



smartertogether

2016 ANNUAL REPORT





Back Row: **Tim Lecklider (Ward 4), Christina A. Alutto (At-Large), Amy Salay (Ward 2), Chris Amorose Grooms (At-Large), Michael Keenan (At-Large).**
Front Row: **Mayor Greg Peterson (Ward 1), Vice Mayor John Reiner (Ward 3).**

Mission Statement

We are and always have been a proud local democracy. In our service, we strive to provide the best quality of life and environment in which our residents and businesses can thrive. We seek to ally our proud traditions with the best innovations of the future.

A Message from City Manager Dana McDaniel

When someone asks me to describe Dublin in a handful of words, there are many adjectives that immediately come to mind – *vibrant, innovative* and *engaged* to name a few. But when thinking about the best way to describe our city over the past year, I think *smarter* might be most appropriate. Add the word *together*, and you have a perfect description of Dublin in 2016.

Becoming *smarter together* does not happen by accident. It takes ideas, conversation, relationships, resources and effort. It takes the vision and leadership of City Council. It takes a government and its residents working together. We saw all of that come together in a variety of ways to make us proud in 2016.

We had fantastic progress on several major projects, including the 270/33 interCHANGE, the Riverside Drive roundabout, the initial phases of the Bridge Street District, the Ohio University Dublin campus master plan, and, of course, the US 33 Smart Mobility Corridor.

We continued strategic planning with our legacy office parks and began planning for improvements to the Sawmill Road corridor. We also invested in the maintenance of existing infrastructure and facilities that provide significant value to our neighborhoods.

Revenues continued to be positive and better than projected, and our public services to the community have remained second to none. We are committed to continuing to maintain the absolute best customer service in 2017.

This past year was also a time for the City's leadership to become even more active in community engagement. We launched a series of neighborhood visits called Talks in the Park in which our Police Chief and Parks and Recreation Director joined me in meeting with residents in a different park each month. We learned a lot from you during these visits, and I hope they were just as beneficial to you. I look forward to more of these opportunities for conversation in 2017.

Last, but certainly not least, 2016 brought a continued emphasis on international engagement. We continued to pursue our vision of becoming a global city of choice by engaging with our partners around the world, while continuing to promote the diverse cultures within our community.

The bottom line is that we want to continue to create an environment in which both our residents and businesses can thrive. It takes all of us working together to make that happen. We truly are and will continue to be smarter together.

Sincerely,



Dana McDaniel, City Manager



Dana McDaniel
Dublin City Manager

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smart&sound



SMART Stewardship

The City of Dublin's conservative budgeting and prudent fund balance policies have resulted in strong reserves while retaining ample financial flexibility. The City consistently excels at fiscal stewardship, with bond ratings of 'Aaa' from Moody's since 2004 and 'AAA' from Fitch since 2001.

- The City dedicates 25% of its income tax revenue to fund capital improvements.
- The City's 2016 Year-End General Fund Balance was 85% of 2016 Expenditures.
- The City's operating budget has been awarded GFOA Distinguished Budget Presentation Award 13 consecutive years, and the City has received the GFOA Certificate of Achievement for Excellence in Financial Reporting for 27 consecutive years.

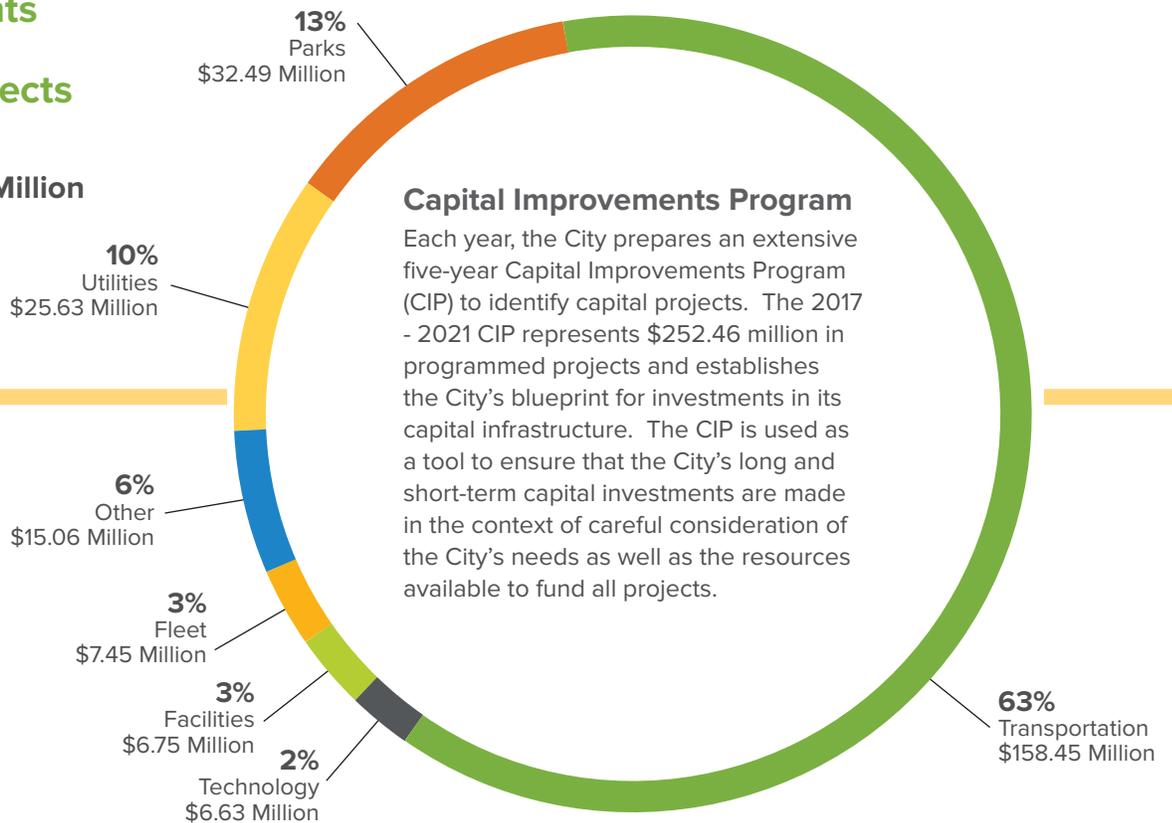




Capital Improvements Program – Funded Projects

(Major by Category)

Total \$252.46 Million



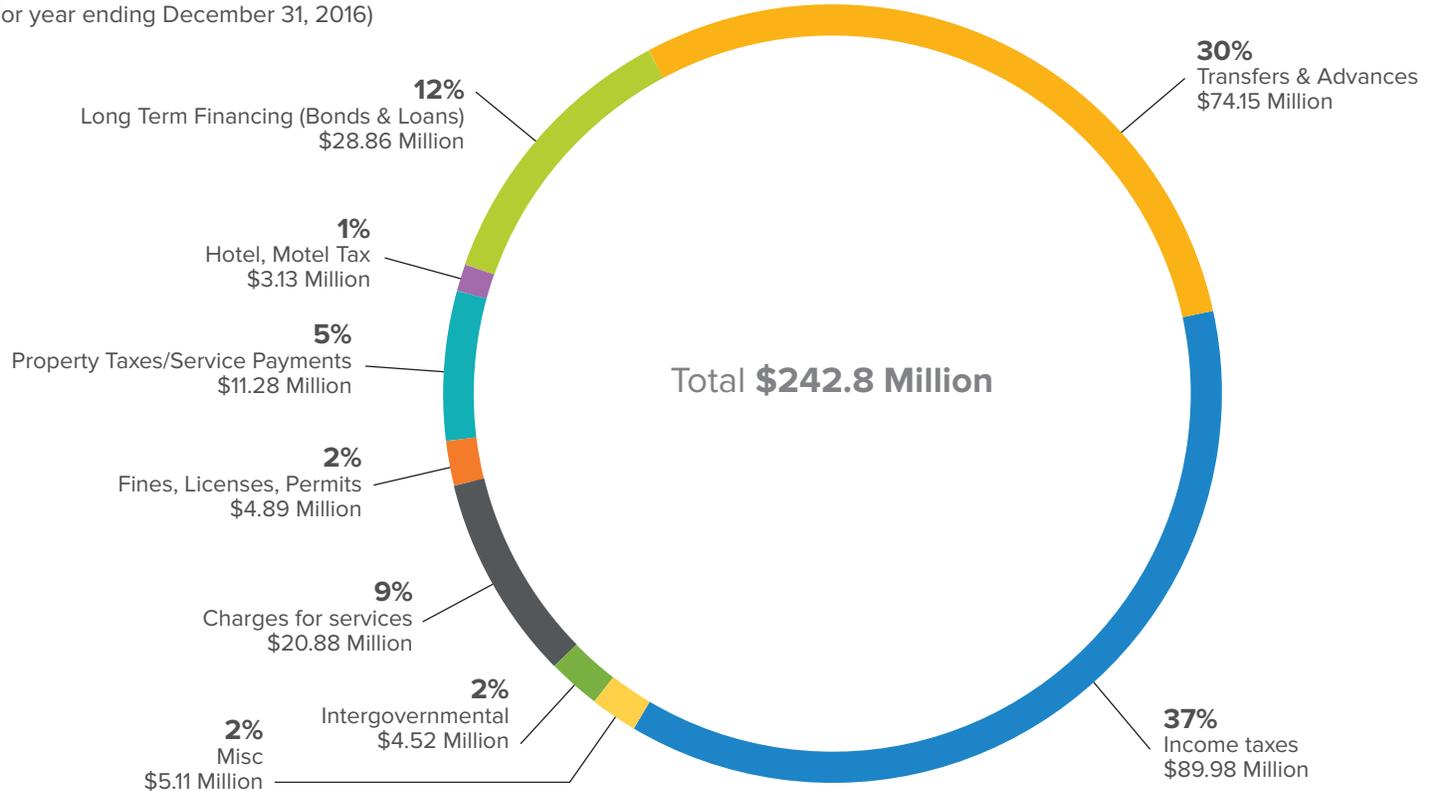
Capital Improvements Program

Each year, the City prepares an extensive five-year Capital Improvements Program (CIP) to identify capital projects. The 2017 - 2021 CIP represents \$252.46 million in programmed projects and establishes the City's blueprint for investments in its capital infrastructure. The CIP is used as a tool to ensure that the City's long and short-term capital investments are made in the context of careful consideration of the City's needs as well as the resources available to fund all projects.



Revenues by Source - All Funds

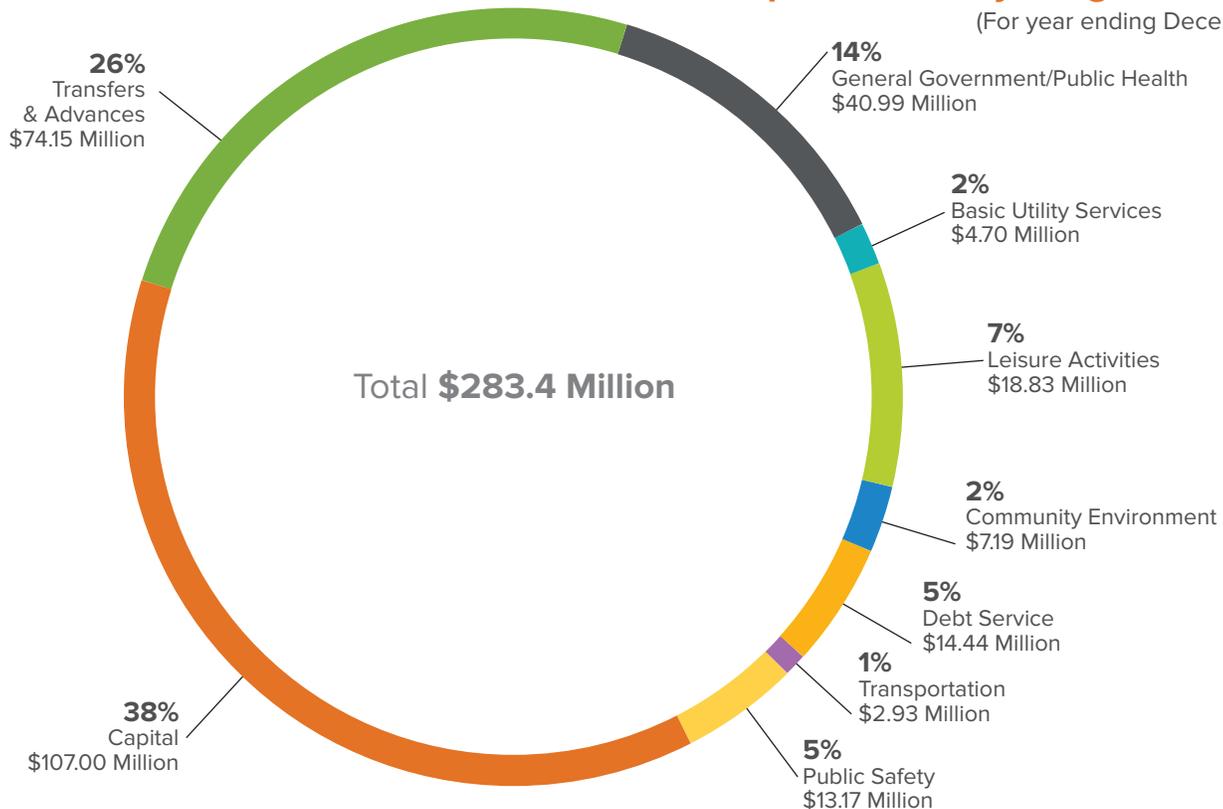
(For year ending December 31, 2016)





Expenditures by Program - All Funds

(For year ending December 31, 2016)



improving together



The S.R. 161/Riverside Drive roundabout opened in 2016, providing a solution for an intersection that had experienced safety and efficiency issues for decades. The roundabout restored turning movements that had been restricted since the early 1990s.

Smarter Engineering

Major Improvements:

- Riverside Drive Realignment and Roundabout at S.R. 161
- I-270/U.S.33 Interchange – 2 New Ramps, 2 New Bridges Opened
- Churchman Road Phase 2 - New Section of Roadway, Roundabout at Rings Road
- Dublin Road Recreation Path – 2 New Sections, Waterford Drive to Rings Road and Tuttle Road to Limestone Ridge Drive
- John Shields Parkway – Opened between Riverside Drive and Dale Drive
- Muirfield Village Waterline Replacement, Phase 3
- Glick Road Recreation Path - New Section from Davington to Memorial Drive

Other Infrastructure Investments:

- \$3.1 Million Street Maintenance
- \$889,700 Parking Lot and Recreation Path Maintenance
- \$555,000 Stormwater and Storm Structure Maintenance

Smarter Services

The Street & Utilities Operations division continued to provide unparalleled public services in 2016 and implemented new technology to increase the information available to residents. In the fall, the City rolled out LeafGo, a GPS-based tracking system that provides location updates for the leaf collection program. It used the same technology as the popular SnowGo system, which launched in 2014.

- Leaf Collection: 11,927 cubic yards of leaves
- Chipper Service: 2,795 households, 283 tons of material
- Street Name Signs: 546 made and installed, 288 repaired
- 3,940 hours spent supporting the City's signature events
- 4 Street & Utilities team members graduated from the Ohio Department of Transportation Roads Scholar Program, with 2 employees completing Level 2 recognition and 2 employees achieving Level 1 recognition.

Smarter Fleet

In 2016, Fleet Management earned the Certified Master Fleet Operation by Government Fleet. Two of the City's Fleet Technicians ranked #1 and #3 best fleet technicians in the state of Ohio by the Municipal Equipment Maintenance Association. Fleet operated **61 CNG vehicles** and dispensed **169,158 GGEs** (gasoline gallon equivalents) of natural gas, reducing the carbon footprint by **897 metric tons**. Fleet obtained an all-electric Nissan Leaf from Clean Fuels Ohio as part of the Midwest Drives initiative and anticipates deploying more of the vehicles in the future, enhancing the City's green sustainability program.

Smarter Facilities

An 18,000-square-foot-addition to the **Justice Center** opened in the fall. The addition houses the Police Department's Northwest Regional Emergency Communications Center on the second floor, patrol operations on the first floor and new locker rooms in the basement.

Work also began on a two-story, 13,600-square-foot addition to the **Service Center**, expected to be completed in early 2017. The addition was designed, in part, to facilitate the relocation of Engineering staff to the Service Center from the City building located at 5800 Shier-Rings Road.



7 schools participated in the Paint the Plow program, painting a total of 10 City plows in 2016.

The Dublin Public Works department earned accreditation through the American Public Works Association (APWA) in 2016, marking the first accreditation for the entire department, which includes: Engineering, Facilities Management, Fleet Management and Streets & Utilities Operations. The accreditation shows that Dublin meets or exceeds all APWA standards, which measure criteria such as safety, efficiency and performance.

smart & strategic

Bridge Street District

Phase One of the \$300 million mixed-use Bridge Park development, including the AC Marriott Hotel, was under construction in 2016, with the completion of 130,000 square feet of Class A office space, 53,000 square feet of retail space, two parking garages and 154 apartment units expected in 2017. Just north of Bridge Park, the multifamily residential development Tuller Flats began construction, and to the west, work began on the Home2Hotel on Frantz Road.

Doing Business Smarter

In 2016, The Economic Development division negotiated four Economic Development Agreements (EDAs) resulting in the **retention of 2,148 jobs** and the creation of 25 jobs. The four EDAs represent nearly **\$20 million** in annual payroll, and **218,634 square feet** leased office space. Other highlights include:

- **52** new companies moved to Dublin including several internationally-owned: Cetitec (Germany), L&T Technology (India), and ALDI regional headquarters (Germany)
- **6** Dublin companies renewed leases, without incentives, retaining **776 jobs**
- Dublin fiber optic use agreements retained **2,200 jobs** at HKT Teleservices and CareWorks
- **3** Dublin Entrepreneurial Center (DEC) tenants graduated to new leased office spaces in Dublin: Renaissance Tech, Cognitive Ventures and Caregiver USA

Building Smarter

The City of Dublin Building Standards is dedicated to ensuring public safety in the built environment through the adoption of both state and local construction code and standards. Building Standards works closely with Planning, Engineering and Washington Township Fire Department. These relationships provide the City and its citizens the best and most responsive building code enforcement within the region, if not the State of Ohio.

Planning Smarter

Dublin Corporate Area Plan

To remain competitive as a premier location for employment, the City initiated a plan in 2016 to understand current and future market trends and effects of the changing work space demands on older suburban office parks. This plan focused on revitalizing Dublin's legacy office parks, including Metro Office District and the businesses along Frantz Road. The study determined ways to improve these older business parks for businesses, employees and residents.

West Innovation District Master Plan Update

The West Innovation District was the focus of a special area plan in 2016. The refreshed perspective of the original 2007 study includes the community and economic development impacts of Ohio University's growing presence. Ohio University also completed its Dublin campus master plan, showcasing the possibility of 2.1 million square feet of facilities as the campus develops.

Investments continued in the area in 2016:

- Vadata commissioned its first of five data facilities
- Command Alkon opened its new headquarters
- Nestle Quality Assurance Center completed a laboratory expansion

2016 Building Stats

- **\$68.1 million** residential construction
- **\$175.2 million** commercial construction
- **617** Building Permits issued
- **3,330** Trade Permits issued
- **150** Permits for new residential dwelling units



smart healthy fun



**Coffman Park
Skate Park**
opened in June,
incorporating
features for all
ages, styles and
experience levels.

Parks & Recreation

Parks

Dublin's park system grew in 2016 with the expansion of Coffman Park. Following an extensive public input process, Coffman Park Skate Park opened in June, incorporating features for all ages, styles and experience levels. Expansion projects will continue into 2017 with the addition of tennis and basketball courts.

- Olga Ziemska's Feather Point selected for new **Kosciuszko Park** Art in Public Places
- Columbarium opened at **Dublin Cemetery**
- New playground structures at **Bristol Commons Park** and **Indian Run Meadows Park**
- Improvements at **Wedgewood Hills Park** and **Dublinshire Park**
- Updated plans for **Holder Wright Park** presented
- Public input solicited for **Emerald Fields Park** court expansion



Recreation

After two decades, the Dublin Community Recreation Center was due for some major improvements, including roof replacement, gymnasium floor resurfacing, and indoor pool upgrades. To mark these milestones, member appreciation events were held throughout September around the theme, *DCRC Turns 20*.

Volunteer

Citizen U and Kids in Dublin Service (KIDS) - two programs launched in 2015 - continued to draw new volunteers and form partnerships. New in 2016, the Yard Squad launched as a community support network, matching residents in need with citizens willing to help with yard work and support.

Events

Following another successful Dublin Irish Festival, planning is underway for the momentous 30th year of the Festival. Also in 2017, the Events team is growing to include an Event Coordinator and Event Administrator.



Riverside Park

The future Riverside Park made strides in 2016 with approval of the Riverside Park Master Plan and basic site plan for the first phase of development. The City unveiled the master plan at a packed open house event in the spring. In 2017, Council will determine a name for the park after asking members of the community to "Dub The Park," gathering over 200 recommendations.

smarter safer

A survey conducted in May 2016 found that **98% of residents feel safe living in Dublin**. 86% reported feeling very safe, and 12% said they feel somewhat safe.

- **97%** satisfied with the school resource officer program
- **97%** satisfied with the department's readiness to deal with major crimes and emergencies
- **96%** satisfied with drug prevention education
- **95%** satisfied with vacation house watch program

Community Impact Unit

In 2016 the Community Impact Unit continued to support its mission of reducing property crimes and traffic crashes. The Traffic Enforcement Unit conducted **1,454** traffic stops, issued **980** traffic citations and effectively investigated **78** traffic complaints and **34** complaints about drivers illegally passing school buses.

CIU investigators were assigned 24 Projects in 2016 and successfully cleared 58% by arrest, charge or Grand Jury submission. As part of these investigations, the unit seized:

- **\$6,220** cash
- **6** cell phones
- **1,040** grams of marijuana
- **5** vehicles
- **3,445** grams of heroin

Distracted Driving

Dublin Police remained dedicated to ending distracted driving in our community in 2017. The ongoing educational campaign included distracted driving simulator stops in all three Dublin high schools, several Dublin businesses and public appearances at locations including the State of the City, the Dublin Community Recreation Center and local grocery stores. The City marked Safe Driving Month, which is in September, with a social media campaign entitled Why I Don't Drive Distracted.

Community Service Officers

- **1,600** Volunteer Service Hours
- **548** Business & Park Checks
- **59** Vehicle Lock-out Assists
- **1,160** Vacation House Checks
- **150** Crime Prevention Notices

Recruitment

The Dublin Police Department intensified recruitment efforts in 2016 in response to various vacancies and forthcoming retirements. The department hosted its first-ever Recruitment Day in January, which drew dozens of potential applicants. The event was so successful that the department decided to hold biannual recruitment events to keep drawing the best and brightest candidates. The City also produced an award-winning Dublin Police recruitment video and launched a new webpage, JoinDPD.org.



Safer Together

Dublin is a safe city and our residents help make it safer by participating in training and education opportunities offered by the Police Department.

120 Children took part in Stranger Safety sessions

100+ Safety City participants

100+ women registered for Self-Defense Classes

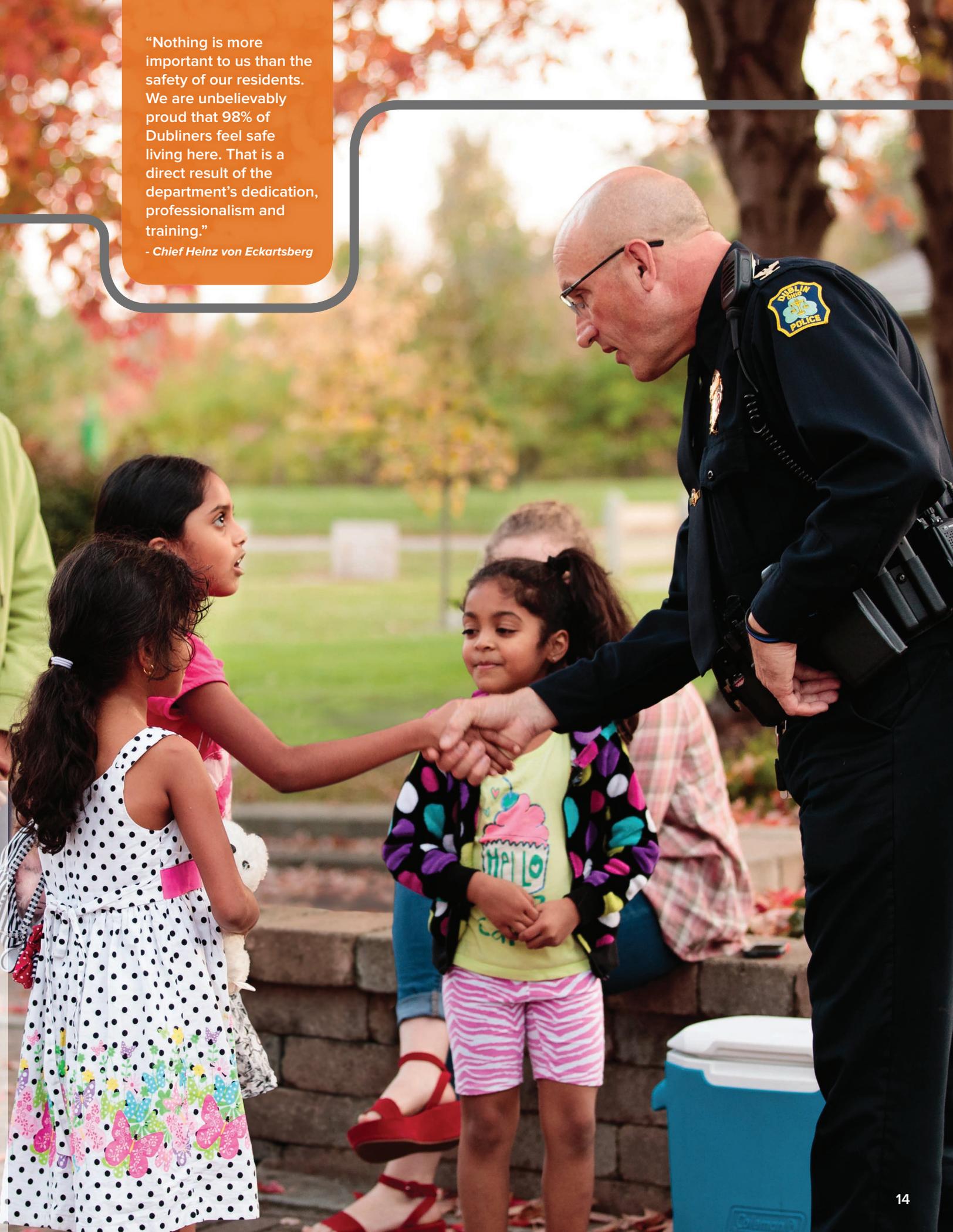
27 Active Shooter Awareness Sessions

24 participants in the 5th class of the Dublin Citizen Police Academy

17 Distracted Driving Simulator Experiences

“Nothing is more important to us than the safety of our residents. We are unbelievably proud that 98% of Dubliners feel safe living here. That is a direct result of the department’s dedication, professionalism and training.”

- Chief Heinz von Eckartsberg



smarter engagement



“In our service, we strive to provide the best quality of life and environment in which our residents and businesses can thrive.”

– Excerpt from the
City of Dublin Mission Statement

Community Connections

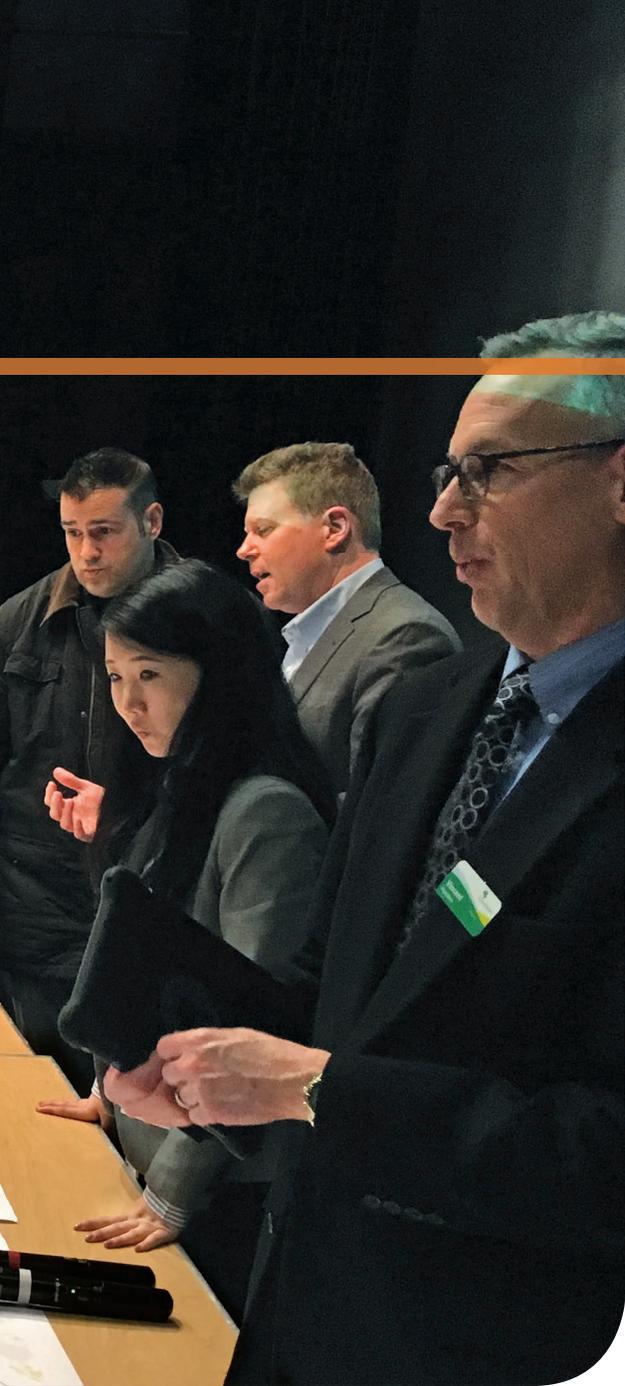
In 2016, the City continued to expand communication and engagement opportunities through a variety of methods including face-to-face meetings, social media and video messaging.

We heard from you through more than 50 surveys, which garnered more than 4,300 responses.

We informed you with **227** eNews updates opened **174,140** times.

We engaged you with **116** videos produced and **22** City Council meetings streamed live.

We interacted with you using **5** social media platforms, with a combined **40,000** followers.



-  **Twitter** 12,755 followers
-  **Facebook** 12,572 followers
-  **Instagram** 3,878 followers
-  **LinkedIn** 1,494 followers
-  **Nextdoor** 8,549 followers



DublinOhioUSA.gov

- 2.1 Million page views
- 974,700 sessions
- 543,600 users

Active Associations

- 95+ Neighborhood Associations
- 101 Total attendance at 2 meetings and 1 workshop facilitated by the City of Dublin Community Relations Department
- 210 Subscribers to Dublin Direct, the City's monthly email briefing for Dublin's Homeowner Associations

smart technology



City of Dublin Chief Information Officer Doug McCollough gave a special presentation to Greater Columbus CIOs, tech and regional partners in a “Golf & Gigabits” event at Muirfield Village Golf Club during the 2016 Memorial Tournament presented by Nationwide. Topics included local 100 gigabit broadband initiatives, connected vehicles testing and Intelligent Communities.

Information Technology

Dublink Transport

Dublin’s reputation as a smart and innovative city was advanced in 2016. The City launched Dublink Transport – a fiber optic backbone operating at up to 100 gigabits of broadband speed and capacity to create, retain, expand and attract high-tech and broadband businesses and jobs. Dublink Transport was installed in ten privately owned, aging office buildings at Metro Place.

Smart Corridor

The U.S. Department of Transportation (USDOT) awarded a nearly \$6 million grant to the City of Dublin, the City of Marysville and Union County for the advancement of the Northwest 33 Smart Corridor. The USDOT grant will provide funding for Dedicated Short Range Communications (DSRC) technology in vehicles and along the U.S. 33 corridor from Dublin to the Transportation Research Center in East Liberty, Ohio for connected vehicle and autonomous vehicle testing and research.





Dublin Broadband Consortium

One of the best examples of community engagement and responsive government emerged from a thread on the social media platform Nextdoor in early 2016. Residents began a dialogue with the city about access to broadband and reliability of high speed internet services. After a series of public meetings, the Dublin Broadband Consortium, a citizen action group, formed to research and explore options and solutions for fast internet connections for City of Dublin residents. The Consortium collected data on service and service providers in 2016. Public meetings will be scheduled in 2017 for continued exploration and research on possible solution models for residential high speed and/or broadband internet access.

DublinBroadband
News and info about Internet fiber, copper, and wireless in Ohio's best city

City of Dublin
OHIO, USA

Connect with us:

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Current Internet Connection Assessment

Oct 20, 2016 by Bruce Edwards 0 Comment

FAST 14 Mbps

DublinBroadband
@DublinBroadband

Verizon promised fiber to New York City. They failed to deliver. Finally NYC is suing. [arstechnica.com/tech-
policy/20](http://arstechnica.com/technology/2016/10/20/verizon-promised-fiber-to-new-york-city-they-failed-to-deliver-finally-nyc-is-suing/)

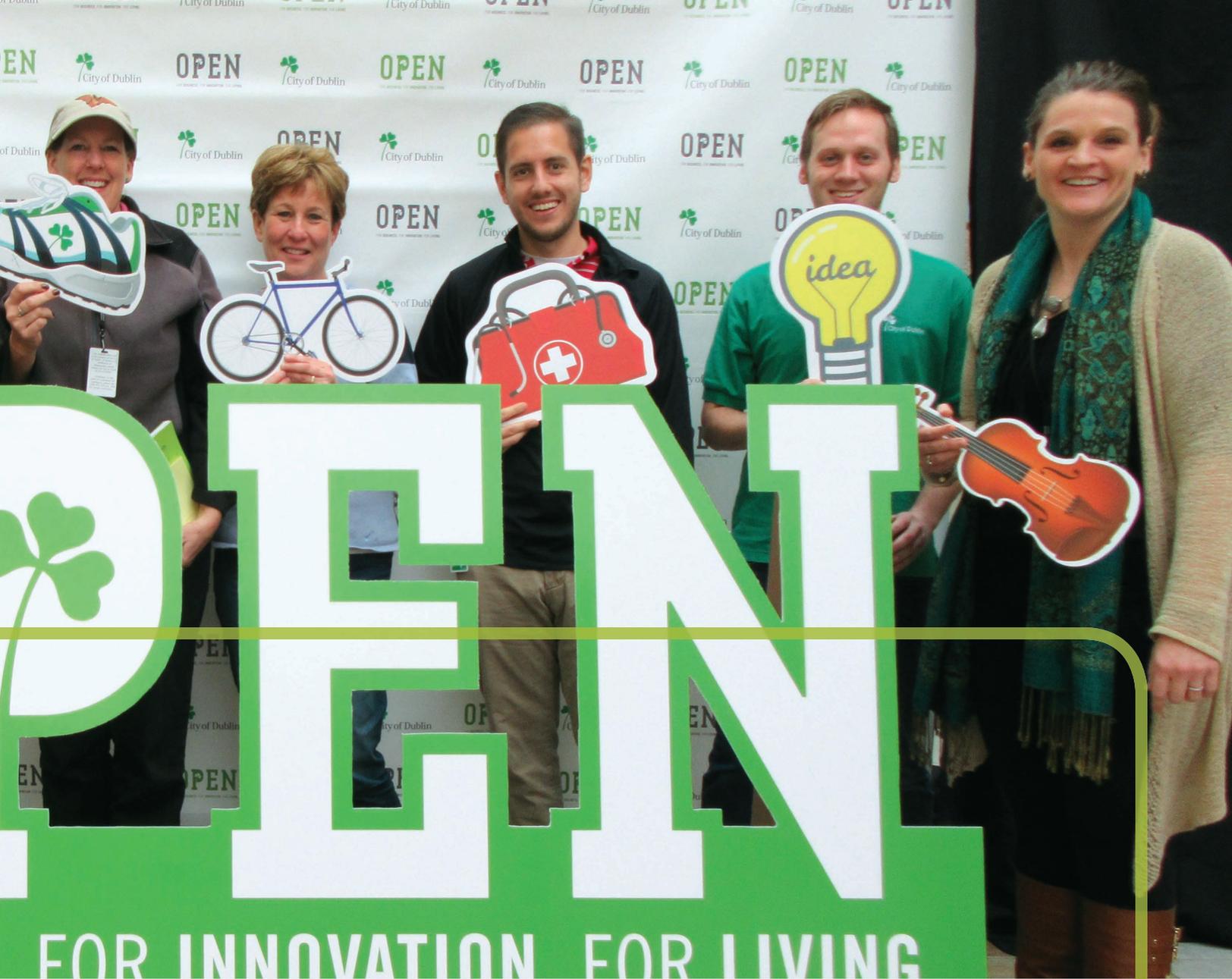
smart service

Human Resources

A group of more than **850 dedicated public servants** provided service to Dublin residents in 2016. The Human Resources Department continued the City Manager's emphasis on providing our workforce with the best leadership possible. Not only did our 40 frontline supervisors attend a "Leading Self" program, but our 28 division and department directors attended a "Leadership Exploration and Development" program. Both programs were conducted by our friends at Ohio University. Additionally, all of our ten Senior Leaders at the department director level and higher received one-on-one Executive Leadership coaching with Mr. George Flanagan of L.E.D. Inc. These programs will continue to mature and expand in 2017.

The other major accomplishment for 2016 is our new Human Resources Information System, Munis. The Human Resources staff, along with Finance and Payroll, spent countless hours preparing and validating data for this project. In 2017, this new program will enable the City to better execute Human Resources management and will allow for an employee self-service function that never before existed in the City.





- 384 full-time employees
- 471 seasonal employees
- 210 employees with at least 10 years of service
- 60 employees with at least 20 years of service
- 25 employees with at least 25 years of service
- 4 employees with at least 30 years of service



Chief Heinz von Eckartsberg
33 years of service



Sgt. Greg Potts
33 years of service



Patricia Knapik
30 years of service



Ted Zombek
30 years of service

smart&savvy

Awards

- #22 Green Fleet in the Americas
- 100 Safest Cities in America – #77 (Neighborhood Scout)
- 3CMA Savvy Award – Best Promotional Video
- Best Ohio City for Job Seekers (WalletHub)
- Best Small Cities in America – #14 (WalletHub)
- Best Suburb for Business (Columbus CEO magazine)
- Best Suburban Arts Festival (CityScene's Best of the 'Bus)
- PRSA PRism Awards – 6 awards
- Certificate of Achievement for Excellence in Financial Reporting
- Community Wildlife Habitat re-certification
- Distinguished Budget Presentation Award (GFOA)
- Flexible Pavement of Ohio Quality Asphalt Paving Award
- Gold Fit-Friendly Worksite (American Heart Association)
- International Festival & Events Association – 5 Pinnacle Awards
- Growth Award – Forestry chemical and I-tree inventory programs
- Tier 5 CLEANFleet Certification
- Top 100 Best Small Cities for Families – #17 (NerdWallet)
- Top 20 Fleet Award – #18 (Government Fleet Expo and Conference)
- Tree City USA re-certification
- UnitedHealthcare Well Deserved Leadership Award
- Ohio Wildlife Center's Donald Burton Legacy Award for wildlife awareness and appreciation efforts





Celtic-knot designs are featured on the bridge parapets and piers on the new and improved 270/33 interchange. Two new ramps and two new bridges opened in late 2016.



Board & Commission Members who served in 2016

Planning and Zoning Commission

Chris Brown
Cathy De Rosa
Bob Miller
Deborah Mitchell
Victoria Newell
Amy Salay (Council rep.)
Steve Stidhem

Architectural Review Board

Jane E. Fox
Thomas Munhall
Everett W. Musser
David Rinaldi
Shannon Stenberg

Board of Zoning Appeals

Martha Cooper
Brian Gunnoe
Sarah Herbert
Rion Myers
Pat Todoran
Jamie Zitesman

Community Services Advisory Commission

Marilyn Baker
Ann Bohman
Mindy Carr
Mel Ehrlich
Warren Fishman
Christine Gawronski
Derek Graham
Stephanie Hall
Vladimir Kapustin
Kelli Lynn
Jason McGarvey
Thomas Strup

Personnel Board of Review

Denise Kestner
Jim Renard
Mark Stemm

Records Commission

Laura Colwell

Tax Board of Review

Bill Root
Clay Rose
Dale Saylor

Convention & Visitors Bureau Representatives

Philip Smith
Frank Willson

Dublin Arts Council

Julia Caruso
Deborah Graham-Gibson
John Reiner (Council rep.)

Dublin Foundation Representative

Chris Kelley

COTA Advisory Panel Representative

David Reed

