

# FREQUENTLY ASKED QUESTIONS

## ***What is Dublink?***

Dublink is 125 miles of fiber optics that run underground throughout Dublin and many surrounding Central Ohio communities. This City-owned network makes the City of Dublin the best-connected community in Central Ohio and has brought attention to the city in the form of recognition as a top national and global broadband-rich environment. Dublink's ultra-high speed and ultra-low latency network connectivity is capable of delivering business traffic at the speed of light and provides a superior choice of service providers and global carrier networks.

## ***What does Dublink cost?***

- Your choice of most major network carriers at no cost; we are carrier neutral.
- No transport costs from Metro Data Center to your building's central network location (through the Dublink edge device) installed at no cost to you..
- Dublink Services, community of competitively priced products and service providers that are available to assist your business.

## ***When is Dublink Transport going to be available?***

The process of "lighting" the Dublink fiber within Metro Center has begun. The roll-out schedule will commence and continue into 2016. Buildings outside of Metro Center are being considered for future phases.

## ***How do we connect to Dublink in our building?***

Beginning 4th quarter 2015, the City of Dublin will be installing Dublink Transport network equipment into buildings within the Metro Center Business District. Dublink Transport consists of an underground high-speed fiber lateral that connects to the Dublink fiber network through an edge device within your building. Individual office suites can connect to Dublink through an optical fiber or copper line to the Dublink edge device.

## ***Should I keep my current Internet Service Provider?***

Dublink Transport provides connectivity to most major Internet Service Providers. You can keep your existing provider, choose a new one, or augment your current provider with a blended offering which provides Internet connectivity through multiple service providers. Simply put, you can connect anyway you want.

## ***What Internet Service Provider /networks are available to me?***

AT&T, Central Ohio Research Network, CenturyLink, Columbus FiberNet, Dublink, Internet 2, Level 3, Lighttower Fiber Networks, OARnet, Planet1 Networks, Sprint, Time Warner Business Class, TW Telecom, US Signal, Windstream, XO Communications, and more.

## ***What are Dublink Services?***

Dublink Services are support services such as website design and development, application development, marketing and branding, co-location, cloud, virtual desktop, hosting, Internet service providers, telecommunications and more. Dublink Services are provided by a community of Dublin businesses, including those in the DEC.