additional parkland	32 6%	44 8%	46 8%	78 14%	81 14%	69 12%	62 11%	49 9%	47 8%	38 7%	19 3%	7 1%
Provide Wi-Fi service to residential households	63 11%	59 10%	51 9%	50 9%	34 6%	42 7%	54 9%	35 6%	43 7%	50 9%	39 7%	59 10%
Place existing overhead utility lines underground	56 9%	67 11%	65 11%	69 12%	59 10%	54 9%	44 7%	44 7%	47 8%	42 7%	36 6%	14 2%
Develop additional public art projects	12 2%	8 1%	8 1%	10 2%	19 3%	35 6%	42 7%	51 9%	63 11%	79 14%	123 21%	131 23%
Promote environmental sustainability	44 7%	55 9%	68 11%	42 7%	60 10%	55 9%	52 9%	59 10%	59 10%	47 8%	34 6%	17 3%
Increase the number of community events	7 1%	19 3%	31 5%	46 8%	51 9%	58 10%	73 13%	57 10%	73 13%	68 12%	72 13%	15 3%

Construct a new City Hall	13 2%	8 1%	10 2%	7 1%	11 2%	18 3%	16 3%	28 5%	38 7%	73 13%	109 19%	251 43%
Construct more bike paths throughout the community	51 9%	101 17%	69 12%	55 9%	63 11%	48 8%	40 7%	40 7%	28 5%	44 7%	41 7%	8 1%
Increase connectivity of bicycle transportation network	71 12%	98 16%	75 12%	63 10%	46 8%	43 7%	35 6%	33 5%	38 6%	40 7%	31 5%	31 5%

103. In the past year, has your property experienced significant damage by deer?

Yes		93	14%
No		541	84%
Don't know		9	1%
Total		643	100%

104. In the past year, has your property experienced significant damage by other wildlife?

Yes		86	13%
No		542	84%
Don't know		17	3%
Total		645	100%

106. SECTION H: COMMUNITY PARTNERS DUBLIN HOTELS & HOSPITALITY SERVICES Identify how you have used an overnight stay at a Dublin hotel in the past 12 months? Check all that apply.

Wedding		20	3%
Reunion		4	1%
Business		45	7%
Conferences		24	4%
Accommodate visitors from out of town		120	19%
Pleasure		19	3%
No overnight stay		461	74%

Other, please specify		17	3%
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107. Have you ever visited the Dublin Visitor and Information Center in Historic Dublin?

Yes		248	39%
No		386	60%
Don't know		8	1%
Total		642	100%

108. If yes, when or for what purpose? Check all that apply.

Local hotel information		23	10%
Attraction information		124	52%
Tourism information around the state		61	26%
Area event information		125	53%
During Dublin special events (St. Patrick's Day, Independence Day, Dublin Irish Festival)		69	29%
During the Memorial Tournament		11	5%

109. What do you perceive as the purpose of the Dublin Convention & Visitors Bureau? Check all that apply.

Attract visitors to Dublin		219	35%
Fill Dublin's hotel rooms		87	14%
Promote local events, attractions, restaurants		221	35%
All of the above		386	62%
Don't know		61	10%

110. Have you heard the slogan "Irish is an Attitude?"			
Yes		380	59%
No		229	36%
Don't know		32	5%
Total		641	100%

112. DUBLIN ARTS COUNCIL To your knowledge, what type of entity is the Dublin Arts Council? Check all that apply.			
Function of the City		79	12%
Independent non-profit organization		350	55%
Don't know		220	35%

113. Have you ever visited the the Dublin Arts Center at 7125 Riverside Drive?			
Yes		220	34%
No		414	65%
Don't know		5	1%
Total		639	100%

114. Have you or your child participated in any of the following Dublin Arts Council Programs in the past year? Check all that apply.			
Gallery exhibitions at the Dublin Arts Center Gallery		79	23%
Classes, workshops or camps at the Dublin Arts Center		39	12%
Dublin Arts Council sponsored school activities		43	13%
Sundays at Scioto Concerts in Scioto Park		207	61%

Visited one or more Public Art Projects in Dublin		212	63%
Other Dublin Arts Council programs		28	8%

116.

WASHINGTON TOWNSHIP From which sources do you get your information about Washington Township's program and services? Check all that apply.

Biannual township newsletter, The Scribe		384	62%
Township Web site, www.wtwp.com		53	9%
Advertisements in the Dublin News		214	35%
Neighbors, co-workers, friends, family		64	10%
None of these		139	22%

117.

The Washington Township Fire Department provides fire and emergency services within the City of Dublin. The fire department also provides a variety of other safety programs and services. Which are the most important to you? Please rank them from most important (1) to least important (9).

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2	3	4	5	6	7	8	9
CPR (Cardio Pulmonary Resuscitation) certification	267 49%	107 20%	63 11%	41 7%	22 4%	15 3%	7 1%	9 2%	17 3%
First aid certification	59 11%	266 49%	98 18%	43 8%	28 5%	13 2%	16 3%	20 4%	1 0%
Child car-seat checks	64 12%	44 8%	134 25%	69 13%	47 9%	41 8%	44 8%	39 7%	54 10%
Bureau of criminal investigation background checks	67 13%	37 7%	91 17%	134 25%	57 11%	55 10%	33 6%	38 7%	23 4%
Fire station tours/annual fire station open house	22 4%	35 7%	32 6%	56 11%	110 21%	77 15%	71 13%	71 13%	57 11%

Educational presentations	46 9%	28 5%	59 11%	88 16%	103 19%	123 23%	47 9%	34 6%	7 1%
Group fire-extinguisher training	6 1%	18 3%	29 5%	64 12%	96 18%	109 21%	149 28%	36 7%	21 4%
Citizens' Fire Academy	8 2%	16 3%	17 3%	28 5%	43 8%	65 12%	116 22%	192 36%	44 8%
Meeting space	22 4%	11 2%	20 4%	17 3%	25 5%	28 5%	40 7%	85 16%	297 54%

119.

In November 2010 the Washington Township Fire Department will probably ask voters to approve a real estate tax levy to continue fire and emergency services at the current levels. If the election was held today, how would your vote?

In favor of the levy		315	50%
To oppose the levy		119	19%
Don't know/will not answer		198	31%
Total		632	100%

120.

The average Dublin household currently pays \$600 a year for fire and emergency services. Would you support an increase in the levy that costs a family with an average (\$280,000) home an additional \$100 a year?

Yes		231	36%
No		197	31%
Don't know/will not answer		210	33%
Total		638	100%

122.

In the past 12 months, have you or other of members your household:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Yes	No	Don't know
Visited Homestead Park on Cosgray Road?	258 41%	370 58%	8 1%
Visited Kaltenbach Park on Cara Road?	63 10%	553 87%	18 3%
Participated in a township sponsored recreation program/event?	78 12%	526 82%	35 5%

123. Using the scale below, how would you rate the following:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Fair	Poor	Very Poor	Don't know/NA
Accessibility of township staff when you have a question or need	47 8%	82 13%	25 4%	3 0%	3 0%	462 74%
Promptness of township staff in addressing your question or need	41 7%	72 12%	21 3%	3 0%	2 0%	474 77%
Time for the fire department to respond when you or a neighbor called 911	166 27%	85 14%	7 1%	1 0%	1 0%	357 58%
Professionalism of firefighters/paramedics	224 36%	109 18%	9 1%	1 0%	0 0%	279 45%
Competency of firefighters/paramedics	221 36%	87 14%	8 1%	1 0%	0 0%	301 49%

124. SECTION I: DEMOGRAPHICS How long have you lived in the City of Dublin?

Less than one year		19	3%
1 to 5 years		141	22%
6 to 10 years		168	26%
11 to 20 years		186	29%
More than 20 years		136	21%
Total		650	100%

125. Why did you move to Dublin? Check all that apply.

Location		434	66%
Quality of life		494	76%
Housing option		375	57%
Proximity to work		225	34%
Family and friends		125	19%
Schools		403	62%

Good planning/aesthetic appeal		321	49%
Community spirit		137	21%
Safety		315	48%
Image/reputation		345	53%
Other, please specify		52	8%

126. What is your employment status?

Employed (or self employed) full time		401	62%
Retired		86	13%
Full-time homemaker		57	9%
Employed (or self-employed) part time		86	13%
Full-time student		2	0%
Unemployed		18	3%
Total		650	100%

128. What is your occupation?

Executive/Administrative /Manager		151	25%
Sales		35	6%
Farming/Forestry /Fishing		1	0%
Technical/Related Support		33	5%
Precision Production/Craft/Repair		1	0%
Self-employed		39	6%
Professional Specialty		131	21%
Administrative Support (including clerical)		30	5%

Service Occupation		15	2%
Operations/Fabricator /Laborer		0	0%
Retired		74	12%
Unemployed		19	3%
Other, please specify		87	14%
Total		616	100%

129. Do you own or rent your residence?

Own		629	97%
Rent		21	3%
Total		650	100%

130. What is your marital status:

Single		36	6%
Married		559	86%
Widowed		12	2%
Divorced		42	6%
Total		649	100%

132. What is the highest level of education you have completed?

High school or less		15	2%
Some college		53	8%
Associate's degree		31	5%
Bachelor's degree		249	38%
Some graduate school		50	8%
Graduate or professional degree		249	38%
Total		647	100%

133. Are you registered to vote in Dublin?

Yes		601	94%
No		39	6%
Total		640	100%

134. Did you vote in the last city council election held in November 2009?

Yes		465	73%
No		174	27%
Total		639	100%

135. What is your race or ethnic group?

Black or African American		2	0%
White or Caucasian		616	96%
Asian or other (PLEASE SPECIFY NATION OF ORIGIN)		24	4%
Total		642	100%

136. Are you of Hispanic origin?

Yes		9	1%
No		632	99%
Total		641	100%

137. Is English your native language?

Yes		622	96%
No		23	4%
Total		645	100%

139. What is your total household annual income before taxes?

Less than \$40,000		18	3%
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\$40,000 to \$59,999		31	5%
\$60,000 to \$79,999		54	9%
\$80,000 to \$99,999		71	12%
\$100,000 to \$149,999		194	33%
\$150,000 to \$199,999		117	20%
\$200,000 to \$250,000		43	7%
\$250,000 or more		52	9%
Total		580	100%

141. Please choose the voting Ward where you live. Use the map below for reference.

Ward 1		120	19%
Ward 2		178	28%
Ward 3		168	26%
Ward 4		174	27%
Total		640	100%

Image - City of Dublin Voting Wards

Thank you very much for taking the time to answer these questions. Your opinions and answers will be helpful to the city of Dublin in improving service, planning for the future and budgetary prioritization. In appreciation, the city of Dublin would like to enter your household in a random drawing for one of the following prizes: One-year family membership to the Dublin Community Recreation Center (Grand prize winner) Two weekend passes to the 2010 Dublin Irish Festival (20 households)

143. Optional:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Yes	No
Please contact me at the e-mail address above to register me to receive e-News from Dublin, periodic electronic newsletters with information about city services, events, activities, road improvements,	401 75%	132 25%

news and more!		
Please contact me at the e-mail address above with information about volunteer opportunities within the Dublin community for me and other members of my household.	289 56%	225 44%

144. I am interested in receiving e-mail updates from the City on the following topics:

Abbey Theater of Dublin		122	29%
Bicentennial Celebration		172	41%
Bridge Street Corridor Study		197	47%
City Council/City Manager		128	30%
Development		202	48%
Dublin Community Partners		90	21%
Road Improvements		239	57%
Parks and Recreation		314	75%
Police and Public Safety		225	54%
Special Events		282	67%
Sustainability		131	31%
Volunteering and Service		215	51%
Historic Dublin		234	56%