



Community Services Advisory Commission

February 15, 2017

Minutes

Commission Members:

Present: Ann Bohman, Thomas Strup, Mindy Carr
Christine Gawronski, Stephanie Hall
Vladmir Kapustin – attended via speaker phone

Absent: Marilyn Baker

Staff Members Present:

Michelle Crandall, Asst. City Manager
Matt Earman, Dir. of Parks & Recreation
Tami Moore, Recorder

Guests: None other than those presenting.

I. Call to Order

Ms. Bohman established that a quorum was present and called the meeting to order at 6:30 p.m. CSAC member Vladimir Kapustin was out of town and attended the meeting via speaker phone.

II. Public Comments on Items Not on the Agenda

None.

III. Approval of Meeting Minutes

Minutes from the January 17, 2017 CSAC meeting had been previously distributed via email for review. Ms. Bohman asked if there were any changes to the minutes. There being none, Ms. Gawronski moved for approval, seconded by Ms. Hall. All in favor, the minutes were approved.

IV. Aging in Place Strategic Plan

Ms. Crandall had previously distributed a draft of the City of Dublin's Aging in Place Strategic Plan along with a timeline of the speakers representing various partnerships and resources who would present information at upcoming CSAC meetings concluding with final review and comments for a recommendation to Council from CSAC at the April 11, 2017 meeting (timeline attached). The first in the series of presentations was held at the January 17, 2017 CSAC meeting.

Ms. Crandall stated that CSAC would be hearing presentations tonight from two resources who provide opportunities to benefit Aging in Place.

Central Ohio Area Agency on Aging

Ms. Crandall introduced Ms. Cindy Farson, Agency Director of COAAA. Ms. Farson shared the 2016 COAAA Year in Review publication and a PowerPoint presentation highlighting the services offered by COAAA (all attached). She noted that COAAA is a part of Columbus Recreation and Parks and is an 8 county area agency on aging; 1 of 12 area agencies on aging in Ohio; and 1 of approximately

610 across the country. The agencies are regional to be locally responsive. Ms. Farson stated that agencies did not form until around 1974, and the COAAA's mission is to plan, fund and develop services and supports for older and disabled persons and their families as outlined in the PowerPoint presentation. COAAA funds about \$6 million straight to agencies and various other services. The COAAA recently moved to a new location at 3776 S. High Street in Columbus and provides case management for several organizations as well as other services that were developed in response to local needs as highlighted in the report. Services are also promoted on their web site at www.coaaa.org. Ms. Farson showed the projected aging population numbers by county, as well as the current over age 65 population in local communities. COAAA has identified several service gaps through surveys and other communications. Affordable housing is one that has reached a critical stage in Franklin County. Survey data has shown that aging adults would prefer to stay in their communities and live within five miles of where they live now and want downsizing options. Driving is independence so transportation options are very important with demand/response seven days a week for anyone to willingly give up their keys. Mental health services, opportunities for social interaction, food insecurity and information access are also service gap issues. Ms. Farson referred to the Age-Friendly Columbus study by MORPC (distributed by Ms. Crandall at the meeting – attached) which showed that people felt pretty good about services in Franklin County and knew to use the web, but they did not know what things were available in their own neighborhoods. She stated that COAAA has provided funding toward Village Concept programs in Franklin and Union counties. There is so much burden on care givers with up to one-third of the people in this country providing care at any time. COAAA touches many services, issues and funding sources and is only a phone call away to provide information about eligibility for services, appropriate funding, or even just advice to help sort things out.

Ms. Farson completed her presentation. Ms. Crandall asked if COAAA services are provided over the phone or through other means. Ms. Farson responded that they can talk over the phone, refer to support groups, come in for counseling, or whatever is convenient. Some services may be income based, but general information and referrals are not. Ms. Farson also noted that COAAA classes are taken out into the community, but they are not yet available on-line.

City of Dublin, Volunteer Resources

Ms. Christine Nardecchia, Volunteer Resources Administrator for the City of Dublin introduced herself. She shared a PowerPoint presentation highlighting Volunteer Resources' role with volunteerism in local government and how it relates to the Aging in Place Plan. She discussed the components of civic engagement. She provided a handout of the City of Dublin Volunteer Resources Mission, Vision and Values stating that all programs are designed on this basis. Ms. Nardecchia showed an extensive list and highlighted some of the volunteer programs managed through Volunteer Resources' small staff group, some with very minimal oversight. In general Volunteer Resources functions for the City of Dublin as a HR office/programming office, provides marketing and communications and perhaps even a small amount of social services in terms of providing referrals for residents. The City already has some programs aligning with aging in place including a kid's volunteer program called Kids in Dublin Service partnering with Avondale residents as the home base. Through on-going connections, much needed relationships are forming between these kids and seniors. Dublin Teen Corps is another inter-generational program that teaches under Volunteer Resources' learn and serve philosophy. In 2017 this group wants to embark on developing a photo directory of Dublin community senior citizens at the Dublin Recreation Center senior group and Avondale. They also plan to develop this as a tool kit to

provide to every senior center/community in Dublin to establish a directory depository. Another teen volunteer project idea is to host a genius bar where students teach seniors tech on anything from a VCR to an iPad or cell phone. The objective for Volunteer Resources is to launch something in hopes that more service will continue to take place. An example of this is a new volunteer program called the YardSquad which was quietly presented to neighborhood leaders resulting in one connection that now exists. The program will soon be highly promoted through the City's social media outlets in hopes of creating more connections. Yard care issues are often brought to the attention of the City's Code Enforcement Officers, but the City cannot directly place volunteers on private property. The YardSquad program was designed to connect and facilitate neighbors with neighbors and is intended to be an on-going connection between the resident and volunteer and helps the City address but not directly manage this type of issue. This does not replace Community Service Day.

Ms. Nardecchia highlighted the "Knowns of Volunteerism" and how Volunteer Resources connects and facilitates and the impacts. Ms. Nardecchia shared a photo of the average home in Dublin questioning how a senior remains in this structure. She discussed a fairly new concept that Ms. Farson had touched on called the Village-to-Village Network. This is a membership-driven, grassroots, non-profit organization that provides services. There are a few examples in Central Ohio including German Village and Clintonville. Ms. Farson added that COAAA provides seed grants so if Dublin gets an active group that wants to get started they can make contact for funding assistance. Ms. Nardecchia agreed that perhaps this could be a Sunday Supper topic for next year. Ms. Nardecchia noted that another organization that is volunteer driven is called the International Transportation Network (ITN) which is a barter-type service where seniors sell their car and the money provides a credit toward transportation provided by volunteers or paid drivers. Currently in Ohio this is only active in Cincinnati. The City currently refers this type of need to Syntero's senior companion program. With these types of programs, Mr. Strup asked where the liability lies when transporting, and Ms. Nardecchia said it would be dual liability because the resident is signing up for service and the volunteer is making a good faith effort. This is working in other areas, and the need is for creating the connection. Ms. Nardecchia stated that in her communications with Washington Township Fire Department and Dublin Police, the two biggest issues in the Dublin area are transportation and isolation. Ms. Nardecchia completed her presentation stating that volunteerism is alive and well in Dublin, and the City's Volunteer Resources team is here to help design programs, refer and connect, but it is not a social service agency as are the others CSAC has been reviewing with regard to aging in place.

Ms. Bohman asked what Dublin community seniors do as volunteers. Ms. Nardecchia responded that the senior program in Dublin is a recreation, membership-based program, and the volunteerism that occurs in it supports their own programming. Seniors who do not want to associate with a "senior program" can also participate in the City's established volunteer programs and range in age up to 96.

Ms. Crandall stated that the next presentation to CSAC on this topic will be the City's Planning Division staff talking about community development and transportation infrastructure. She asked if there were any other suggestions for presenters on this topic, and Ms. Nardecchia suggested Chuck Gehring from Lifecare Alliance. Ms. Nardecchia stated that there are three Meals-on-Wheels routes through Lifecare Alliance here in Dublin. Volunteer Resources utilized this outlet several years ago to provide disaster readiness kits packed by volunteers and distributed through these routes. Ms. Bohman asked if there was anyone from the Ohio or Columbus AARP organization. Ms. Crandall stated that she had reached out to her contact who was leaving and there was not another referral. This organization focuses more on doing studies and providing information on-line than providing actual services. The City did have a keynote speaker from AARP present on financial health, so that would be the utilization of that

organization. Ms. Nardecchia stated that AARP does have a new specialist in Cleveland that is focusing on aging in place communities, and they are using the World Health Organization criteria for healthy aging in place. Cleveland signed on, and Columbus recently unveiled their plan. He would be willing to come to Dublin, but they really don't provide services and are more so the topic experts. Perhaps Dublinizing an AARP Aging in Place info packet would be appropriate. Ms. Gawronski stated that she and Ms. Bohman had been on-line checking out AARP and agreed it is more informational resources than services.

Ms. Farson asked if Dublin's goal is to become a certified Age-Friendly City or just to ensure Dublin is age friendly. Ms. Crandall responded that the first goal is to focus on making sure the City is providing the right services to the community, but the City has been made aware that the certification exists. Once the program is rolled out, the City can determine if it meets the criteria. Ms. Farson stated that for Columbus it really just pulled the group together and got the City behind it. Dublin is really already there. Development has been based on the family unit, and there will need to be big changes in not only services but also infrastructure and health care. Some people see their community as their neighborhood, but the trend may go toward programming more inward within the neighborhoods such as a neighborhood recycling program the City has done. Ms. Nardecchia noted that Recreation Services is about to unveil recreation programs based in neighborhoods.

This completed the presentations on Aging in Place.

V. Other Items of Interest

- March 9, 2017 – State of the City Address – the public is invited to attend.
- Mosquito Program – Ms. Bohman noted that she spoke with a resident who has bees and does not register with the Franklin County Public Health Dept for the Do No Spray list in Dublin because their aviary is registered with the state and says they provide the notification to FCPH. Just to be sure this information is registered, it is best to fill out the Do No Spray form every year. This information will be searchable on the City's web site. Ms. Carr noted this really applies more to the secondary ground chemicals being applied because the bees fly up to two miles so may be exposed to the spray anyway.
- Mobility Workshop Study by the City of Dublin/Planning Div. – Ms. Gawronski was invited to participate and will report on this to CSAC next month. Aging in Place transportation issues will be reviewed as part of this study.
- BSD Park Naming Project – CSAC presented recommendations and got responses from City Council on the list of suggested names, and now a Community Relations team and Dublin Convention & Visitor's Bureau team is evaluating the marketability of those names and making a recommendation. Mr. Earman will provide CSAC with more detailed information on that recommendation at the next meeting. CSAC members expressed concern about naming the park before general names being used in reference stick.
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VI. Next Meeting – March 14, 2017

The next meeting of CSAC will be held on Tuesday, March 14, 2017 at 6:30 p.m. The Aging in Place topic will continue to be discussed, and then the focus of the April meeting will be reviewing the draft plan, recommended changes, and a recommendation to Council.

VII. Adjournment

There being no further business, the meeting was adjourned at 7:36 p.m.

Respectfully Submitted by:

A handwritten signature in blue ink that reads "Tamra A. Moore". The signature is written in a cursive style with a large initial 'T'.

Tamra Moore, Administrative Support III



FINDINGS REPORT

Age-Friendly Columbus



February 2017
www.agefriendlycolumbus.org

The Age-Friendly Columbus Findings Report was prepared by the Mid-Ohio Regional Planning Commission (MORPC) with funding from and in collaboration with the following agencies:



THE COLUMBUS
FOUNDATION



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Findings Report:

Executive Summary

Central Ohio's 65+ population is expected to double in the next 35 years. This poses a great opportunity for the region to ensure that as people age and their abilities change, the region is able to provide easy access to services, amenities, and opportunities. Working within the World Health Organization and AARP Livable Communities guidelines, Age-Friendly Columbus will work toward implementing improvements in 8 focus areas, or Domains. Over the course of 2 years, this project will assess the age-friendliness of Columbus and result in a strategic plan to guide the City's and Central Ohio's efforts to maintain and promote a high quality of life for all residents.

The Eight Domains of Age-Friendly Columbus

- Communication and Information
- Community Support and Health Services
- Employment and Civic Participation
- Housing
- Outdoor Spaces and Buildings
- Safety and Emergency Preparedness
- Social Participation, Respect, and Inclusion
- Transportation



THEMES

The first year (2016) of the initiative focused on assessing the age-friendliness of Columbus. Research, field work, and outreach resulted in several themes which are consistent with other studies relevant to the age-friendliness of Columbus and beyond. Some of its major themes are outlined below and will drive the creation of a strategic plan during the second year (2017) of the Age-Friendly Columbus initiative.

Community connections

Columbus is a diverse community with representation from a multitude of age groups, cultures, races, and ethnicities. Age-Friendly Columbus and its partners can bolster the benefits of this diversity by creating intergenerational connections, reducing negative stereotypes against older adults, and increasing neighborhood safety.

Housing

Columbus offers a range of housing options for its residents' varying needs and preferences. A clear understanding of the affordability, design, and age-friendliness of Columbus' housing stock will help its residents, leaders, developers, and others work together to assure that people have housing options in their neighborhoods as they age.

Additionally, while the continued growth of Columbus and Central Ohio is a major success, commitment to working together to reduce the rate of displacement, foreclosure, and evictions of our most vulnerable residents is critical to sustaining age-friendliness.

Mobility

The majority of older adults in Columbus drive themselves as their main mode of transportation. As their preferences and abilities change, Columbus and regional transportation partners can collaborate to ensure that people have other options of getting around. At a neighborhood level, connected and complete sidewalks are essential to encouraging and enabling residents – no matter their age – to walk and use public transportation.

Personal Preparation

While current conditions are largely favorable for older adults in Columbus, research shows that they may not be adequately planning for the future with regard to finances, housing, medical resources, long term services and supports, transportation, and social support networks.



STRENGTHS & CONCERNS

Strengths Identified by Columbus' Older Adults:

- Older residents find the city to be a good place to age
- Columbus has many options for long-term services and supports
- Older residents want to be engaged as partners for making Age-Friendly improvements
- Columbus has a strong network of neighborhood-based grass-roots organizations, such as Villages, Settlement Houses, and Neighborhood Pride Centers, that support aging-in-place and intergenerational connections

Concerns Identified by Columbus' Older Adults:

- Older residents are concerned about the fast-paced growth of the city and the potential negative effects it could have on affordable and accessible housing
- Resources and safety-related disparities exist across neighborhoods
- Mobility challenges and reliance on personal vehicles need to be addressed
- There is a perception of ageism and negative stereotypes of older adults in the community
- There is a lack of preparation for individuals' changing needs and preferences over time

“The results of the Age-Friendly Columbus survey indicate a varied and vibrant older adult community largely satisfied with the services and amenities available to them. Protecting and building upon those assets will be critical as the Age-Friendly Columbus initiative moves forward.”

Age-Friendly Columbus Survey Report, The Center for Community Solutions



Osteopathic
Heritage
Foundations



THE COLUMBUS
FOUNDATION



Central Ohio Area Agency on Aging

2016 Year in Review



3776 S. High Street, Columbus, Ohio 43207

614-645-7250

1-800-589-7277

www.coaaa.org



COAAA moved to its new building on April 1, 2016 at 3776 S. High St. The new building provides about 30,000 square feet of more space than COAAA's previous location.

- COAAA moved to new offices in April. We were able to consolidate to one building, accommodate a growing staff and establish a training facility to accommodate 150 comfortably. An Open House attended by over 300 people was held for this long planned project in May with Columbus Councilmember Jaiza Page as the welcoming speaker.

- COAAA continued to experience program growth with the addition of 300 Specialized Recovery Services Consumers under a contract with CareSource. This new Ohio program is for those with serious mental illness that might not have otherwise been eligible for Medicaid. It offers new Recovery Management, Placement and Support and Peer Recovery Services. COAAA added qualified staff to coordinate these services on behalf of consumers.

• COAAA now provides case management or waiver service coordination services for over 8,800 individuals in central Ohio under these programs:

- PASSPORT and Assisted Living Waiver: 2,811 individuals in 8 counties
- My Care - Aetna Better Health: 2,572 individuals in 5 demonstration counties
- My Care - Molina: 877 individuals in 5 demonstration counties
- Ohio Home Care Waiver - CareSource: 470 individuals in 8 counties
- Specialized Recovery Services – CareSource: 302 individuals in 8 counties
- Franklin County Senior Options: 1,702 in 1 county

- COAAA will provide information and assistance to an estimated 8500 individuals calling about community services in 2016. Assessments for all Medicaid programs were given to 7480 individuals with an additional 2,129 in-home assessments on behalf of the Franklin County Senior Options Levy Program.

- COAAA served 17,700 consumers through contracts with 39 local providers through the Older Americans Act and the State Block Grant, totaling \$5,614,064.

- COAAA certified 38 new agencies, 1 assisted living facility, and 26 independent providers so they could begin providing Medicaid Services.



SPECIALIZED RECOVERY SERVICES PROGRAM
ENHANCING MENTAL HEALTH CARE

The Specialized Recovery Services Program (SRS) officially started at COAAA on August 1, 2016.

- COAAA monitored performance for 429 agencies and assisted living facilities in addition to 135 independent individual providers. COAAA also monitors agencies under contract with three county levy programs.

- COAAA’s Volunteer Guardian Program serves 6 counties in partnership with County Probate Courts assisting 145 individuals who have currently been assessed and matched with a guardian. The 120 volunteers all complied with the Supreme Courts new required training. All 6 COAAA probate courts approved VGP’s training materials to be used to meet future pre-training requirements and Rule 66 requirements. VGP staff coordinated the Ohio Guardianship Association Conference with Jane Moog serving as President. Julia Nack, VGP Director, serves on the Supreme Court’s Subcommittee on Adult Guardianship.



COAAA Director and Volunteer Guardian Cindy Farson with Clara.

- COAAA, along with partners AAA7 and AAA8, continued as a top performer in the country in the CMS Community Care Transitions Program Demonstration. At Fairfield Medical Center, 1200 patients were seen by a Care Transitions Coach with 960 receiving home visits and coaching on ways to prevent being readmitted to the hospital.

- COAAA provided startup funds to the Union County “Neighbor to Neighbor” Village, a unique county wide village model of service. The Clintonville “Village in the Ville” and “Village Connections” based in German Village continue to grow and thrive after receiving seed grants. The National Village to Village Network Conference was held in Columbus featuring some of central Ohio’s successful models.



Older Adult Advocate Fran Ryan and Columbus City Councilmember Michael Stinziano are co-chairs of the Age Friendly Columbus Advisory Council.

- COAAA is a financial sponsor of Age Friendly Columbus and a participant on all committees. The primary grant comes from the Osteopathic Heritage Foundation and AARP designates cities in the US on behalf of the World Health Organization. This two year project is located at the Mid-Ohio Regional Planning Commission. A plan for local commitments to develop an age friendly community is taking shape.

- COAAA hosted the 4th annual World Elder Abuse Awareness day on June 17th. Judge Patricia Banks, presiding Judge over the Elder Law

Division of the Chicago Circuit Court provided the keynote. Honorable Judge Dan Hawkins from the Franklin County Environmental Court, discussed his program to address hoarding. The program was attended by 120 professional including law enforcement, social service agencies as well as various local court personnel.



The Honorable Patricia Banks at the WEAAD event in June.

- COAAA provided funding for the popular Federal Senior Farmers Market Program in 6 counties with the addition of Union County in 2016. The program, administered through LifeCare Alliance, provides fifty dollars in vouchers to purchase fresh fruits and vegetables. Vouchers went to 5,152 people, the highest number to date.

- COAAA's Medicare Outreach and Education Program was busy assisting over 2,000 consumers by providing local presentations, individual consultations and providing Part D prescription plan comparisons. Help is also given to COAAA case managers with questions from their clients. Popular Medicare for beginner classes were held with attendance topping 140 at one.



COAAA Medicare Outreach Specialist John La-Motte speaking to participants at a "Medicare for Beginners" Workshop.

- COAAA's Family Caregiver Program funds 8 county partners and provides individual counseling by specialists. Partners add to caregivers funds with their local levy funds, contributing over one half million dollars. The Caregiver Toolbox Educational series was presented at 48 workshops to over 750 individuals. Scrips Gerontology Center is conducting a study to measure the effectiveness of the Toolbox with Caregivers. Hard copies of the Toolbox guides were distributed to 3,700 people.



Patty Callahan, COAAA, Dick Fisher, COAAA Council and Larry Halm, Berger Health Foundation accepted the Partnership Award at O4A.

- COAAA is sponsoring and partnering in the development of a new website/app called CareFluent. Developed as a for-profit product of the Healthcare Collaborative of Greater Columbus, it offers information geographically, professional ratings of a service or facility and the opportunity for consumer feedback.

- COAAA and the Berger Health Foundation were awarded the Partnership Award at the annual Ohio Association of Area Agencies Conference for the project, One Book, One Community. The Berger Foundation is conducting a yearlong series of discussion groups based on a book about end of life choices and care planning. The COAAA Caregiver Toolbox presentations are part of the discussion groups in this ongoing Pickaway County project.

- COAAA continues to focus on training and education for the community providing:

- 27 professional workshops offering 94 continuing education units to 939 attendees
- One DRIVE Train the Trainer Course, two Trainer Update courses and two Refresher Workshops reaching 53 trainers from 44 counties.
- Four DRIVE Courses and 1 Refresher Course required for Transportation Providers, reached 97 professional drivers.
- 97 one hour Healthy, Well & Wise programs were given to community groups on various topics reaching 1726 people.
- 27 Matter of Balance Evidence Based Workshops with 271 people enrolled
- 11 Healthy U Chronic Disease Self-Management workshops were held with 73 people completing the series.
- 58 Displays at local outreach events

- COAAA's Foundation, Aging Solutions continues use donations and grants from the Altrusa Club and the Southeast Lions to serve many COAAA clients with items to help them stay at home. COAAA case managers can request emergency utility or rent assistance, microwaves, cleaning products, food cards and many other custom needs not covered by public programs.
- COAAA, also through Aging Solutions, will partner with multiple corporations and groups to distribute over 2,100 custom gifts to COAAA consumers in 2016. These will be delivered by case managers and VGP volunteers through the holidays.
- COAAA hosted the 41st Annual Central Ohio Senior Citizens Hall of Fame recognizing older adults from each county for their outstanding contribution to our communities. The Outstanding Service to Seniors Award was given to the Physical Therapy Team at OhioHealth for its commitment to the Matter of Balance workshops.



A Matter of Balance class at the Clintonville Women's Club.



Keavy McNaughton-James, PT and Kara Rawlings, PT of Ohio Health with COAAA Director Cinty Farson. McNaughton James and Rawlings accepted the Outstanding Service to Seniors Award.

Photo credit: Associated Photographers

- COAAA sponsored the 6th annual Senior Living Festival with the Franklin County Office on Aging and the Senior Roundtable. Primary funding sponsors included Medical Mutual, Brookdale Senior Living and the Dispatch. Over 2,500 people attended to have fun, visit vendors, consider pet adoption, see live entertainment on the Hollywood Casino Stage, visit the discounted buffet, see zoo demonstrations, antique appraisals and a host of other things.



The Columbus Zoo showed a variety of animals to the crowd at the 2016 Senior Living Festival.

City of Dublin
Community Services
Advisory Commission



February 15, 2017

Cindy Farson, Director
Central Ohio Area Agency on Aging

www.COAAA.org

Area Agencies on Aging



- ❧ The Central Ohio Area Agency on Aging (COAAA) is one of 12 AAA's in Ohio
- ❧ Each AAA serves a multi county region
- ❧ The COAAA is in region 6 serving Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway & Union Counties



The COAAA



- ❧ Plans
- ❧ Funds
- ❧ Develops services and supports for older and disabled persons and their families



The COAAA



☞ **Coordinates and arranges services for individuals in the following programs:**

☞ **PASSPORT**

☞ **My Care Ohio**

☞ **Ohio Homecare**

☞ **Specialized Recovery Services**

☞ **Assisted Living Waiver**

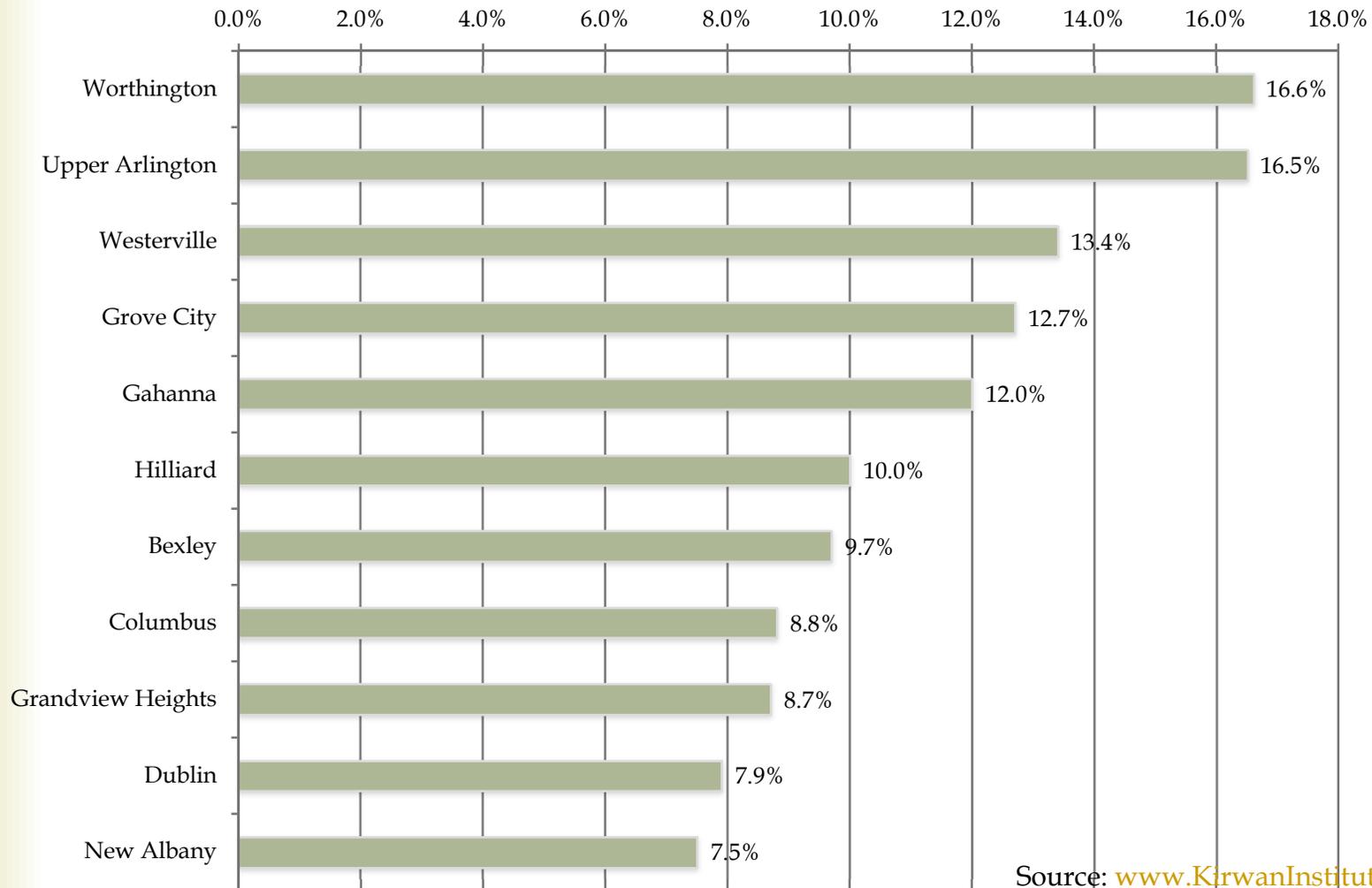
☞ **Franklin County Senior Options**

The COAAA has:



- ❧ A caregiver support program
- ❧ Many different resource guides for older & disabled adults
- ❧ A Medicare outreach & education program
- ❧ A Volunteer Guardian Program in 6 counties
- ❧ Many programs aimed at keeping people **HEALTHY** in the community

Jurisdiction Population over Age 65 (%)



Source: www.KirwanInstitute.osu.edu

Franklin County Senior Opportunity: A Framework for Investment

Service Gaps Identified in Central Ohio



- ∞ Affordable Housing
- ∞ Transportation
- ∞ Mental Health Services
- ∞ Social Interaction
- ∞ Food Insecurity
- ∞ Information Access





Aging in Place

Volunteer Resources

February 15, 2017



EVERYTHING GROWS HERE.



Aging in Place

The ability for individuals to remain in their homes or neighborhoods safely, independently and comfortably for as long as possible, regardless of age or ability.



EVERYTHING GROWS HERE.



Civic Engagement

- Social Interaction
- Community Connectedness
- Volunteerism
- Employment
- Workforce Development



EVERYTHING GROWS HERE.



Current Offerings and Capacity

City of Dublin Volunteer Resources

- Mission, Vision and Values
- Programs, Services, Impact
- Examples

Strategic Alignment with AIP



EVERYTHING GROWS HERE.



Mission, Vision and Values



EVERYTHING GROWS HERE.





- Bluebird Team Members
- Board and Commission Members*
- Dublin Bicycle Ambassadors
- Camp Project L.E.E.D.
- Community Service Officers
- Corporate Volunteer Projects
- Dublin Community Recreation Center Volunteers
(Class time Aides, Instructors, Theater Volunteers,
Wee Folk Volunteers, Camp or Chaperone volunteers)
- Dublin Community Senior Citizens
- Dublin Irish Festival
- Emergency Response Teams
- Kids in Dublin Service
- Office Aides
- Park Ambassadors and Park project volunteers
- Police Support Roles
- Scouts (Boy scouts, Girl scouts, Eagle scouts, etc.)
- Special Events/One-time Event Volunteers (overseen by any City department)
- Special projects
- Students/Service-Learners



EVERYTHING GROWS HERE.

Examples of Alignment





K.I.D.S. and Dublin Teen Corps

Kids in Dublin Service

- New partnership with Avondale residents
- “Home base”

Dublin Teen Corps

- Photo directory
- Template for community use
- Genius Bar



EVERYTHING GROWS HERE.



The Yard Squad

YARDSQUAD

Neighbors helping Neighbors

A community support network empowering neighbors
to work together to preserve neighborhood pride.



EVERYTHING GROWS HERE.



IMPLICATIONS OF VOLUNTEER SERVICE



The Knowns of Volunteerism

What we know

- Needed
- Impactful
- Healthy

What we do

- City Resource
- Community Connector
- Community Facilitator

What we cannot do

- Limitations

What we can impact

- Health
- Wellness
- Isolation







Village Concept

Village To Village Network

Membership-driven, grassroots nonprofit organization

Provides transportation, health/wellness programs, home repair, social connections



EVERYTHING GROWS HERE.



Local "Villages"

Village Connections (German Village)

Village in the Ville (Clintonville)



EVERYTHING GROWS HERE.



Wrap Up

Discussion

Q&A



EVERYTHING GROWS HERE.



CITY OF DUBLIN VOLUNTEER RESOURCES

Mission, Vision, Values Statements Rev. 11/11

Mission

The City of Dublin Volunteer Resources supports the achievement of meaningful, inclusive community engagement through innovative service opportunities that support and enhance City services and Dublin's quality of life.

Vision

We are the national model for engaging citizens in meaningful, effective community and government involvement with committed, passionate community members and staff leadership.

Core Values

- BELONGING - Fostering a sense of community belonging
- ENGAGING - Engaging residents in city government to build relationships and leadership
- ENRICHING - Enriching people's lives through service
- OUTSTANDING - Innovation and recognition
- LEARNING - Emphasis on learn-and-serve programming, focusing on local government learning
- DEVELOPING - Building special connections with youth
- SUPPORTING - Developing fiscally responsible opportunities for enhancing City services and the community's quality of life
- CONNECTING - In partnership with Economic Development, help to connect Dublin businesses to the community increasing their role of corporate citizenship/resident and potential long term commitment to Dublin.

YARD SQUAD

Neighbors helping Neighbors

A community support network empowering neighbors to work together to preserve neighborhood pride.



We've all been there, or know someone who has. Life has thrown you a curveball, and the last thing on your mind is lawn care, mowing, raking or snow shoveling. What's a person in need to do? Call the Yard Squad. Because people who care are right around the corner. Literally.

Dublin residents throughout the community are lining up to lend a hand and be matched to those who need it.

To inquire about the program,
call **Christine** at **614.410.4406**,
email **volunteer@dublin.oh.us**,
or visit **DublinOhioUSA.gov/YardSquad**.

5200 Emerald Parkway | Dublin Ohio USA 43017
614.410.4400 | DublinOhioUSA.gov

