

SUMMER CAMP REGISTRATION OVERVIEW

It is camp registration time! While you may be excited for the sunny days ahead, you may feel a little apprehensive about the summer camp registration process. Take a deep breath – we've got you covered! We have developed a detailed stepby-step registration guide for 2024.

This guide includes information on Registration Dates and Eligibility, Registration Procedures (how to create an account, and confirm your online account is set up and login in information is up to date), Tips for Registering (technology use suggestions, what time to log on, what not to click), and Step by Step screen shots of the Registration Webpage and process (details on where information is located, explanations of buttons and terms, payments). Make sure to read and review this information prior to registration morning, to ensure your household is fully prepared.

SUMMER CAMP REGISTRATION DATES

Thursday, March 14 @ 6:00AM - Priority Registration - All 8 weeks

Camp Kaltenbach, Wyandot Camp and Extended Weeks online registration for Dublin residents & school district residents

Friday, March 15 @ 6:00AM - Weekly Registration

My First Camp, Playground Adventure, Wyandot Next, Teen Adventure Camp and Counselor-In-Training online registration for Dublin residents & school district residents

Wednesday, March 20 @8:00AM - Non-Resident Registration

Non-residents are eligible to register for priority and weekly registration camps. **Please Note**: If a camp reaches its capacity during an earlier registration period, no additional seats will be made available during the non-resident registration.

REGISTRATION PROCEDURES

- 1. Registration for our camps is done online through our <u>registration website</u> (no in person registrations are permitted).
 - a. **Current Customers**: If you are a current member, past member or have taken DCRC classes in the past 5 years, you are in our database and can register online.
 - b. New Customers: You're just a few steps away from online registration. Create your account using the link above. <u>All new accounts are set up as non-resident by default</u>, but are active immediately. Once you've created your account, proof of residency is needed to make any changes to your residency status. Snap a photo of your driver's license as proof of identification and upload it under My Account, Upload ID/Proof of Residency. If your license does not have your current address listed, you also need to upload a utility bill as proof of residency. <u>Staff will review and approve any residency changes to your household within 1-2 business days.</u> You can also change your residency in person by stopping by the Recreation Center with these items during operating hours. Once an account is created, a user name and password is generated that allows you access to our registration website.
- 2. Contact a Preschool, Youth & Teen Programming team member at 614.410.4550 with any questions or concerns about camp.





- 3. Mark down registration dates on your calendar (see above) and set alarm updates so you do not miss out.
- 4. Make sure your household account is active and working properly at least two days before registration begins. We recommend you <u>DO NOT</u> attempt to register from your cell phone or tablet. Make sure to log on to your account at our <u>registration website</u> from the device you plan to use to register, prior to registration. Log on and change password one week prior to your registration date.
- 5. Double check the information in your online household account is accurate and up to date. This includes email addresses, home address, and current phone numbers. Contact the front desk at 614.410.4550 if you have any issues.

TIPS FOR REGISTERING

- 1. If you plan to enroll your child with friends, make sure you have the conversation with the families PRIOR to registration especially if you enroll during the Priority Registration period. We are **UNA BLE** to transfer participants once Priority Registration is complete (this policy is not negotiable). It also is recommended to have a Plan B in case your child's camp location is not available when you attempt to register.
- 2. To increase the probability of securing a spot at one of our camps, patrons are encouraged to log into their accounts the morning of the first day of registration. To ensure you are not locked out of our system, make sure to log on to your account **no sooner than** 5:55 a.m. on the day of registration. If you log on prior to this time, you risk being inactive and the computer will time you out. This is referred to as "web whacking" and if it occurs it may take you several minutes to log back in (the computer resets itself **we cannot do anything from our end**).
- 3. At 6 a.m. you should see the activity numbers go live and show as **AVAILABLE**. If they show as UNAVAILABLE please **first** try refreshing your browser DO NOT CLICK THE RIGHT CORNER X OR LOG OUT. The control function+F5 will refresh your screen, or select the refresh button typically at the top left side of your computer screen. If after trying this the numbers are still unavailable, give us a call and we can try to assist you.
- 4. Keep in mind that placing the camp activity numbers in to your cyber cart **DOES NOT GUARANTEE** registration. You must proceed through to the payment screen and review your receipt for confirmation. DO NOT sit on the payment screen longer than 10 minutes; the payment program will not process your registration after this length of time.
- 5. Families attempting to add Extended Weeks Camp must FIRST enter Wyandot or Camp Kaltenbach to their cart, and then enter the appropriate Extended Week information. Due to online registrations, the only way to guarantee your child is enrolled is to view your receipt and payment information at the end of your transaction. If a wait list message pops up during your registration process for Extended Weeks, we recommend you click yes to be added to the wait list. You will not be charged for wait list registration. If and when a spot becomes available, we will contact you to see if you are still interested in enrolling.





- 6. Once you are logged in to your account online, we STRONGLY RECOMMEND that you DO NOT CLICK THE RIGHT CORNER X at any time. Doing so locks your account from our end, as well as from your end, and nothing can be done until the system resets (which can take several minutes).
- 7. Remain calm! We provide this information for planning purposes, not to cause undue panic. The Preschool, Youth & Teen Programming team will be in the office and ready to assist you on each of the registration mornings, should you need further assistance.

SUMMER CAMP REGISTRATION WEBPAGE & PROCESS

Step One: Visit the Registration Webpage







Step Two: Click sign in/register, located at the top right hand side of the page.



Step Three: Once Logged in to your Household Account, click Summer Camp Registration, located at the top of the page within the gray banner.







Step Four: Once viewing the Summer Camp Registration Page, click on the summer camp option you wish to enroll your child. * *The summer camp options will show as* **<u>UNA VA ILA BLE</u>** and that status will not change until the date/time of the camps registration period.

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Avail	able 01	0- Camp Kaltenbach (All 8 Weeks)	06/03/2024 -07/26/2024*	9:00 am - 4:00 pm	M, Tu, W, Th, F	Kaltenbach Park	5-8	\$1,254.00/\$1,380.00/\$1,380.0	00 Item Det	ails	:
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Avail	lable 01	0- Extended Weeks @ DCRC: Week 1	07/29/2024 -08/01/2024*	7:30 am - 5:30 pm	M, Tu, W, Th	DCRC	5-12	\$188.00/\$0.00/\$0.00	Item Details		
Avail	lable 321550 04	0- Extended Weeks @ DCRC: Week 2	08/05/2024	7:30 am - 5:30 pm	M, Tu, W,	DCRC	5-12	\$235.00/\$260.00/\$260.00	ltem Details	:	
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O Avai	lable 32155	0- Extended Weeks @	07/29/2024	7:30 am	Th, F M, Tu,	Dublin	5-12	\$235.00/\$260.00/\$260.00	Item Details		
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Step Five: Once the summer camp option becomes available, (GREEN AVAILABLE symbol will appear), click the GREEN + symbol to add the camp to your cart. Once you have clicked the + button, the screen will refresh and you will then be prompted to select the member of your Household, you wish to register. Here you can click all members of your household eligible to register for the camp – For Example: If you have 2 children, and are registering for Wyandot Camp, you can click both children at this time. **NOTE: This screen shot shows an example household and program registration.*

	HOME	SEARCH 🔻	SUMMER CAMP REGISTRATION	APPLY FOR A JOB	CONTACT US	CHECKOUT 🖀 CART (0 ITEMS)	DAD - RES & FISHER #14178 ▼
Family M	ember S	election					
Bander - RE	S Fisher				Rufus - NR Fisher		
Extended	Weeks @ DCR	C: Week 1 (3215	50-01)		Camp Kaltenbach (All 8 Weeks) (32	21200-01)	
Extended	Weeks @ DCR	C: Week 2 (3215	50-04)		Extended Weeks @ DCRC: Week 1	(321550-01)	
Wyandot	Camp @ Hope	vell Elementary	School (All 8 Weeks) (321800-01)		Extended Weeks @ DCRC: Week 2	(321550-04)	
					Wyandot Camp @ Hopewell Eleme	entary School (All 8 Weeks) (321800-	01)
Continue	Cancel						





Step Six: After selecting the member of your Household, click continue. The page will refresh and you will then be prompted to agree to a program waiver. Check mark "I agree with the above*" statement and click continue.

Dublin

Wyandot Camp @ Hopewell Elementary School (All 8 Weeks) (321800-01) for Bander - RES Fisher (Purchase)

Wyandot Camp @ Hopewell Elementary School (All 8 Weeks) (321800-01) for Bander - RES Fisher (Purchase)

Waivers

RELEASE OF ALL CLAIMS AND PROMISE NOT TO SUE

As a participant in this and any other program of the City of Dublin Recreation Services Division and/or Dublin City Schools, I/we recognize and acknowledge that there are certain risks and agree to assume all such risks including any damage resulting from physical injuries, death, loss of services or consortium, loss or damage to property, or any other loss which I/we may sustain as a result of participating in any and all activities connected with or associated with such programs. I/we also acknowledge that participation in such programs and at such facilities enhances the chance that I/we may contract a naturally occurring disease, including the novel coronavirus COVID-19.

In consideration of the City of Dublin Recreation Services Division and/or Dublin City Schools, accepting me or my child's registration, and with the intent to be legally bound. I hereby, for myself, for myself, for my child, all heirs, executors, administrators, and assigns, do hereby forever release, walve and relinquish all claims I have or may have as a result of participating in this and all other programs of the City of Dublin Recreation Services Division and/or Dublin City Schools. Furthermore, I promise not to sue the City of Dublin Recreation Services Division and/or Dublin Recreation Services and/or Dublin City Schools, and agree to indemnify and hold harmless and defend, the City of Dublin Recreation Services and/or Dublin City Schools, accepting a naturally occurring disease, loss of services or consortium, loss or damage to property, or any other loss to me on account of my participation in this and all other programs of the City of Dublin Recreation Services Division and/or Dublin City Schools.

I HAVE CAREFULLY READ THE FOREGOING AGREEMENT, UNDERSTAND ITS CONTENTS, AND AM AWARE THAT I AM RELEASING CERTAIN LEGAL RIGHTS. I ACKNOWLEDGE THAT I AM SOLELY RESPONSIBLE FOR ANY INJURIES, ILLNESS, OR DEATH INCURRED WHILE PARTICIPATING IN PROGRAMS OF THE CITY OF DUBLIN RECREATION SERVICES DIVISION AND/OR DUBLIN CITY SCHOOLS.

Any changes in dates/times from those printed in the brochure are accurately reflected in the online listings and on your receipt.

ID POLICY

Our number one priority is to provide a safe and friendly environment to everyone that visits our facilities or takes part in/participates/Joins our programs. All patrons (including spectators) passing the check-in desk must present a photo ID to enter the facility.









Step Seven: Review camps you added to Shopping Cart. Click 'Proceed to Checkout' in the bottom left corner, to proceed to the payment page.

City of Ublin ahio. USA	HOME SEARCH T SUMMER CAMP REGISTRATION APPLY FOR A JOB CONTACT US	CHECKOUT 쓸 CART (6 ITEM	DAD - RES S)
opping Ca	rt		
Shopping Cart			
	Description	Name Total F	ees
Remove	Camp Kaltenbach (All 8 Weeks) (321200-01) (Enrolled)	Rufus - NR \$ 1254	.00
Remove	Extended Weeks @ DCRC: Week 1 (321550-01) (Enrolled)	Bander - RES \$ 188.0	• • • • •
Remove	Extended Weeks @ DCRC: Week 1 (321550-01) (Enrolled)	Rufus - NR \$ 188.0	. 00
Remove	Extended Weeks @ DCRC: Week 2 (321550-04) (Enrolled)	Bander - RES \$ 235.0	.00
Remove	Extended Weeks @ DCRC: Week 2 (321550-04) (Enrolled)	Rufus - NR \$ 235.0	00
Remove	Wyandot Camp @ Hopewell Elementary School (All 8 Weeks) (321800-01) (Enrolled)	Bander - RES \$ 1786	.00
1	Grand Total Fees Due	\$ 3886	.00
\checkmark	Total Old Balances Not in Shopping Cart	\$ 0.00	
Proceed To Check	kout Continue Shopping Pay Old Balances Empty Cart		
Apply Coupon/HE	3C Reward/Waiver Funding		
Туре	Code		
Coupon	▼		Apply

Step Eight: The webpage will now take you to the payment screen. If you are done shopping and wish to pay now, you need to fill out the required items in red: Payment Method, First Name, Last Name, Home Phone, Email. Once you have filled out the information on this page, click continue and a receipt will generate to confirm your transaction.

If you are registering for more camp options (i.e. Extended Weeks, Wyandot Camp Lunch), you will click the Summer Camp Registration Button in the green banner at the top of the screen, to return to view camp options. Continue the process again, until you have all desired items in the cart.





Dublin OHIO. USA	HOME	SEARCH 🔻	SUMMER CAMP REGISTRATION	APPLY FOR A JOB	CONTACT US	CART (6 ITEMS)	DAD - RES ♣ FISHER #14178 ▼
Checkout							
Summary of Cl	harges						
New Charges In S	Shopping Car	t:		\$ 3886.00)		
Old Balances In S	Shopping Car	t:		\$ 0.00)		
Total Balance for	household:	_		\$ 3886.00)		
Minimum Amou	nt Due Today	:		\$ 2366.00			
Maximum Amou	nt Due Today	r.		\$ 3886.00)		
The Following	Information	is Required	to Complete Your Transaction				
Amount To Be P	aid Today: *	٦					
\$ 2,366.00			1				
Using This Paym	ent Method:	* (\leftarrow				
Select A Payme	nt Method						•
Apply Coupon	/HBC Rewar	d/Waiver Fu	nding				
Туре	Co	de					
Coupon	•						Apply
Billing Informa	tion						
Billing Inform	nation						
First Name: *							
Dad - RES							
Last Name: *							
Fisher							
Home Phone v	v/area code:	*					
(614)410-4500	C						
Email: *							
krigano@dub	lin.oh.us						
Re-Enter Emai	l:						
krigano@dub	lin.oh.us						
Click 'Continu	ue' to initiate	e the payme	nt authorization process and gene	rate a confirmation re	eceipt.		
Continue	Back To C	art					





Please contact the DCRC front desk at 614.410.4550 if you are having trouble with your account.

The Preschool, Youth & Teen team will be in the office on all registration mornings, if for any reason you would need assistance. If you need to speak with a PYT staff member for a specific camp-related question, contact us via our direct phone numbers. Please be patient as we often experience a high volume of calls the morning of registration. If we are not able to answer, please try again. Thank you in advance for your patience. We will respond as soon as possible.

You may choose to leave a message, but we are unable to guarantee any camp registrations if you need to talk with us directly, due to online registration being open (no in person or phone registrations are permitted). We will do our best to answer and return all inquiries with efficiency and in the order in which they are received.

