

FIBER TO EVERY HOME PROJECT

DEAR DUBLIN RESIDENT

The City of Dublin is announcing an exciting initiative to provide access to reliable, ultra-fast fiber for all residents. This project will ensure that every premises in the city has access to internet service up to 10 gigabits, which helps meet the growing broadband demands of our community and supports Dublin's goal of being the most connected city in the nation.

In June, City Council approved an agreement with altafiber, the provider that was selected following a competitive process.

Construction on the new network is expected to begin in spring 2024 and be completed in three years. However, preliminary work on this project is beginning now.

altafiber has contracted with Sigma Technologies, Ltd. to perform field engineering work, which will help determine the construction paths and sequencing. Sigma Technologies representatives will be in your neighborhood. They may need access to your property for a brief time during this fieldwork. No heavy equipment or vehicles will be used.

What you need to know:

- altafiber will install and operate the fiber network, which will be available to all residences.
- Product packages and rates will be determined by altafiber and communicated once connections are available.
- Residents will have the choice of whether or not to utilize the fiber and will be able to select the package that best suits their needs.



The City has conducted various community surveys in recent years to determine residents' experiences with their internet service. The results showed a strong desire from residents for improved access to higher internet speeds, lower service costs and better customer service. Dublin used this feedback to proactively address these vital connection needs.

NEXT STEPS

The City and altafiber are committed to communicating with residents every step of the way.

Learn more about this project, find answers to frequently asked questions and sign up for updates at DublinOhioUSA.gov/most-connected.

If you have any questions or concerns throughout the process, please contact Samantha Moerch, administrative support II, by calling 614.410.4733 or emailing sjmoerch@dublin.oh.us.

Thank you for your patience as we work to provide this vital utility and important amenity to all City of Dublin residents!

Sincerely,

Megan O'Callaghan
City Manager
City of Dublin

Jason Praeter
President
Consumer/Small Business
altafiber

altafiber



SIGMA TECHNOLOGIES

