



Veterans Advisory Committee
Thursday, November 21, 2024 – 4:00 p.m.

1. **Call to order/Pledge of Allegiance** – Chair, Jeff Noble
2. **Roll Call** – Legislative Services, Judy Beal
3. **Citizen Comment** – Chair
4. **Review and approval of September 21, 2024 Minutes** – Chair
Resolution 46-24 Section 3J, 4B
 - See attached documentation
5. **Veterans Day Ceremony Recap** – Chair/Lori Gischel, Events Administrator
Resolution 46-24 Section 3A, 3I
6. **Community Health Needs Assessment Update & Draft Strategic Action Plan** – Mollie Steiner, Recreation Administrator
Resolution 46-24 Section 3G
 - See attached documentation
7. **Grounds of Remembrance Dedication Stone Update** – Staff Liaison, Kendel Blake
Resolution 46-24 Section 3B
8. **Dublin Cemetery Veterans Roster** – Chair/Guest Tom Holton
Resolution 46-24 Section 3D, 3F
9. **Military Round Table** – Chair
Resolution 46-24 Section 3G, 3I
10. **New Business**
Proposed 2025 Meeting Schedule
 - See attached documentation
11. **Roundtable**
12. **Staff Comments**
13. **Adjourn**



DRAFT

MEETING MINUTES

DUBLIN VETERANS ADVISORY COMMITTEE

Thursday, September 19, 2024

CALL TO ORDER

Jeff Noble, Chair, called the Dublin Veterans Advisory Committee (DVAC) meeting to order at 4:00 p.m. in City Council Chamber, 5555 Perimeter Drive.

ROLL CALL

Members Present: Sean Clifton, Stephen Dickman, Bonnie Gamary, Jan Rozanski, Jeff Noble, Tracy Owens, John Reiner

Members Absent: Roger Ansel, Tim Hansley, Mike Kehoe

Staff Present: Kendel Blake, Jenny Delgado, Jayme Maxwell, Lori Gischel, Carrie Ritzler

Guests Present: Robert (Buck) Bramlish, Executive Director, Franklin County Veterans Service Commission
Jon Bennehoof, former City of Powell City Council Member
Tom Holton, president, Dublin Historical Society

• ELECTION OF CHAIR AND VICE CHAIR

Ms. Blake reviewed the duties of the Chair and Vice Chair.

Mr. Owens moved, Mr. Reiner seconded the appointment of Jeff Noble to a one-year term as Chair.

Vote: Ms. Gamary, yes; Mr. Dickman, yes; Mr. Clifton, yes; Mr. Owens, yes; Mr. Rozanski, yes; Mr. Reiner, yes; Mr. Noble, yes.

[Motion carried 7-0]

Mr. Reiner moved, Mr. Rozanski seconded the appointment of Bonnie Gamary to a one-year term as Vice Chair.

Vote: Mr. Clifton, yes; Mr. Dickman, yes; Mr. Owens, yes; Mr. Rozanski, yes; Mr. Reiner, yes; Mr. Noble, yes; Ms. Gamary, yes.

[Motion carried 7-0]

• APPROVAL OF MINUTES

Mr. Owens requested a correction to his comments in paragraph 4 on page 1 of the July 18, 2024 minutes. The number of Soviet countries to which he referred should have been 15 not 17.

Mr. Noble moved, Mr. Owens seconded approval of the July 18, 2024 DVAC minutes as amended.

Vote: Mr. Reiner, yes; Mr. Noble, yes; Mr. Rozanski, yes; Ms. Gamary, yes; Mr. Dickman, yes; Mr. Clifton, yes; Tracy Owens, yes.
[Motion carried 7-0.]

- **CITIZEN COMMENTS**

There were no citizen comments.

- **ADVISORY COMMITTEE TRAINING**

Jennifer Delgado, Clerk of Council stated that Advisory Committee training is a new effort initiated this year after a comprehensive effort by City Council to align and make their advisory committees consistent. The training will be repeated annually. She reviewed the Advisory Committee roles and responsibilities for the Committee and for individual Committee members. The Office of Legislative Services' primary duties are to provide staff support to City Council and their boards, commissions and committees, working within the mandates of the Ohio Revised Code, Revised City Charter and the City's Codified Ordinances. The City has Boards and Commissions that are established by City Charter, such as the Planning and Zoning Commission, and others that are established by ordinance and are integrated into City Code. An example of the latter would be the Architectural Review Board. The Boards and Commissions are decision-making bodies whose authorities are identified in the City Charter and the Code. As the City grew, City Council recognized the need for focused work on certain issues and established four Advisory Committees to assist Council in that work: Community Services Advisory Committee (CSAC), Community Inclusion Advisory Committee (CIAC), Chief's Advisory Committee (CAC) and the Dublin Veterans Advisory Committee (DVAC). As part of their review of the Advisory Committees this year, City Council adopted amendments to the Advisory Committees' establishing legislation, Rules and Regulations and Code of Conduct. There were minimal changes to the DVAC establishing legislation. The primary change was with its membership. The updated legislation no longer specifies that there must be a member from each military branch represented on the committee. Additionally, a specific number of members is no longer required. Council has the flexibility to appoint whatever number of members it may choose, although it would never be less than the 3 members required by City Charter. Per City Council's requests, the Law Director's office has provided a memo clarifying the role of the Advisory Committee. Ms. Delgado reviewed public meeting definition and requirements; meeting procedures; social media best practices; role of the committee liaison; and public records. She noted that the Advisory Committee chairs will be providing the annual reports for their committees at an upcoming Council meeting.

Ms. Delgado invited committee member questions.

Mr. Owens inquired the appropriate process for adding a topic to an upcoming meeting agenda.

Ms. Delgado advised committee members to forward an email to the Committee chair and liaison expressing a desire to have said topic on the agenda.

Ms. Blake, staff liaison, indicated that she and the Chair would need to receive the email expressing the committee member's interest in having the item scheduled on the agenda a minimum of 7 days in advance of the meeting date. The topic must fall within the Committee's outlined scope of duties and functions to be considered by the Committee. The Committee may only discuss business that City Council has asked them to consider.

Mr. Owens inquired if it would be appropriate to assign a couple of committee members to investigate a topic to report on to the Committee.

Mr. Noble stated that if it is a topic that needs significant research, the DVAC can designate a working subcommittee to investigate a topic and compile information to provide to DVAC for further discussion and consideration.

Mr. Owens inquired if the first step would be to propose an idea and discuss it as the whole committee. If so, would the Committee then move and vote to have the topic researched further? If so, he assumes the investigation then would be completed and a report provided for an upcoming Committee agenda for further consideration. He inquired if it would be appropriate for the committee member to conduct their own research first on a topic and then request that the item be scheduled on an upcoming agenda for consideration.

Ms. Delgado responded that it would be appropriate for the committee member to conduct their research first and then ask to have it scheduled on the agenda for the Committee's discussion and consideration. However, the report must be presented and discussed by the Committee in public.

Mr. Owens stated that would be the process for one member to have an item scheduled on the Committee agenda for discussion. However, could a subcommittee also be formally appointed by the Committee, and that subcommittee then conduct their investigation and compile a report to bring back to the Committee for consideration?

Ms. Blake stated that it is important that the report be provided to the entire Committee for consideration. The topic must be a product of the Committee, not individual committee members. Before any agenda topic can be scheduled for the Committee's consideration, there is a vetting process of the idea, conducted by the Committee Chair and the staff liaison, before the proposal can be scheduled for the Committee's consideration.

Ms. Maxwell stated that the goal is that all Committee members have the same information before consideration of the agenda topic. Any offsite review must be reported to the greater Committee.

As there were no further questions, the Advisory Committee training was completed.

- **LIBRARY PROGRAM AT VETERANS PARK**

Ms. Lori Gischel, Events Administrator, stated that she is seeking the Committee's feedback on a proposed event in Veterans Park. The Columbus Metro – Dublin Library Manager approached the City inquiring if they could host their Grave Tales event, a Halloween-themed event, in Veterans Park on October 23, 2024 from 7:00-8:00 p.m. It is her understanding that the Library held this event five years ago, before the new construction and addition of Rock Cress Parkway. Due to the theme of this event, they would appreciate having the backdrop of the Indian Run Cemetery. They are bringing this proposal to the Dublin Veterans Advisory Committee recognizing that in addition to being good neighbors to the Library, it is important to respect the intent of the Veterans Park and those interred in the cemetery. If the Committee is not supportive of the idea, different venues will be suggested to the Library.

Mr. Reiner stated that Tales at the Cemetery is an old tradition in Dublin.

Ms. Blake stated that the Library would not be using the area of the cemetery in which there are gravestones, only the area in which the podium is typically located for the Veterans Day ceremony and the adjacent walkway.

Mr. Noble stated that the event was discussed at the most recent local Legion meeting, and none of the Legionnaires expressed a concern with the event. The Library has been a good neighbor.

Ms. Gamary stated that she is supportive of blending literacy with the veterans' recognition environment.

Committee members expressed a consensus of support for the event.

- **DUBLIN IRISH FESTIVAL (DIF) DEFENDERS DEN RECAP/VETERANS DAY CEREMONY UPDATE**

Mr. Noble stated that the DIF Defenders Den experienced high attendance this year.

Ms. Ritzler stated that there were over 380 sign-ins with over 750 guests, representing 20 states and 10 branches, including EMS/Fire, and 12 organizations.

Mr. Clifton stated that the event continues to grow and become more efficient. The process and event layout is becoming easier to prepare for the event.

Mr. Noble reported that he has invited a guest speaker for the Veterans Day event, who has not yet confirmed. If he does not accept, he has a backup speaker, Major Sean Lovell, a fellow Legionnaire, who indicated he would do the honors. The event schedule this year remains the same as for past events with breakfast at La Chatelaine and the ceremony at the Veterans Memorial Park. Looking ahead to the 2025 event, Stacia Naquin, co-anchor ABC 6 News, has agreed to speak.

- **KARRER MIDDLE SCHOOL PURPLE STAR DESIGNATION**

Ms. Gamary reported that Dublin Scioto High School is no longer the only Dublin School that has a purple star designation; Karrer Middle School now has the purple star designation.

Mr. Clifton stated that his youngest son attends Karrer Middle School. He inquired if there are any projects that the school Purple Star group has that the Committee could help with or promote.

Ms. Gamary responded that she would inquire and report back.

- **MILITARY ROUNDTABLE**

Mr. Noble stated that the next Military Roundtable is scheduled for next Monday, 1:00 p.m., at the Dublin Recreation Center. Frank LaRose, Secretary of State and Army veteran, will be speaking. One item on which he will be speaking is his observations from a recent training tour at the Texas southern border.

- **VETERANS AFFAIRS**

Ms. Blake stated that a list was provided in the meeting packet of those bills that are in process both at the state and federal level legislatures. Of note is State Senate Bill 225, a proposal to revise a section of the Ohio Revised Code (O.R.C.) to designate September 22 as Veterans Suicide Awareness and Prevention Day.

Mr. Bramlish stated that on the Federal side, for those veterans who have been receiving disability benefits based on the PACT Act, there is a \$3 billion funding gap due to a miscalculation. The Senate is in the process of forwarding a funding reconciliation bill to the President for signature to prevent the delay of October benefit payments.

Ms. Blake noted that also provided in the meeting packet was a copy of the Franklin County Veterans Service Commission's Fiscal Analysis for the past quarter.

Mr. Noble noted that he is a member of the Franklin County Veterans Service Commission. Committee member Mike Kehoe also served on the Commission. The Commissioners are nominated by area service organizations. This year is the VFW's turn to nominate an individual. The current VFW Commissioner will not be continuing, so there will be an opening this fall. If any Committee member would be interested in serving on the Commission as an employee of the County, let him know, and he will enter their name for consideration.

- **NEW BUSINESS**

Mr. Clifton introduced Jon Bennehoof, resident of the City of Powell. He invited Mr. Bennahoff to share his resume of military and public service with the Committee. He noted that Mr. Bennehoof is interested in working with the DVAC to obtain guidance on proposing a Veterans Advisory Committee to the City Council of the City of Powell.

Mr. Bennehoof indicated that he is a former Navy veteran and a former Councilman and mayor. He and the Development Director for the City of Powell are interested in having their city form a Veterans Advisory Commission. They have developed a charter that he will be presenting to the Powell City Council for consideration. One of their goals is to have the City established as a Purple Heart City. He has asked Mr. Clifton for his guidance in starting their commission. He believes the slides regarding the Veterans Advisory Committee's role would be helpful to them in setting up a Veterans Advisory Commission.

Ms. Blake stated that the Committee would be happy to share the slides, establishing resolution and any other documents that would be helpful to them in setting up a similar committee.

Mr. Clifton stated that as a neighbor to Powell, perhaps this collaboration could be a potential project for the DVAC.

Mr. Rozanski stated that there may be other Veterans Advisory Committees for other communities. Perhaps a Council of Committees could be formed for purposes of sharing and collaboration.

[Mr. Owens departed for another engagement.]

Mr. Bramlish informed members of the Ohio Milvets Veterans Day Rally on the National Veterans Memorial and Museum grounds, Sunday, November 10, 11:30-3:30 p.m. in Columbus. Veterans, veteran family members and community members are invited to attend. Different service offices and organizations will be represented. The event will feature entertainment, a free meal and veteran-related vendor tents. All attendees can also take advantage of the Dog Tag Discount Program and enjoy discounted or complimentary admission to the National Veterans Memorial and Museum and COSI.

- **COMMITTEE ROUNDTABLE**

Ms. Gamary stated that there have been many recent efforts to connect veterans and teenagers and other community members at various activities. At Dublin Scioto High School (H.S.), there was a recent military appreciation football game, and there are students who participate in the Purple Star group. The Veterans Story event will be held at Dublin Scioto H.S. on November 7 at 3:00 p.m. Any committee members who would like to participate should contact her.

Mr. Dickman stated that he is continuing to work on an effort to have Dublin Schools initiate a Junior ROTC program. As the committee knows, Mr. Reiner recently met with Dr. Marschhausen encouraging him to pursue this opportunity for Dublin Schools, and Dr. Marschhausen indicated that Dublin Schools is interested. Although a new charter has not been scheduled to open at Dublin Schools, the school is at the top of the list, pending identification of an advisor for the chapter.

Mr. Rozanski informed members that the National Veterans Memorial and Museum will be holding the Gold Star Families Memorial dedication on Sunday, September 29.

Mr. Reiner stated that the history teacher at St. Timothy School is looking for veteran volunteers to speak to his history class. If anyone is interested, he can provide the contact information.

Staff Comments

Ms. Blake reminded committee members of the following events/opportunities:

- The City's annual Employee Veterans Appreciation Lunch will be held November 6, at 11:30 a.m. This event is for all City employees who are veterans. DVAC members are invited to attend, as well.
- The chairs of Dublin City Council's four advisory committees will be presenting their annual reports to City Council on Monday, November 18. She will prepare a draft memo of the report topics and email it to committee members soliciting their feedback. The intent is to have the consensus of the Committee on the report.
- The City is working on a GIS tool for its Veterans Remembrance website to add every Dublin veteran gravesite to the GIS map. The app will include the individual veteran stories, if available, and will also incorporate gravesite navigation direction. The City's goal is to have that project completed for its 400+ deceased veterans before Veterans Day 2024.

Mr. Dickman indicated that he was available to speak at the Employee Veterans Lunch on November 6 to share updated information on available veteran benefits.

The next DVAC meeting will be held on Thursday, November 21, 4:00 p.m., in Council Chamber.

ADJOURNMENT

The meeting was adjourned at 5:19 p.m.

Jeff Noble, Chair

Assistant Clerk of Council



To: Members of the Veterans Advisory Committee
From: Mollie Steiner, Recreation Administrator, Corporate and Community Wellness
Date: November 15, 2024
Re: Community Health Needs Assessment and Strategic Action Plan

Background

Consistent with the themes and goals outlined in the City's Strategic Framework, staff began work with Illuminology in 2023 on a Community Health Needs Assessment (CHNA) and Strategic Action Plan project. A CHNA is a systematic process involving the community to identify and analyze community health needs, prioritize community health needs, and plan to act upon unmet community health needs. The CHNA will contribute to the City's goal of being the most sustainable, connected, and resilient global city of choice in the areas of physical, mental, and social resiliency.

Based in Columbus, Illuminology has provided custom-designed community health needs assessment research and planning for over 25 years. They have worked with several public and non-profit clients throughout Ohio, including Franklin County Public Health and Columbus Public Health. Recently, Illuminology worked with the Central Ohio Hospital Council to design, lead, and deliver a process that involved collection and analysis of a vast amount of qualitative and quantitative data for the Franklin County HealthMap 2022. The primary project team working with the City includes Dr. Orié Kristel, Ph.D. and Dr. Karen Hines, Ph.D. Both Dr. Kristel and Dr. Hines have extensive experience with CHNA research and development. They have also been working with a support team which includes Andy Wapner, DO, MPH. Dr. Wapner is the Director of the Center for Public Health Practice and a Clinical Assistant Professor of Public Health in the Ohio State College of Public Health.

Summary

For the past 18+ months the City has been undergoing a comprehensive community health needs assessment to identify and analyze community health needs specific to Dublin. This process has involved gathering qualitative data through six focus groups and twenty-one stakeholder interviews. Quantitative data was also gathered through a statistically valid survey (512 responses) and a community poll (295 responses). In addition, an Advisory Committee made up of key external stakeholders has helped guide the CHNA process. The Advisory Committee includes representatives from the following organizations:

- FCPH
- Washington Township
- OSU Medical Center
- Mt. Carmel Health System
- SourcePoint
- Dublin Food Pantry
- Union Co. Public Health
- Dublin City Schools
- NCH
- Ohio University
- Syntero
- Dublin Retirement Village
- Delaware Co. Public Health
- St. Brigid of Kildare
- OhioHealth
- Cardinal Health
- One Dublin

With input from the Advisory Committee and a review of the data, the committee worked to identify four health priority health needs for the City of Dublin. These four health needs include 1) Healthcare Navigation, 2) Transportation, 3) Youth Behavioral Health and Substance Misuse and 4) Community Connections. Working groups were then identified for each of the four priority health needs to determine objectives and action items to address the needs. These working groups are comprised of both members of the Advisory Committee and community partners. Each group has met several times over the past 6 months to discuss targeted objectives and to determine action steps to reach these objectives. While the work is ongoing and the groups continue to meet to discuss strategies for implementation of the objectives, a draft CHNA report and Strategic Action Plan has been developed to help guide the City toward improved health outcomes.

Recommendation

Staff is looking for comments and feedback from the Veterans Advisory Committee to help guide the final CHNA Strategic Action Plan before future adoption of the plan by Council. Questions for discussion include:

- 1) Do you have any feedback on the four health priorities?
- 2) What are your thoughts on the determined objectives for each health priority?
- 3) Do you have specific feedback on how to foster community connection and a sense of belonging?

Strategic Action Plan: Prioritized Health Needs

October 2024

DRAFT

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Executive Summary

Dublin's Community Health Needs Assessment is a unique and holistic evaluation of the population's health and well-being.

Dublin's Strategic Action Plan leverages the assessment results to develop recommendations that help to improve community health.

Planning and conducting the needs assessment occurred from late 2022 to early 2024 – the needs assessment involved interviews with stakeholders in community health, focus groups, a representative survey of adult Dublin residents, and a short survey open to all residents.

In early 2024, a prioritization session was conducted to identify the priority health needs in Dublin (and the areas of focus for the Strategic Action Plan). The next two pages display the priorities identified and the objectives developed to address those priorities.

Executive Summary

Dublin's Community



Priority: Health Care Navigation Objectives →



Create centralized
source of health care
information



Educate residents
about LinkUS



Deploy (more) health
care navigators



Expand Dublin
Connector's outreach



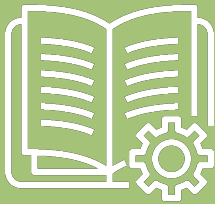
Connect seniors with
City events

Priority: Transportation ← Objectives





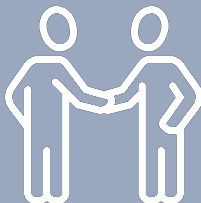
Priority: Youth Behavioral Health Objectives →



Create event planning toolkit



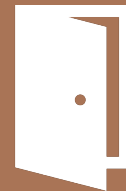
Understand:
Who doesn't feel
connected? Why? How
to reach?



Increase engagement opportunities



Inform and empower
Dublin parents



Help families access
treatment

Priority: Community Connections ← Objectives



Kickoff and Question Generation

Sep 2022 – May 2023

- The Advisory Committee was created and a series of planning sessions were held

Qualitative Data: Collection, Analysis, and Insights

Feb 2023 – Jun 2023

- Twenty-one interviews were conducted with stakeholders in community health
- Six focus groups were conducted including two groups comprised of youth

Quantitative Data: Collection, Analysis, and Insights

July 2023 – Oct 2023

- A representative survey of Dublin adult residents was conducted (n=512)
- A briefer community poll was used to collect data from interested Dublin residents (n=295)
- Secondary data was collected from national, state, and local sources

Synthesis, Prioritization, and Planning

July 2023 - now

- A report was generated to present the analysis and synthesis of all data collected
- A prioritization session was conducted to identify the priority health needs
- Workgroups were formed for each priority health need
- Objectives, action steps, metrics, and other plans were developed with the goal of improving health in the priority areas

Identifying the City's Priority Health Needs

On February 9, 2024, 22 people representing a diverse array of organizations identified the priority health needs among the City of Dublin's residents. Organizations represented included:

- City of Dublin
- Delaware Public Health District
- Dublin City Schools
- Dublin Food Pantry
- Franklin County Public Health
- Mount Carmel Health System
- Nationwide Children's Hospital
- Ohio State Wexner Medical Center
- Ohio University
- One Dublin
- SourcePoint
- Syntero
- Union County Health Department

Facilitated by researchers from Illuminology, the meeting attendees participated in the following three-step process:

1. Participants assigned themselves to one of three small groups. Each small group was asked to carefully review and discuss a different ~20-page segment from the City's *2023 Community Health Needs Assessment (CHNA)*.
2. Each small group identified the most important issues affecting the health of City of Dublin residents. To identify these potential priority health issues, participants were asked to consider not only the data and insights presented in the 2023 CHNA but also their own personal experience and other criteria (see Appendix A).
3. A total of 12 potential priority health issues were identified by the three small groups. The meeting participants then gathered as a large group to review those potential priority health issues and to select the ones they felt were the most important issues affecting the health of City of Dublin residents. Three rounds of voting¹ were required before consensus was reached.

¹Round 1: Each participant was given 4 votes to cast for the health issues they perceived to be most important. After voting, those issues that received the fewest number of votes were removed from further consideration. Round 2: Each participant was given 3 votes to cast for the health issues they perceived to be most important. Those issues that received the fewest number of votes were removed from further consideration. Round 3: Each participant was given 2 votes to cast for the health issues they perceived to be most important.

Prioritization Session

Overall, the meeting participants identified four health needs facing City of Dublin residents. The group then voted unanimously to approve these four issues as priority health needs facing City of Dublin residents. These prioritized health needs are outlined below.



Health Care Navigation

(coordination of services; insurance knowledge and navigation; Medicare/Medicaid; social support such as food pantry) (*11 votes in final round*)



Transportation

(food access & health access; affordable transportation; access to public transportation; technology limitation (Uber/Lyft/other services)) (*10 votes in final round*)



Youth Behavioral Health

(including pressure on youth to excel) (*8 votes in final round*)



Community Connections

(neighborhood groups/events; HOA leaders; age under 35 and over 65; income under \$200K; people with disabilities) (*6 votes in final round*)

The other health needs that were identified by the small groups and considered in this voting process included the following:

- Binge drinking (40% from survey – surprising; potentially youth also) (*3 votes in final round*)
- Food insecurity (older adults)
- Women’s mental health
- Need for more amenities/facilities (pools, pickleball courts)
- Financial security (financial concerns – from survey; aging in place, increasing taxes, fixed incomes)
- Mental health stigma (in health care system and in general)
- Telehealth (barriers – lack of comfort, technological limitations)
- Chronic illnesses (blood pressure, high cholesterol)

Addressing Priority Needs – Assets and Resources

At the end of the facilitated session, participants brainstormed organizations that could serve as possible assets or resources as the community works together to improve residents’ health and well-being in each priority area. When this project transitioned into its strategic planning phase, the Advisory Committee invited senior leaders from these organizations to participate.

Health care navigation

- Hospitals
- Medical facilities
- Primary care providers
- Social workers
- Pathways Hub
- JFS (Franklin, Delaware, Union Counties)
- Skilled nursing facilities
- Food banks/pantries
- Emergency housing
- Utilities services
- Courts
- 2-1-1
- Dublin Police Department
- Fire Department
- EMS
- Faith communities
- Corporate partners that work in technology in Dublin
- VA
- Chamber of Commerce
- Find Help app
- Veteran Services Commission



Addressing Priority Needs – Assets and Resources – cont'd

Transportation

- Private providers of transportation
- Public transportation
- SourcePoint
- Agencies that fund transportation
- Agencies promoting active transportation (biking, walking, other modes)
- MORPC
- Share Connector
- Mobility hubs
- VA
- Large local employers
- COTA
- LinkUs
- Social service organizations representing populations that may need affordable transportation
- Veteran Services Commission



Youth behavioral health

- Schools
- Syntero
- Nationwide Children's Hospital
- Suicide Prevention Coalitions (Franklin County, Delaware County)
- Youth sports leagues
- YMCA
- Dublin Community Recreation Center
- Organizations that address adult mental health
- P.E.R.C. (Parents and Educators Raising our Community)
- Big Brothers Big Sisters
- Dublin ACT (Adolescents and Community Together) Coalition
- Libraries



Community connections

- HOAs
- Dublin Community Recreation Center
- Schools
- Social service agencies (especially those that work with groups that may feel particularly disconnected from community, such as LGBTQ individuals)
- Senior center
- SourcePoint
- Faith communities
- Assisted living facilities
- Rental agencies
- Chamber of Commerce
- Local businesses (collaborating to do community meetups)



Strategic Action Plan Process

After identifying the four priority health needs, four workgroups were created with the goal of creating plans to improve the health and well-being of Dublin residents. Beginning in spring 2024, the City of Dublin and Illuminology facilitated multiple meetings with each workgroup to address the priority health needs. The following pages display information about each workgroup, its processes, and the planning conducted thus far.

Appendix B presents the detailed work plans for each objective, their action steps, and other information related to planning for improving the health of Dublin residents in each priority area. These are working documents to guide the planning efforts and will continue to be revised based on the progress of the workgroups. The documents displayed in Appendix B are current as of October 18, 2024.

Workgroup

The following individuals comprise the Health care navigation workgroup.

Cardinal Health

Brian Moore

City of Dublin

Tracey Gee

Dasi Simulations

Sean McKibben

Dublin Food Pantry

Julie Rinaldi

Franklin County Public Health

Alex Jones
Abby Boeckman
Joe Mazzola
Lindsey Rodenhauser

Franklin County Veteran Services

Buck Bramlish

Health Impact Ohio

Tanikka Price

Mount Carmel Health System

Brian Pierson

Nationwide Children's Hospital

Kent Weakley
Nieme Banks

OhioHealth

Joseph Gastaldo
Matt Kunar

Ohio State University Wexner Medical Center

Krystal Renz
Kyle Steinbauer

Syntero

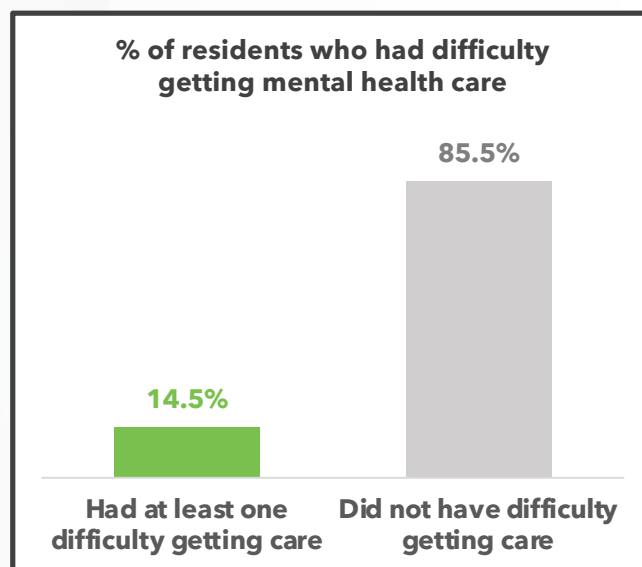
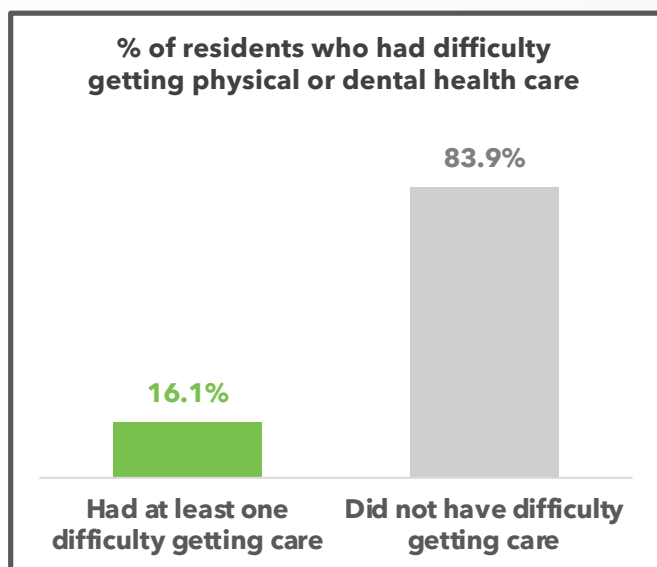
Sara Harrison-Mills

Washington Township

Kevin McDowell

Relevant research findings

Some of the research findings from the Community Health Needs Assessment that the workgroup discussed included that 16% of residents had difficulty getting physical or dental health care in the past year and 15% of residents had difficulty getting mental health care in the past year. There were also challenges mentioned during the qualitative research.



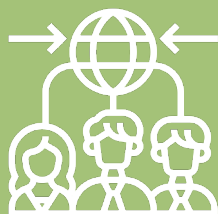
"I've been searching to establish GP care in and around Dublin for six months and finally got in."

"There can be long waits to get access to care. It can take people time to recognize, hey, maybe I need to do this and then by the time they're calling it can be several months to get linked with somebody. So I think that creates a significant barrier."

"If you ever tried to go down the path of getting your child any type of mental healthcare, you are going to wait several months, seven to eight months. It's unbelievable just how difficult it is to get."

"I see a lot of health-related issues where they have to decide, am I going to pay a bill? Or am I going to make sure that my child gets the medical attention that they need?"

Work plan



Objective: Create centralized source of health care info

The objective is to create a centralized source of health care access information for Dublin residents – one place where people can go to learn about their options.

Ideally this centralized source will be generated and maintained using an AI platform that can display regularly updated information about Dublin-located health care providers and practices.

- **Context:** Should encompass physical health, oral/dental health, mental health, etc.
- **Context:** Should also include information that could help one learn if one is qualified for Medicare/Medicaid
- **Use case:** If a new family moves from out-of-state to Dublin, can we make it easier for them to know where to go for health care?
- **Use case:** If an established family has a child that develops a mental health issue, where can they go for info?

Action steps

Meet with AI consultant

Establish next steps based on meeting with AI consultant

When: October 22, 2024

Who: Several of the members of the Health Care Navigation workgroup will meet with Quantum Health's AI Consultant

Why: Brainstorm ideas regarding the creation and maintenance of the centralized source of health care information.

Potential metrics:

- Usage of centralized source (page views, time on site, number of residents reached, etc.)
- Percent of residents who had difficulty accessing physical, mental, or dental health care decreases, as measured by future City surveys

Work plan



Objective: Deploy more health care navigators

Health care navigators (also known as Community Health Workers) help to ensure coordinated and comprehensive health care for individuals and families. These navigators can go into the community to make themselves available to residents at particular locations and events. The Health Care Navigation work group would like to see more of these navigators in the Dublin community.

- **Context:** Health care navigators should be armed with the centralized source of health care access info (previous objective), in addition to their own experience/expertise.
- **Context:** Several health systems have some individuals like this in their employ, as does Franklin County Public Health. Can those trained individuals be asked to attend City-wide events? Interact with faith communities? Interact with schools (students' families)? Integrate with the Dublin Food Pantry? Target residential areas where residents may be particularly in need of their services?

Action steps

Identify locations/events where health care navigators might be most needed

Who and what: The workgroup will discuss where the greatest need may lie.

Discuss how to best deploy health care navigators across Dublin

Who and what: The workgroup can meet with navigators to make concrete plans about when and where the navigators can be deployed in Dublin.

Potential metrics:

- Health care navigator activity (number of sites/events visited, number of interactions with residents, etc.)
- Percent of residents who had difficulty accessing physical, mental, or dental health care decreases, as measured by future City surveys

Strategic Planning Transportation

Blazer Research District

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Workgroup

The following individuals comprise the Transportation workgroup.

City of Dublin

Jeannie Willis
Jenny Rauch
J.M. Rayburn
Tracey Gee

COTA

Claire Jennings

Dublin Connector

Nate Wise
Rob Dalton

Mid-Ohio Regional Planning Commission (MORPC)

Emma Strange

Quantum Health

Brent Purdom

SourcePoint

Amelia Tucciarone
Jill Smith

Relevant research findings

Some of the research findings from the Community Health Needs Assessment that the workgroup discussed included that, according to the qualitative research, some Dublin residents have challenges getting transportation for health care purposes, for activities, or for meeting basic needs (e.g., getting groceries).

“There's a real challenge with finding reliable transportation for seniors who need to go outside of Dublin, especially to a medical appointment.”

“Intercity transportation for senior citizens to be able to make appointments, temple visits.”

“Kids need to go to the zoo, kids need to go to the pool, seniors need to go to the grocery store. In an ideal world it would be easy transportation for all of our residents to get where they needed to go.”

“I would love to see more opportunities for transportation for people with disabilities, or easily accessible walking. You shouldn't have to have a really decent car to get everywhere.”

“It's very hard to get a bus. And it's much easier to just buy a bike and bike because it'll save you money. And you don't have to walk half an hour to the nearest bus station...I haven't seen not one bus station in my entire subdivision that I live in. And it's a sizable subdivision.”

Work plan



Objective: Educate residents about LinkUS

LinkUS is a transportation-related initiative that will be on the ballot on November 5th, 2024. This initiative is poised to significantly impact transportation options in the City of Dublin.

This objective focuses on informing residents about the LinkUS initiative so that they are educated about how the initiative could impact the City of Dublin.

Action steps

Advisory Committee asked to consider sharing LinkUS information with their contacts

When: October 7, 2024

Who and what: The City of Dublin emailed the Advisory Committee to ask them to consider sharing a website and flyer describing how LinkUS is likely to affect the Dublin community with their network in Dublin.

Potential metrics:

- Complete: Advisory Committee members were asked to consider sharing information about LinkUS.

Work plan



**Objective: Expand
Dublin Connector's
outreach**

Note: This objective is contingent on the outcome of the November 2024 LinkUS ballot initiative.

The Dublin Connector is a free transportation service for residents over 55, residents with disabilities, and anyone who works in Dublin.

This objective focuses on expanding the Dublin Connector's outreach to employers, specifically.

- **Context:** Workgroup to expand to involve the City's Economic Development team and large employers.
- **Context:** Consider encouraging employers to do more to address employees' transportation challenges.

Action steps

Review current employer outreach materials

Explore partnership between City, SHARE Mobility, and MORPC (Gohio Commute)

Explore integrating transportation information into businesses' onboarding

Potential metrics:

- Usage of Connector by Dublin employees (number of rides to and from work, number of employees taking rides, etc.)
- Decrease in turnover rate by Dublin employers due to transportation issues

Work plan



Objective: Connect seniors with City events

Note: This objective is contingent on the outcome of the November 2024 LinkUS ballot initiative.

The City has provided transportation to seniors for City events in the past. The purpose of this objective is to expand these transportation options and the use of these services.

- **Context:** Explore the value of the ride itself serving as a social event.

Action steps

Examine feasibility of centralized transportation collection points

Check for redundancies in transportation routes

Increase outreach to seniors related to major community events

Potential metrics:

- Usage of Connector by seniors to access City events (number of rides to and from events, number of seniors taking rides, etc).
- Senior residents perceive it to be easier to travel to/from a variety of City events, as indicated by community leaders and future City surveys

Workgroup

The following individuals comprise the Youth behavioral health workgroup.

City of Dublin

Greg Lattanzi (Deputy Chief of Police)
Euan Baker
Paul Burks (School Resource Officer)
Scott Brown (School Resource Officer)
Scott Nicholson (School Resource Officer)
Tracey Gee

Delaware Public Health District

Garret Guillozet
Jen Keagy

Dublin ACT Coalition

Sue Hutras

Dublin City Schools

Becky Haselberger
Colleen Shyrock
Kara Corpman
Tyler Wolfe

Dublin Youth Athletics

Dylan Gaver

Franklin County Public Health

Elizabeth De Luca-Kontchou
Eric West

Franklin County Suicide Prevention Coalition

Lauren Bromund

Nationwide Children's Hospital

Amanda Levell

Ohio Premier Soccer Club

Chris Baer
Chris Steuer
Gus Teren

P.E.R.C. (Parents and Educators Raising our Community)

Tim Wrenn

St. Brigid of Kildare

Alyson Stickel
Stacie Williams

Syntero

Sara Harrison-Mills
Melissa Rotblatt

Relevant research findings

According to the qualitative research from the Community Health Needs Assessment, adult and youth residents are concerned about youth mental health. The COVID-19 pandemic and pressure to succeed/social comparisons contribute to declining mental health. There are also concerns about substance misuse amongst youth.

"The added stress, the high expectations, that constant competitive nature...Members of our community thinking that they have to live up to their neighbors."

"I think sometimes the standards we set in Dublin...also set kids up for anxiety. We have National Merit Scholars everywhere...we set that standard pretty high here."

"Since everyone is at such a high level, we expect ourselves to be good at everything. We have to be athletes, we have to be A students, we have to take AP classes and then we also have to have a life outside of school and have friends and all this stuff." (Youth resident)

"I think that vaping is a problem. Marijuana is becoming a problem and they're getting introduced to it younger and younger because the accessibility to it is much easier. The vaping is targeted to kids that age. I think Dublin tries really hard. They did the 21 and over for vapes, which is great, except there's not a single gas station here that follows that rule."

"I think that, particularly among our high school populations, there is some drug usage there that we probably need to partner with our law enforcement, we probably need to partner with our medical professionals or with the school district itself."

Work plan



Objective: Inform and empower Dublin parents

The objective is to create a collective-impact initiative focused on providing information to parents of Dublin youth.

- **Context:** The initiative needs a name that will attract parents' attention without feeling threatening.
- **Context:** Primary content areas: (1) balance, setting healthy limits, moderation (2) substance use prevention.
- **Context:** Content will need to be coordinated so that the initiative, Dublin City Schools, and the City are reinforcing the same, shared message.
- **Context:** The workgroup has discussed exploring the opportunity to partner with an established organization regarding this initiative.
- **Context:** A director will be hired to launch the effort and keep it in flight; the workgroup will guide the content.
- **Context:** The initiative could involve event planning and promotion.

Action steps

Work with Dublin ACT Coalition as lead partner organization

Establish criteria needed to recruit initiative director

Initiative director will meet with workgroup to further refine goals

Create schedule for information distribution and/or event planning

Identify additional metrics for tracking changes over time

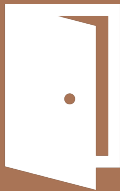
When: October, 2024; Dublin ACT Coalition has expressed interest in helping as a lead workgroup organization for this initiative.

What: The Panorama survey for students of Dublin City Schools may be a source of potential metrics.

Potential metrics:

- Initiative reach (number of posts, number of views, content downloaded, number of event attendees, etc.)
- Positive mental health outcomes as measured by DCS' Panorama survey
- Positive attitudes towards mental health issues, as measured by future City surveys

Work plan



Objective:
Help families access treatment

The objective is to make it easier for Dublin families to access treatment for youth behavioral health.

- **Context:** The workgroup has already identified several potential ways to improve residents' access to treatment, such as reducing financial barriers and providing more information about what treatment options are available as well as how to access them.

Action steps

Workgroup to discuss this objective and identify potential action steps and metrics

Potential metrics:

- Usage of resources designed to help Dublin residents learn about and access treatment (number of treatment appointments made accessible by help, number of individuals using help, etc.)
- Expert panel review of status of access to youth behavioral health

Strategic Planning

Community connections

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Workgroup

The following individuals comprise the Community Connections workgroup.

Ballantrae

Cristian Cooney
Steve Brown

Bridge Park

Janell Bailey

Chamber of Commerce

Jenny Amorose

City of Dublin

Christine Nardecchia
Jen Vosters
Madi Kregel
Mollie Steiner
Tracey Gee

Dublin City Schools

Chris Ondrus

Dublin Community Church Interfaith Outreach

Barb Anderson

Dublin Retirement Village

Dionne Nicol

Forever Dublin Hub

Teresa Wasserstrom

Historic Dublin

Sharon Adamek

Muirfield

Robert Fathman

Ohio University

William Burke

One Dublin

Heather Heins

Rainbow Dublin

Jaron Terry

SourcePoint

Alison Yeager
Fara Waugh

We ROC (Are One Community)

Becky Hasselberger

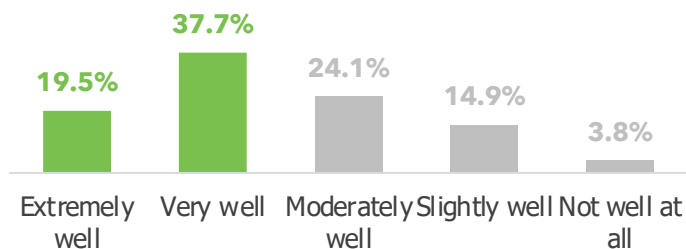
Strategic Planning

Community connections

Relevant research findings

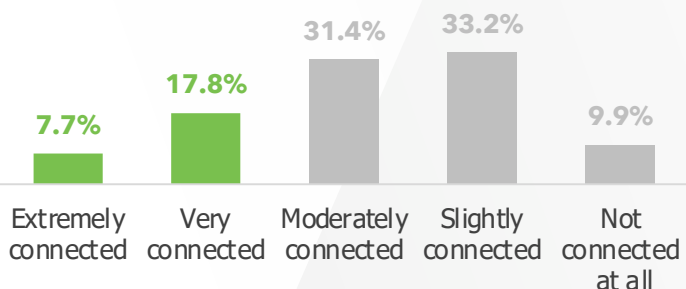
According to the quantitative research from the Community Health Needs Assessment, 43% of adult residents feel like they belong in Dublin only moderately well, slightly well, or not well at all; 75% feel only moderately connected, slightly connected, or not connected at all to their neighbors. The qualitative research revealed that some residents feel like outsiders.

% of residents who feel the statement "I feel like I belong in Dublin" describes them...



Those who don't feel as though they belong cite **lack of personal connection, lack of inclusiveness, and no sense of community** as reasons why.

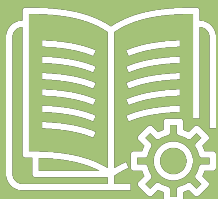
% of residents who reported feeling "_____ connected" to neighbors



"Although Dublin does a pretty decent job of trying to be inclusive of minorities/other ethnicities, I still feel like an outsider...despite growing up in America."

"Dublin is for families with kids and dogs and good jobs. I'm semi-retired, single, divorced, with no kids."

Work plan



Objective: Create event planning toolkit

The objective is to create and distribute a community event planning toolkit incorporating best practices.

When: The workgroup is aiming to have the toolkit complete by the beginning of the second quarter, 2025.

Action steps

Learn about best practices from Dublin community leaders

Research existing toolkits from around the world

Create event planning toolkit from information gathered

Distribute engagement toolkits to interested groups

When and what: October 28, 2024; the City is hosting an event with HOA leaders that will involve a panel discussion regarding encouraging connection amongst residents. There will also be an engagement table where leaders can provide ideas.

There may be a similar meeting with faith-based leaders in the near future.

A short survey regarding best practices for encouraging connection amongst residents will be sent to leaders throughout the community.

Potential metrics:

- Usage of toolkit (number of times toolkit is accessed, number of individuals accessing toolkit, etc.)
- Attitude towards usefulness of toolkit, as measured by user survey
- Positive outcomes in terms of feelings of belonging and connectedness, as measured by future City surveys

Work plan



Objective:
Understand:
Who doesn't feel
connected? Why?
How to reach?

The objective is to develop a deeper understanding of why non-connected people feel that way and how they prefer to receive information.

Action steps

Explore survey data to learn more about those who feel they don't belong

Explore need for future research

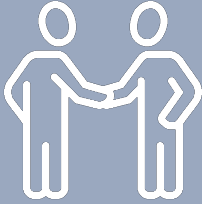
Review other communities' CHNAs & action plans

Review SourcePoint's "Age Friendly Report"

Potential metrics:

- Memos created that explain findings from explorations and opportunities for action/intervention
- Workgroup to confirm that findings will be considered when implementing engagement opportunities (next page)

Work plan



Objective: Increase engagement opportunities

The objective is to increase community capacity for engagement opportunities, including volunteer opportunities.

Action steps

After toolkit is created, workgroup to identify potential action steps and metrics

Potential metrics:

- Accessibility and use of engagement opportunities (number of distinct opportunities, number of opportunities attended, number of individuals attending, etc.)
- Positive outcomes in terms of feelings of belonging and connectedness, as measured by future City surveys

Appendix A

Criteria for Prioritization

To aid the meeting participants during their deliberations and prioritization, the following criteria were shared for their consideration:

- **Equity:** Degree to which specific groups are affected by a problem.
- **Size:** Number of persons affected, taking into account variance from benchmark data and targets.
- **Seriousness:** Degree to which the problem leads to death, disability, and impairs one's quality of life.
- **Feasibility:** Ability of organization(s) or individuals to reasonably combat the problem given available resources. Related to the amount of control and knowledge (influence) organization(s) have on the issue.
- **Severity of the Consequences of Inaction:** Risks associated with exacerbation of problem if not addressed at the earliest opportunity.
- **Trends:** Whether or not the health problem is getting better or worse in the community over time.
- **Intervention:** Any existing multi-level public health strategies proven to be effective in addressing the problem.
- **Value:** The importance of the problem to the community.
- **Social Determinant/ Root Cause:** Whether or not a problem is a root cause or social determinant of health that impacts one or more health issues.



Appendix B

Work Plans – Working Documents

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The following pages display the in-progress work plans for each workgroup.

Objective 1

Start: Spring 2024

End goal:

Status: In progress

Objective Overview

Create a centralized source of health care access information for Dublin residents - one place where people can go to learn about their options.

Lead Agencies

- City of Dublin
- Ohio Health
- OSU Wexner Medical Center
- Mount Carmel Health System
- Nationwide Children’s Hospital
- Quantum Health

Potential Key Measure(s)

- Usage of centralized source (page views, time on site, number of residents reached, etc.)
- Percent of residents who had difficulty accessing physical, mental, or dental health care decreases, as measured by future City surveys

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Meet with AI consultant - on October 22, 2024 several members of the Health Care Navigation work group will meet with Quantum Health’s AI Consultant to brainstorm ideas regarding the creation of the centralized source of health care information.
2. Establish next steps based on meeting with AI consultant.

- *Context: Should encompass physical health, oral/dental health, mental health, etc.*
- *Context: Should also include information that could help one learn if one is qualified for Medicare/Medicaid*
- *Use case: If a new family moves from out-of-state to Dublin, can we make it easier for them to know where to go for health care?*
- *Use case: If an established family has a child that develops a mental health issue, where can they go for info?*

Objective 2

Start:

End goal:

Status:

Objective Overview

Deploy more health care navigators - Health care navigators (also known as Community Health Workers) help to ensure coordinated and comprehensive health care for individuals and families. These navigators can go into the community to make themselves available to residents at particular locations and events. The Health Care Navigation work group would like to see more of these navigators in the Dublin community.

Lead Agencies

Franklin County Public Health
 Mount Carmel Health System
 Nationwide Children’s Hospital
 OhioHealth
 OSU Medical Center

Potential Key Measure(s)

- Usage of health care navigators (number of sites/events visited, number of interactions with residents, etc.)
- Percent of residents who had difficulty accessing physical, mental, or dental health care decreases, as measured by future City surveys

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Workgroup to identify locations/events where health care navigators might be most needed.
2. Discuss how to best deploy health care navigators across Dublin - the workgroup can meet with navigators to make concrete plans about when and where the navigators can be deployed in Dublin.

- *Context: Health care navigators should be armed with the centralized source of health care access info (previous objective), in addition to their own experience/expertise.*
- *Context: Several health systems have some individuals like this in their employ, as does Franklin County Public Health. Can those trained individuals be asked*

to attend City-wide events? Interact with faith communities? Interact with schools (students' families)? Integrate with the Dublin Food Pantry? Target residential areas where residents may be particularly in need of their services?

Objective 1

Start: October, 2024

End goal:

Status: In progress

Objective Overview

LinkUS is a transportation-related initiative that will be on the ballot on November 5th, 2024. This initiative is poised to significantly impact transportation in the City of Dublin. This objective focuses on informing residents about the LinkUS initiative so that they are educated about how the initiative would impact the City of Dublin.

Lead Agency

City of Dublin

Key Measure(s)

- Complete: Advisory Committee members were asked to consider sharing information about LinkUS.

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Advisory Committee asked to consider sharing LinkUS information with their contacts.

Objective 2

Start:

End goal:

Status:

This objective is contingent on the outcome of the November 2024 LinkUS ballot initiative.

Objective Overview

The Dublin Connector is free transportation service for residents over 55, residents with disabilities, or anyone who works in Dublin. The objective is to expand the Dublin Connector’s outreach to those who work in Dublin.

Lead Agencies

City of Dublin

SHARE Mobility

Potential Key Measure(s)

- Usage of Connector by Dublin employees (number of rides to and from work, number of employees taking rides, etc.)
- Decrease in turnover rate by Dublin employers due to transportation issues

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Review current employer outreach materials.
 2. Explore partnership between City, SHARE Mobility, and MORPC (Gohio Commute)
 3. Explore integrating transportation information into businesses' onboarding
- *Context: Workgroup to expand to involve the City's Economic Development team and large employers.*
 - *Context: Consider encouraging employers to do more to address employees' transportation challenges.*

Objective 3

Start:

End goal:

Status:

This objective is contingent on the outcome of the November 2024 LinkUS ballot initiative.

Objective Overview

The City has provided transportation to seniors for City events in the past. The purpose of this objective is to expand these transportation options and the use of these services.

Lead Agency

City of Dublin
SHARE Mobility

Key Measure(s)

- Usage of Connector by seniors to access City events (number of rides to and from events, number of seniors taking rides, etc.)

- Senior residents perceive it to be easier to travel to/from a variety of City events, as indicated by community members and future City surveys

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Examine feasibility of centralized transportation collection points
 2. Check for redundancies in transportation routes
 3. Increase outreach to seniors related to major community events
- *Context: Explore the value of the ride itself serving as a social event.*

Objective 1
 Start: Spring 2024
 End goal:
 Status: In progress

Objective Overview

The objective is to create a collective-impact initiative focused on providing information to parents of Dublin youth.

Lead Agencies

Dublin City Schools
 City of Dublin Police Department
 Syntero
 Dublin ACT Coalition

Potential Key Measure(s)

- Initiative reach (number of posts, number of views, content downloaded, number of event attendees, etc.)
- Positive mental health outcomes as measured by DCS’ Panorama survey
- Positive attitudes toward mental health issues, as measured by future City surveys

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Work with Dublin ACT Coalition as lead partner organization. (Dublin ACT Coalition has expressed interest in helping as a lead workgroup organization for this initiative.)
2. Establish criteria needed to recruit initiative director.
3. Initiative director will meet with workgroup to further refine goals.
4. Create schedule for information distribution and/or event planning.
5. Identify metrics for tracking changes over time. (The Panorama survey for students of Dublin City Schools may be a source of potential metrics.)

- *Context: The initiative needs a name that will attract parents’ attention without feeling threatening.*
- *Context: Primary content areas: (1) balance, setting healthy limits, moderation (2) substance use prevention.*
- *Context: Content will need to be coordinated so that the initiative, DCS, and the City are reinforcing the same, shared message.*
- *Context: The workgroup has discussed exploring the opportunity to partner with an established organization regarding this initiative.*

- *Context: A director will be hired to launch the effort and keep it in flight; the workgroup will guide the content.*
- *Context: The initiative could involve event planning and promotion.*

Objective 2

Start:

End goal:

Status:

Objective Overview

The objective is to make it easier for Dublin families to access treatment for youth behavioral health.

Lead Agency

City of Dublin Police Department

Potential Key Measure(s)

- Usage of help accessing treatment (number of treatment appointments made accessible by help, number of individuals using help, etc.)
- Expert panel review of status of access to youth behavioral health

Measure baseline:

xx

Measure target:

xx

What specifically must we do?

1. Workgroup to discuss this objective and identify potential action steps and metrics
- *Context: The workgroup has already identified several potential ways to improve residents' access to treatment, such as reducing financial barriers and providing more information about what treatment options are available as well as how to access them..*

Objective 1
 Start: Spring 2024
 End goal: Spring 2025 (for completing toolkit)
 Status: In progress

Objective Overview

The objective is to create and distribute a community event toolkit incorporating best practices.

Lead Agency

City of Dublin

Potential Key Measure(s)

- Usage of toolkit (number of times toolkit is accessed, number of individuals accessing toolkit, etc.)
- Attitude toward usefulness of toolkit, as measured by user survey
- Positive outcomes in terms of feelings of belonging and connectedness, as measured by future City surveys

Measure baselines:

xx

Measure targets:

xx

What specifically must we do?

1. Learn about best practices from Dublin community leaders.
 - o October 28, 2024; the City is hosting an event with HOA leaders that will involve a panel discussion regarding encouraging connection amongst residents. There will also be an engagement table where leaders can provide ideas.
 - o There may be a similar meeting with faith-based leaders in the near future.
 - o A short survey regarding best practices for encouraging connection amongst residents will be sent to leaders throughout the community.
2. Research existing toolkits from around the world. (Christine Nardecchia)
3. Create engagement toolkit from information gathered.
4. Distribute engagement toolkits to interested groups.

Objective 2
 Start: Spring 2024
 End goal:
 Status: In progress

Objective Overview

The objective is to develop a deeper understanding of why non-connected people feel that way and how they prefer to receive information.

Lead Agency

City of Dublin

Potential Key Measure(s)

- Memos created that explain findings from exploration and opportunities for action/intervention
- Workgroup to confirm that findings will be considered when implementing engagement opportunities

Measure baselines:

xx

Measure targets:

xx

What specifically must we do?

1. Explore survey data to learn more about those who feel they don't belong. (City of Dublin and Illuminology)
2. Explore need for future research.
3. Review other communities' CHNAs and action plans. (Illuminology - Franklin County HealthMap and Franklin County and Delaware County CHIPs; Fara - mental health data from Delaware County)
4. Review SourcePoint's "Age Friendly Report". (Fara - will have summary in fall but will need time after to extract relevant tactics that could be adopted/adapted for use in Dublin.)

Objective 3
 Start:
 End goal:
 Status:

Objective Overview

The objective is to increase community capacity for engagement opportunities, including volunteer opportunities.

Lead Agencies

xx

Key Measure(s)

- Accessibility and use of engagement opportunities (number of distinct opportunities, number of opportunities attended, number of individuals attending, etc.)
- Positive outcomes in terms of feelings of belonging and connectedness, as measured by future City surveys

Measure baselines:

xx

Measure targets:

xx

What specifically must we do?

1. After toolkit is created, workgroup to identify potential action steps and metrics.



2023 - 2024

**Community Health
Needs Assessment &
Strategic Action Plan**

Key Stages & Timeline

**Kickoff and Question
Generation**

Feb-Jun 2023

**Qualitative Data Collection,
Analysis, and Insights**

Feb-Jun 2023

**Quantitative Data Collection,
Analysis, and Insights**

Jul-Oct 2023

**Synthesis, Prioritization, and
Planning**

Jul 2023-now



Research overview



21 interviews with stakeholders in the community



6 focus groups

- 4 with adults (2 with parents of young children)
- 1 with middle school teens
- 1 with high school teens



Representative survey of adults (512 responses)



Community poll (295 responses)

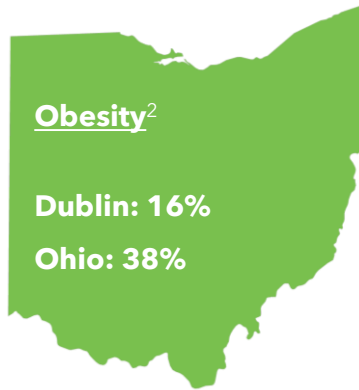
Executive Summary





Dublin Does Well: Physical Health

Dublin has a far lower obesity rate than Ohio and it is well under the Healthy People 2030 target.



Healthy People 2030

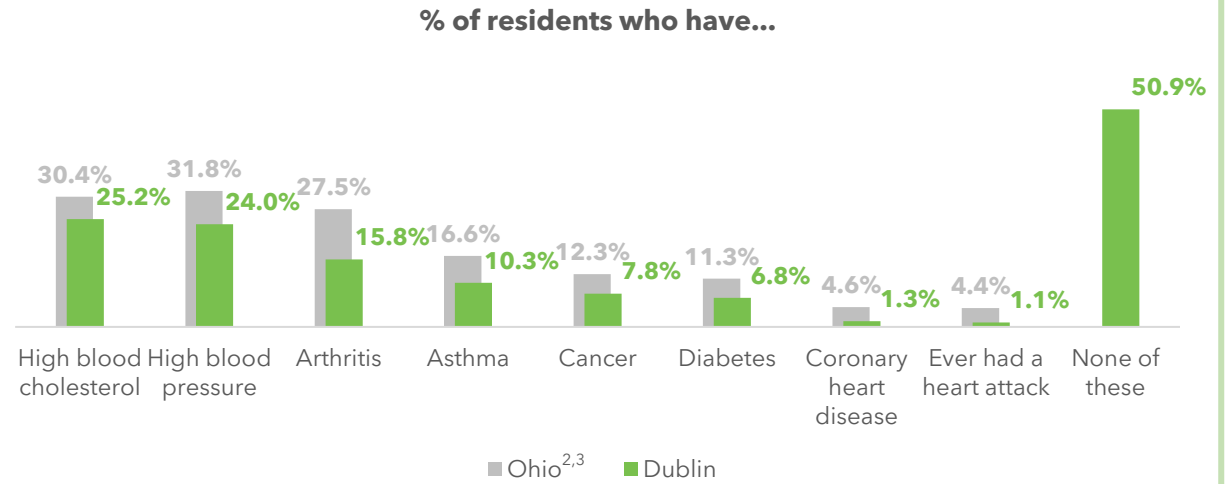
Percent of adults age 20 and older who are obese

Target:
36.0%¹

City of Dublin:
15.6% ✓



Dublin has lower rates of chronic illnesses than Ohio; some of these differences are substantial.

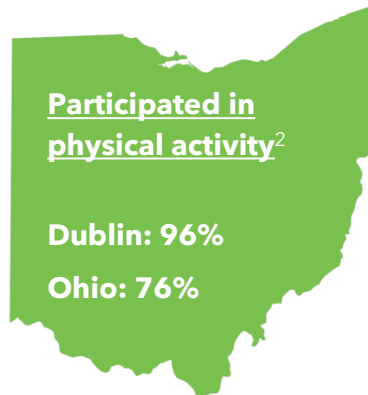


n=512

Ohio data are from 2022 except high cholesterol, high blood pressure, and cancer from 2021

Two potential explanations for Dublin residents' physical health are **ample opportunities for recreation** and **relatively high levels of household income**.

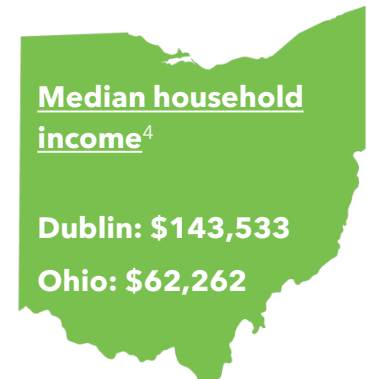
Nearly all survey respondents participated in physical activity at least once in the 30 days prior to the survey - **Dublin makes that easy.**



"There's a lot of parks, there's a lot of outdoor events that encourage people to get outside... **The city's park system and shareable use paths all do a very good job of promoting a kind of wellness and overall health for the residents.**"

"We have access to this **rec center**; we have access to **other gyms and parks and places to go walk...Living in a community where we have access to that stuff**, where it's safe to go do that stuff, **it speaks volumes about Dublin.**"

Evidence abounds that those with higher socio-economic status tend to have better physical health outcomes; Dublin's median household income is double that of Ohio.



Community conversations and survey data on topics like **food insecurity** and **public transportation needs** suggest Dublin isn't devoid of financial concerns.



Dublin Could Do Better: Mental Health

48%
of adults had at least one poor mental health day in the last 30 days

50% of adults reported being nervous, anxious, or on edge several, more than half, or nearly every day in the past 2 weeks

39% of adults reported being unable to stop or control worrying several, more than half, or nearly every day in the past 2 weeks



Poor mental health may be linked to substance abuse.

Binge drank (adults 18+)²

Dublin:	41%
Ohio:	20%

Healthy People 2030

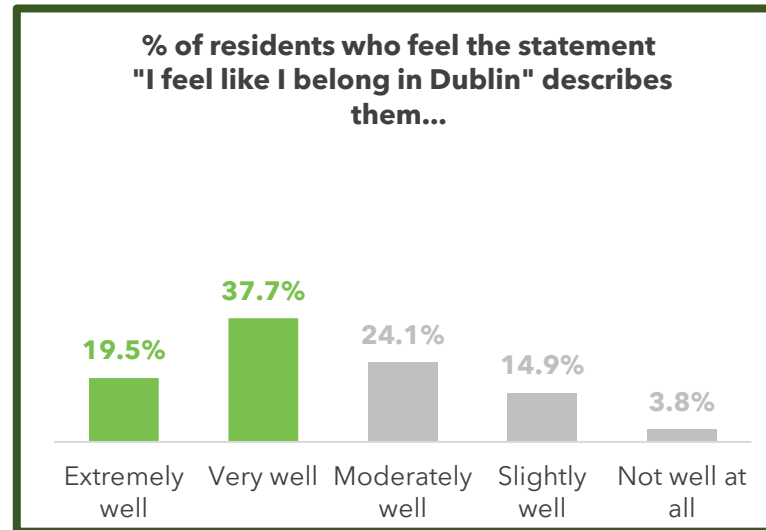
Percent of adults 21 and older who binge drank in the past 30 days

Target:	25.4% ⁵
City of Dublin (survey):	41.6% X

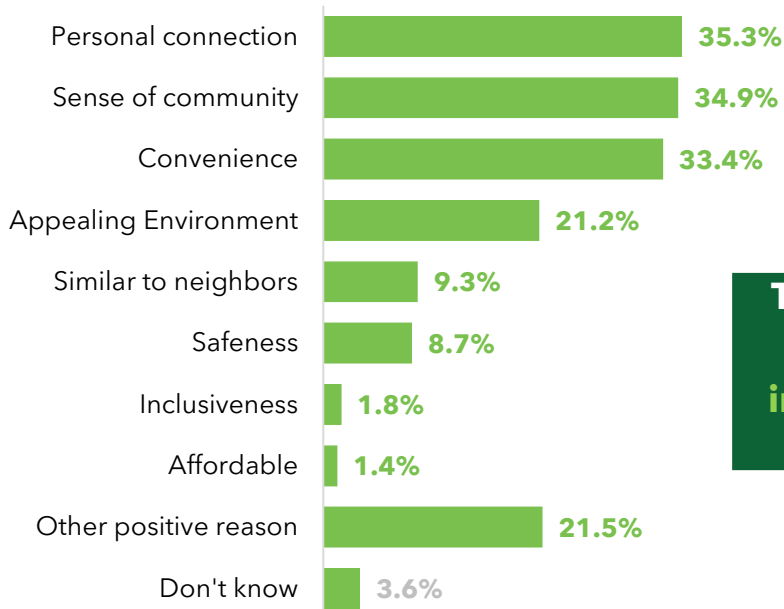
Binge drinking is more common in Dublin than in Ohio overall, and Dublin does not meet the binge drinking Healthy People 2030 target.

One drink = 12 oz beer, 5 oz wine, drink with 1 shot liquor
Male = 5 drinks or more, Female = 4 drinks or more on one occasion.

One potential cause of poor mental health is **lack of belonging/loneliness**.

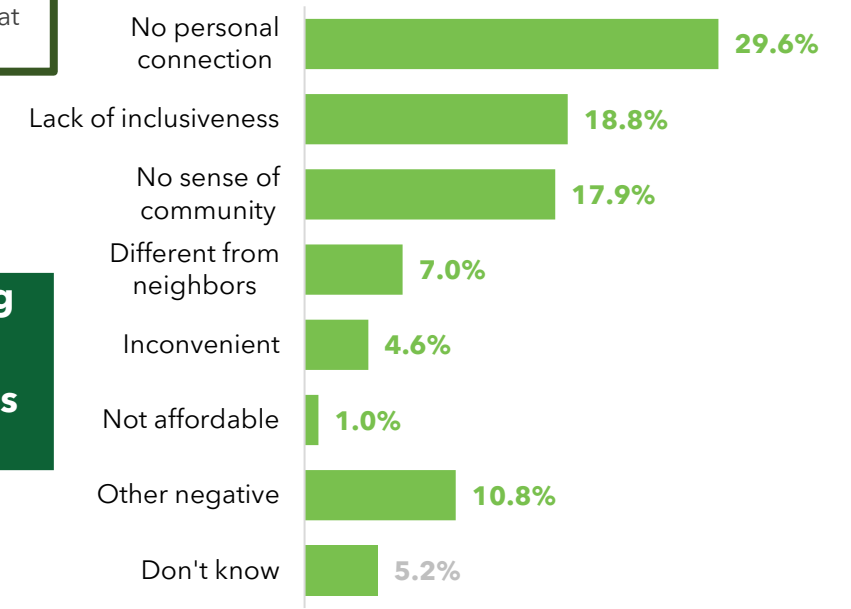


Reasons residents feel they belong in Dublin



Those who don't feel as though they belong cite **lack of personal connection, lack of inclusiveness, and no sense of community as reasons why.**

Reasons residents feel they don't belong in Dublin



n=268 residents who responded the statement describes them "very" or "extremely well"

n=206 residents who responded the statement describes them "moderately well", "slightly well", or "not well at all"

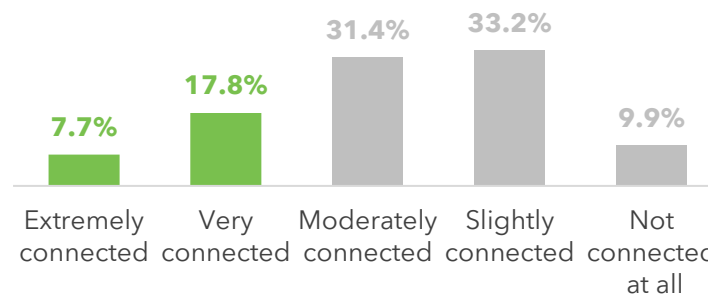
Stakeholders and survey respondents provided more insight into their feelings of belonging.

"Although Dublin does a pretty decent job of trying to be inclusive of minorities/other ethnicities, I still feel like an outsider despite growing up in America."

"I was thinking a lot about loneliness...That is something that I've struggled with a lot in Dublin, growing up here, and I don't know if that's a common experience, but I know at least for myself, that's been the case."

"Dublin is for families with kids and dogs and good jobs. I'm semi-retired, single, divorced, with no kids."

% of residents who reported feeling "_____ connected" to neighbors



75%
of Dublin adults feel only moderately, slightly, or not at all connected to their neighbors

Loneliness has been declared a national public health epidemic by the US Surgeon General.⁶

Adult and youth residents are particularly concerned about **youth** mental health.

Community stakeholders and residents suspect the **COVID-19 pandemic** has contributed to declining mental health among Dublin's youth...



"The impact that the pandemic had on our children has affected their mental health significantly."

- Adult resident

...as well as **pressure to succeed and high social comparisons.**

"The added stress, the high expectations, that constant competitive nature...Members of our community thinking that they have to live up to their neighbors."

- Adult resident

"I think sometimes the standards we set in Dublin...also set kids up for anxiety. We have National Merit Scholars everywhere...we set that standard pretty high here."

- Adult resident

"Since everyone is at such a high level, we expect ourselves to be good at everything. We have to be athletes, we have to be A students, we have to take AP classes and then we also have to have a life outside of school and have friends and all this stuff."

- Youth resident



Priority Health Needs





Advisory Committee Meeting #3

Identifying Priority Health Needs

- February 9th, 2024
- Involved City of Dublin staff and Advisory Committee members
- Went through process to identify the City's priority health needs
 - Split into 3 small groups focused on different sections of the Community Health Needs Assessment report
 - Each group identified up to 6 potential priority needs
 - Went through 3 rounds of voting to decide on the top priorities

Partner Organizations



Partner Organizations



Prioritized Health Needs



Community Connections



Health Care Navigation



Youth Behavioral Health



Transportation

Health Care Navigation Objectives



**Create centralized
source of health care
information**



**Deploy (more) health
care navigators**

Youth Behavioral Health Objectives



**Inform and empower
Dublin parents**



**Help families access
treatment**



Transportation Objectives



**Educate residents
about LinkUS**



**Expand Dublin
Connector's outreach**



**Connect seniors with
City events**

Community Connections Objectives



**Create event planning
toolkit**



**Understand:
Who doesn't feel
connected? Why? How
to reach?**



**Increase engagement
opportunities**



Next Steps

Next Steps

- Finalizing the Strategic Action Plan and presenting to Council in early 2025
- Once accepted, the 4 committees will continue to refine and implement the action items
- Results will be measured against key metrics
- Show improvement of an already healthy community

Questions:

- 1) Do you have any feedback on the four health priorities?
- 2) What are your thoughts on the determined objectives for each health priority?
- 3) Do you have specific feedback on how to foster community connection and a sense of belonging?



2025 VETERANS ADVISORY COMMITTEE SCHEDULE

Proposed 2025 Meetings

Thursday, January 16 Regular Meeting

Thursday, March 20 Regular Meeting

Thursday, May 15 Regular Meeting

Thursday, July 17 Regular Meeting

Thursday, September 18 Regular Meeting

Thursday, November 20 Regular Meeting

Veterans Advisory Committee meetings are held in Council Chambers. Regular meetings begin at 4:00 p.m.

