

THE NCS

THE NATIONAL COMMUNITY SURVEY™

Dublin, OH

The National Community Survey™ 2025 Results





Civic Communication & Analytics Platform

Smarter, better-connected communities. A civic surveying, policy polling, and constituent communication tech platform.

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polco.us



National Research Center

Advanced Survey Science & Performance Analytics

Data insights to help communities move forward. The premiere provider of professional civic surveys and performance benchmarking analyses.

Exclusive Partners







Resident Surveys in Local Governance



Monitor trends in resident opinion



Measure government performance



Inform budget,
land use,
strategic
planning
decisions



Benchmark against other communities

The NCS™ Facets of Community Livability





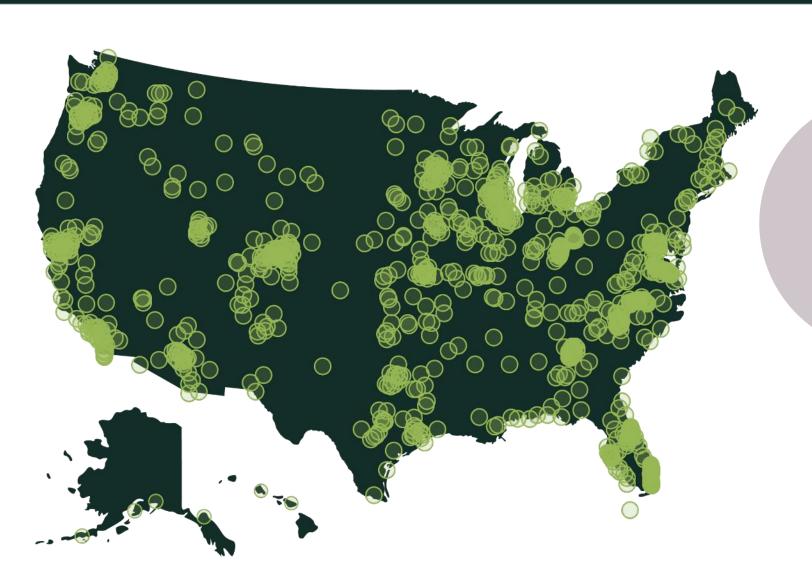
The National Community Survey™ in Dublin

The NCS™ for Dublin, OH

- 5th time conducting The NCS (previous surveys in 2018, 2015, 2012, 2009)
- Survey conducted from February 13th to March 27th
- Mailing approach employed:
 - Probability-based sample of 3000 randomly selected households
 - 565 total responses received
 - 19% overall response rate
 - Non-probability, open-participation survey: 245 responses
- Results statistically weighted to reflect Dublin overall
- 95% confidence interval with a +/- 4.1% margin of error

Polco's Benchmarking Database





More than 500 comparison communities across the nation.

Representing the opinions of more than **50 million** residents.

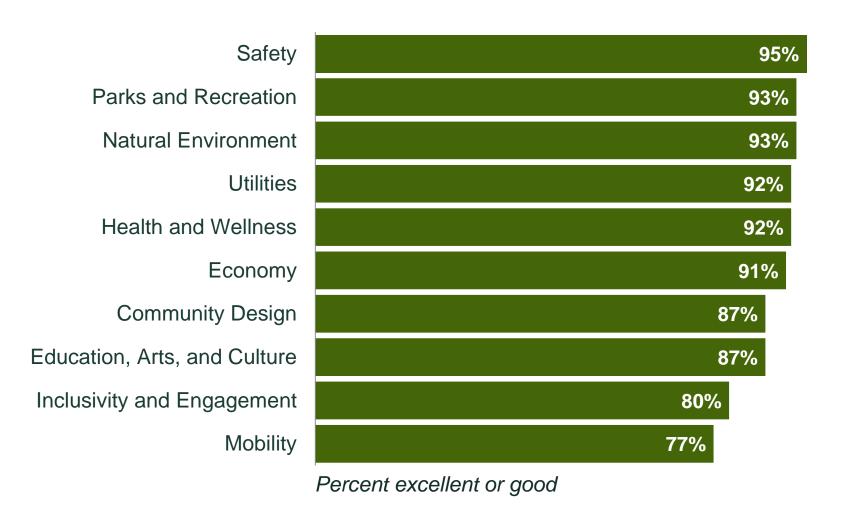


Facets of Community Livability: Quality



National Benchmark Comparisons:

- Higher
- Similar
- Lower

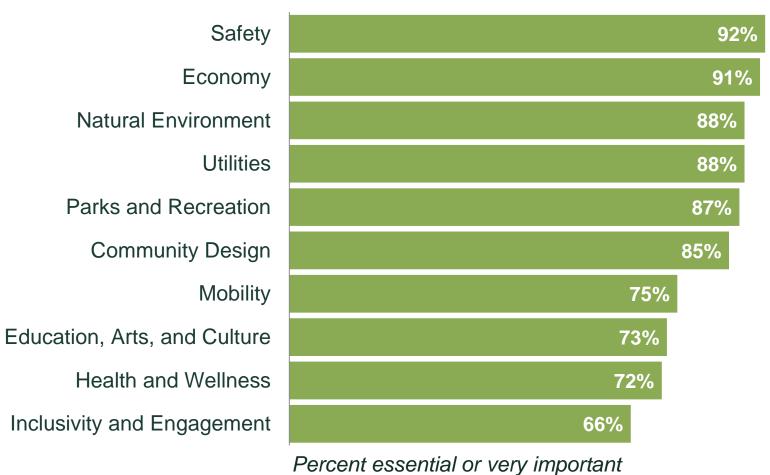


Facets of Community Livability: Importance





- Higher
- Similar
- Lower



Balancing Quality and Importance

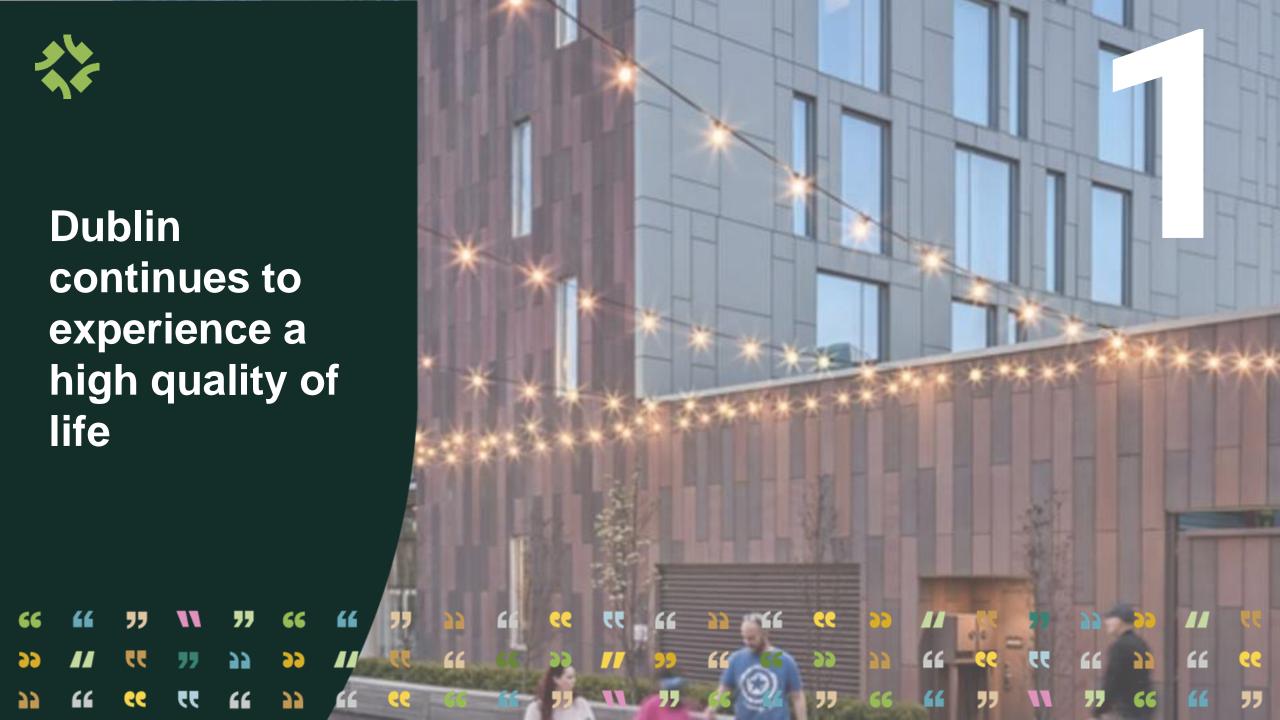


Safety	Quality					95%
	Importance					
Economy	Quality					91%
	Importance					
Natural Environment	Quality					93%
	Importance				88 %	ó
Utilities	Quality					92%
	Importance				88%	
Parks and Recreation	Quality				CO ESCADA VALO	93 %
	Importance				87%	547.3
Community Design	Quality				087%	
	Importance				85%	
Mobility	Quality			77%		
	Importance		75 %	NI CONTRACTOR		
Education, Arts, and Culture	Quality				0 87%	
	Importance		73 %		No. of the second	
Health and Wellness	Quality					92 %
	Importance		72 %			
Inclusivity and Engagement	Quality	T 0000000		0 80%		
	Importance	66%		an tectoralis		
Quality			■ Impor	tance		



Key Findings

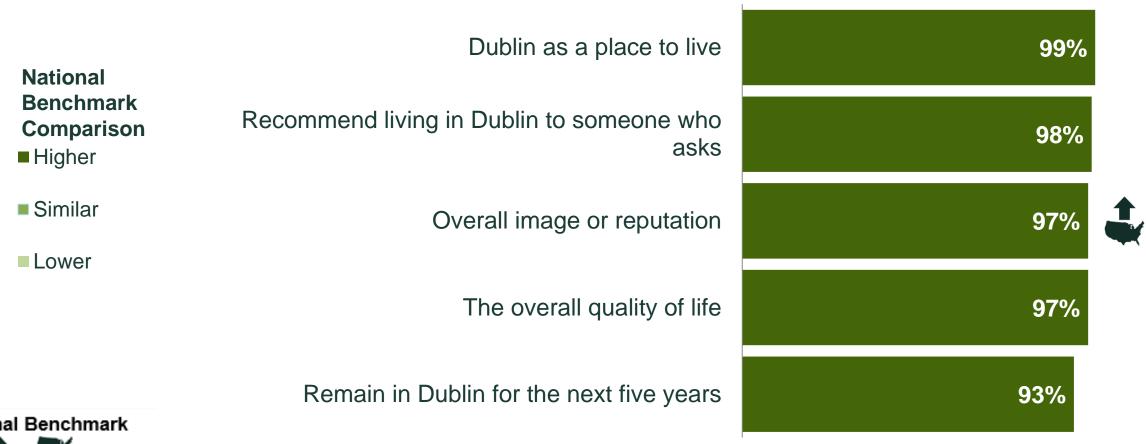




Quality of Life in Dublin



Please rate the following aspects of Dublin's quality of life.



National Benchmark

Much higher/Much lower



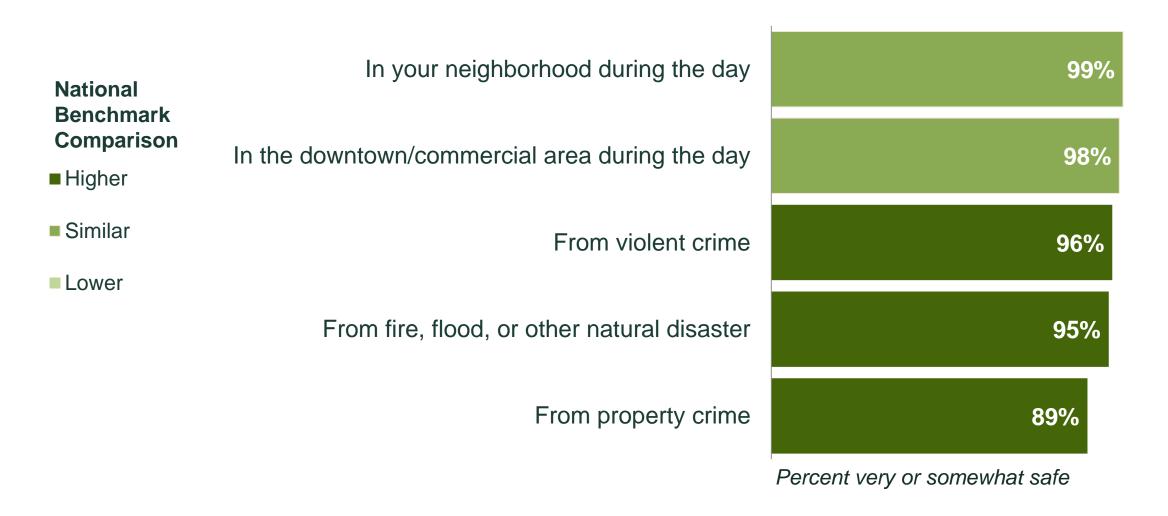
Safety remains a standout strength for the City



Safety in Dublin



Please rate how safe or unsafe you feel:



Safety Services in Dublin











98%

Ambulance/ Emergency medical services 97%

Fire services

94%

Police/ Sheriff services 93%

Fire prevention/ education

92%

Crime prevention







Residents
appreciate
many aspects
of Dublin's
leadership and
governance



Governance in Dublin



Please rate the following categories of Dublin government performance.

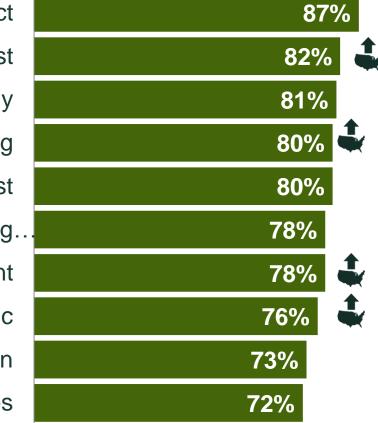
National Benchmark Comparison

■ Higher

■ Similar

Lower

Treating residents with respect			
Being honest			
Treating all residents fairly			
The overall direction that Dublin is taking			
Acting in the community's best interest			
The job Dublin government does at welcoming			
Overall confidence in Dublin government			
Being open and transparent to the public			
The value of services for the taxes paid to Dublin			
Informing residents about community issues			







Dublin's economic factors remain above the national average with some declining trends



The Economy in Dublin



Please rate each of the following in the Dublin community:

National Benchmark Comparison

■ Higher

■ Similar

Lower

Vibrancy of downtown/commercial area

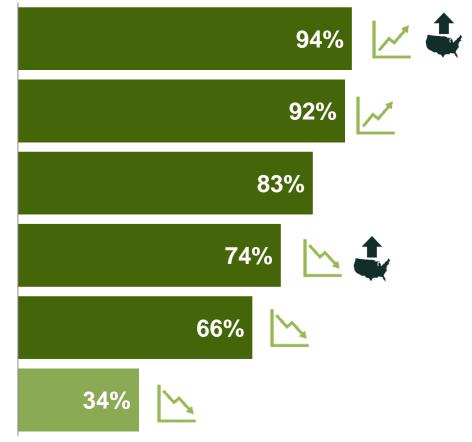
Overall quality of business and service establishments

Variety of business and service establishments

Employment opportunities

Shopping opportunities

Cost of living in Dublin





Much higher/Much lower

 \angle



Dublin actively fosters a strong community



Inclusivity and Engagement in Dublin

Much higher/Much lower



Please rate each of the following in the Dublin community:





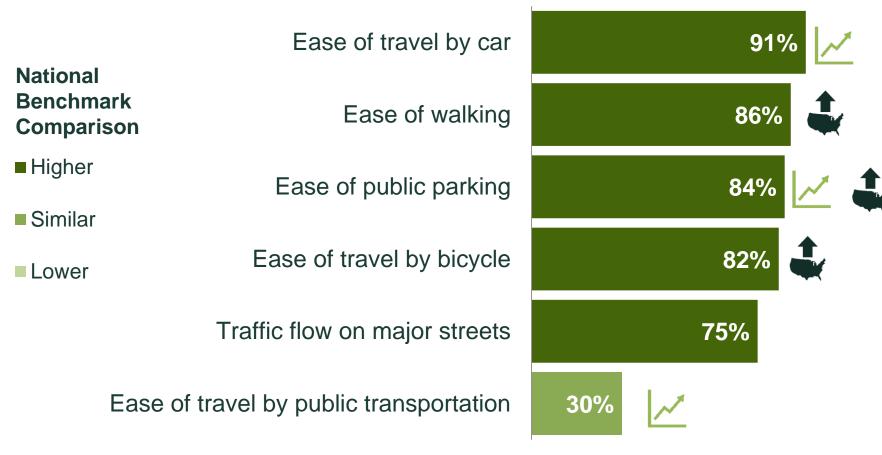
Mobility remains strong with some room for improvement



Mobility in Dublin



Please rate each of the following in the Dublin community.



Percent excellent or good

Trends over Time: Increasing/Decreasing Significantly

National Benchmark

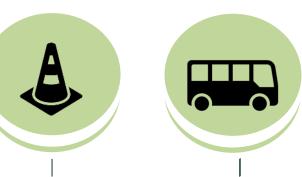
Much higher/Much lower

Mobility Services in Dublin









87%

Snow removal

87%

Street cleaning

80%

Traffic enforcement

80%

Street repair



36%

Bus or transit services





Summary of Conclusions

- Dublin continues to experience a high quality of life
- 2. Safety remains a standout strength for the City
- 3. Residents appreciate many aspects of Dublin's leadership and governance
- 4. Dublin's economic factors remain above the national average with some declining trends
- 5. Dublin actively fosters a strong community
- 6. Mobility remains strong with some room for improvement



Comparisons to National Benchmarks

- 112 received higher ratings
- 11 received similar ratings
- 0 received lower ratings