

City of Dublin Vendor Self Service (VSS) 2019.1



Contents

1	VEND	OOR SELF SERVICE OVERVIEW	3
2	VEND	OOR REGISTRATION	4
3	VEND	OOR INFORMATION	12
4	VEND	OOR SELF SERVICE HOME PAGE	13
5	VEND	OOR NAVIGATION	
	5.1.1	Attachments	
	5.1.2	Commodities	
	5.1.3	1099	
	5.1.4	Checks	
	5.1.5	Invoices	
	5.1.6	Purchase Orders	24



1 VENDOR SELF SERVICE OVERVIEW

Vendor Self Service (VSS) provides vendors with web-based access to information stored in the City of Dublin's Munis[®] database. The information is drawn from multiple Munis products, including Accounts Payable, Purchasing, Contract Management, Bid Management, and EAM.

Using VSS, vendors can enter and maintain their contact and remittance information, discount and payment terms, designated contact persons, and the commodity codes that represent the goods and services the vendor can provide.

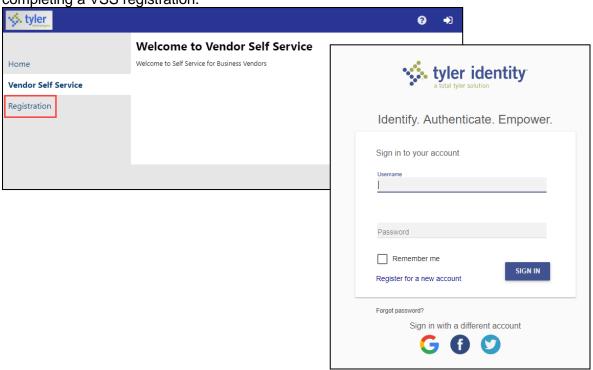
A listing of the vendor's current and prior 1099 data, purchase orders, invoices, and checks is available in VSS.



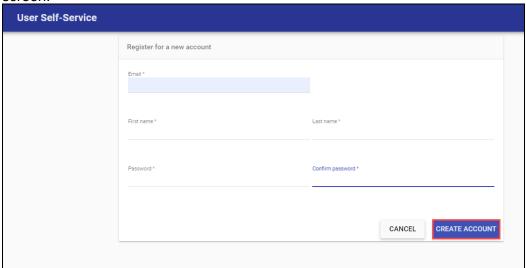
2 VENDOR REGISTRATION

Prospective vendors who do not exist in the Munis database, as well as existing vendors who have already been entered in the Vendors program in Munis but who have not previously accessed VSS, must register to access to Vendor Self Service.

Vendors of either type register by clicking Registration on the VSS home page. The Registration displays the Tyler Identity screen, and a vendor must create a Tyler Identity account prior to completing a VSS registration.



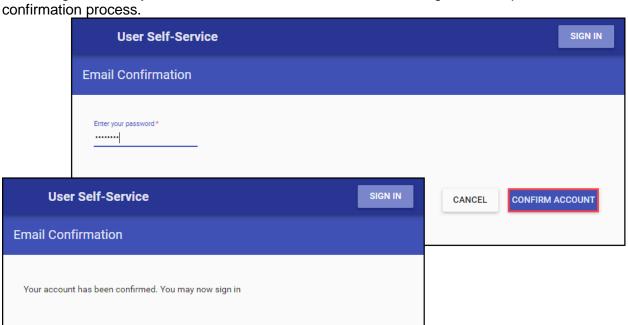
When the vendor selects Register for a New Account, VSS displays the User Self-Service screen.



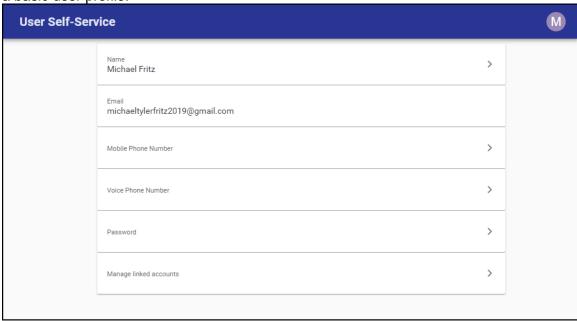
Vendors must enter a valid email address, along with name and password information. The Create Account option returns the vendor to the Tyler Identity log-in screen. However, vendors



cannot log in until they have received an email confirmation message and completed the



Once logged in to the VSS application, vendors complete the User Self-Service screen to create a basic user profile.



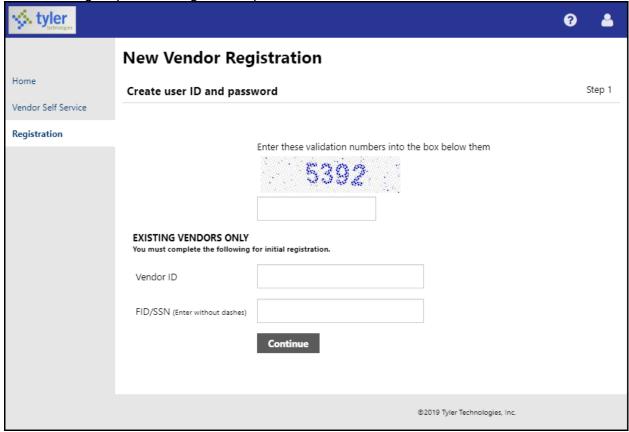
When the User Self-Service screen is completed, the vendor must sign out of VSS and log in again to complete the registration process.

On the New Vendor Registration page:

- New vendors enter the validation number provided and click Continue
- Existing vendors enter the validation code, along with their vendor ID and the FID or SSN number associated with their vendor record.

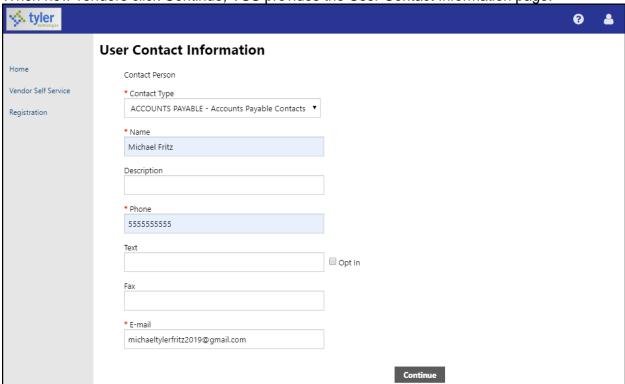
Vendors who already exist in City of Dublin's Munis database must complete the fields in the Existing Vendors Only section. You must provide the vendor with the Munis vendor ID assigned by your organization, which is the vendor number in the Munis Vendors program. The value entered in the FID/SSN box must match the value from the Munis vendor record exactly.

When existing Munis vendors complete the Vendor ID and FID/SSN boxes and click Continue, VSS verifies the entered information with the vendor record in Munis. If all information matches, the vendor is automatically presented with the My Profile page. They do not have to complete the remaining steps of the registration process.



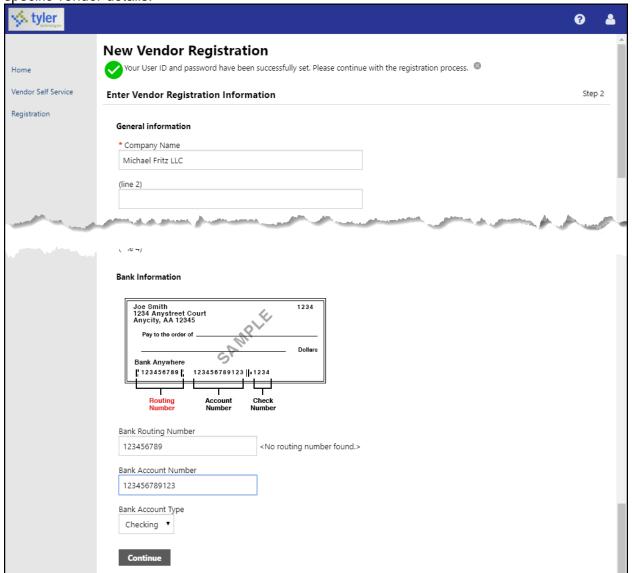


When new vendors click Continue, VSS provides the User Contact Information page.



Field	Description
Contact Person	
Contact Type	Determines the contact type code. Contact type codes are defined in
	Munis using the Contact Types program.
Name	Contains the name of the contact person.
Description	Contains information about the person listed as the contact.
Phone	Define the contact's phone, text and fax numbers, as well as the contact's
Fax	email address. The text, fax and email information are optional. An Opt In
Text	check box allows the contact to elect whether to receive texts at the
Email	number in the Text field.
	A VSS administrator can hide the fax number from view by clearing the
	Contact Fax Number check box on the Field Settings tab of the Vendor
	Administration page.

When a new vendor clicks Continue, the next New Vendor Registration page gathers the specific vendor details.



Field	Description
Company Name	Contains the vendor's name or business name.
	The value entered here appears in the Alpha box in the Vendors
	program.
Doing Business As	Indicates the vendor's doing business as (DBA) name, if applicable.
Foreign Entity	When selected, indicates that the vendor is a foreign entity.
Address	Define the vendor's main address. The vendor must enter a two-letter
City	state postal abbreviation code in the State box.
State	
ZIP	
Fax Number	Displays the vendor's fax number, if applicable. This box can be hidden
	by a VSS administrator by clearing the Address Fax Number check box
	on the Field Settings tab of the Vendor Administration page.



Field	Description
Send Remittances to the	If the vendor selects this check box, Vendor Self Service enters the
Above Name and Address	values from the main address as the default values in the boxes in step
	three of the registration process.
Email	Contains the vendor's primary email address. It is the address to which all
	notifications and alerts are sent, such as registration confirmation
	messages or password hints.
	Additional email addresses for contact persons are defined later in the
NA 1 0:	registration process.
Web Site	Includes the vendor's website URL. Optional.
Vendor Type	Determines the vendor's type. Vendor type codes are not used by the
	City, so any choice in this section is permissible and will not impact the
	vendor.
Gender	Contain the condense and atherists and a consequence has
	Contain the vendor gender and ethnicity codes your organization has
Ethnicity	defined in Munis using the Accounts Payable Miscellaneous Codes
	program. If no codes have been created, these lists cannot be used. The values selected from the lists determine the vendor's gender and
	ethnicity for vendor statistic and tracking purposes.
	A VSS administrator can hide the lists from view by clearing the check
	boxes on the Field Settings page in Vendor Administration.
Enter a Federal Tax ID Nu	imber or Social Security Number
	Requires the vendor to select whether to enter a federal tax identification
	number or a Social Security number, and then enter the value of the
	selected type.
	The FID or SSN must be a unique value that is not used by any other
	vendor profile. Vendor Self Service automatically completes these fields
	for existing vendors who entered vendor ID and FID/SSN numbers on the
	first page of the registration process.



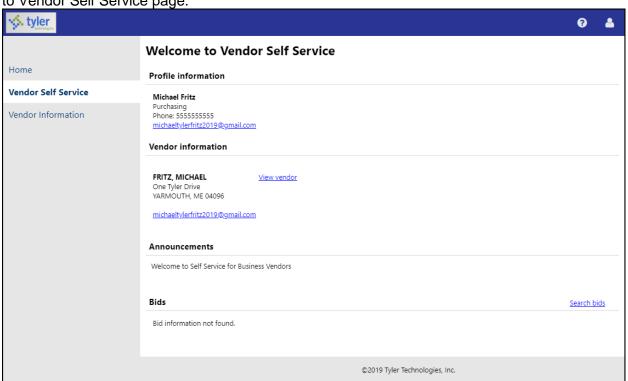
The Payment Terms and Bank Information sections define the vendor's business terms and financial transaction information.

Payment Terms	
Discount Percentage	0
Days to Discount	0
Days to Net	0
	Your preferred payables delivery method(s).
	☑ Mail □ Fax □ E-Mail
	Your preferred purchasing delivery method(s).
	☑ Mail ☐ Fax ☐ E-Mail
Bank Information	
	Joe Smith 1234 1234 Anystreet Court Anycity, AA 12345
	Pay to the order of
	Routing Account Check Number Number Number
Bank Routing Number	
Bank Account Number	
Bank Account Type	Checking ✓

Field	Description			
Payment Terms				
Discount Percentage	Defines the discount percentage the vendor extends to your organization.			
Days to Discount	Contains the number of days within which payment must be received by the vendor in order for your organization to claim the discount			
	percentage.			
Days to Net	Indicates the number of days that the vendor allows before requiring net payment.			
Your Preferred Payables	Determine the vendor's preferred delivery method for payables and			
Delivery Method	purchasing documents.			
Your Preferred Purchasing	The administrator can also restrict the delivery method to only one			
Delivery Method	selection.			
Bank Information				
Bank Routing Number	Determines routing number of the bank account to which payments made			
	to the vendor should be sent. The program automatically selects the			
	correct bank code based on the entered routing number.			
Bank Account Number	Contains the vendor's bank account number.			
Bank Account Type	Indicates the type for the entered account: checking or savings.			

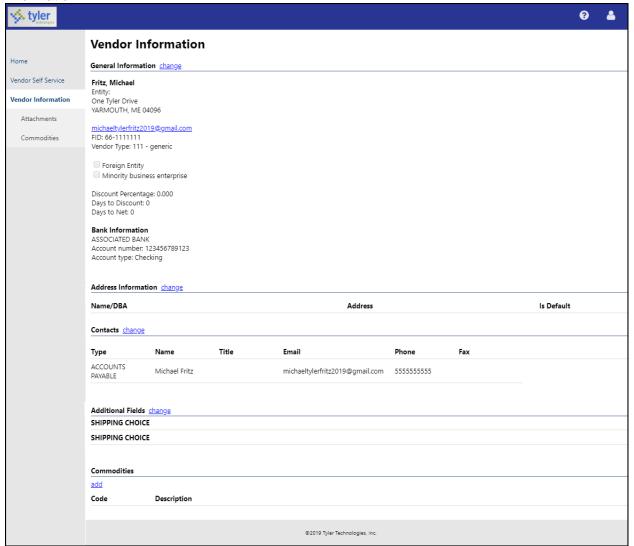


When the vendor clicks Continue and the registration is successful, VSS provides the Welcome to Vendor Self Service page.



3 VENDOR INFORMATION

Vendor Information summarizes the vendor's general, address, contacts, and commodity information.



Vendors use the Change button for each category to add or update the information.

The Additional Fields group allows vendors to add additional fields to their profiles. The City of Dublin does not have additional fields.

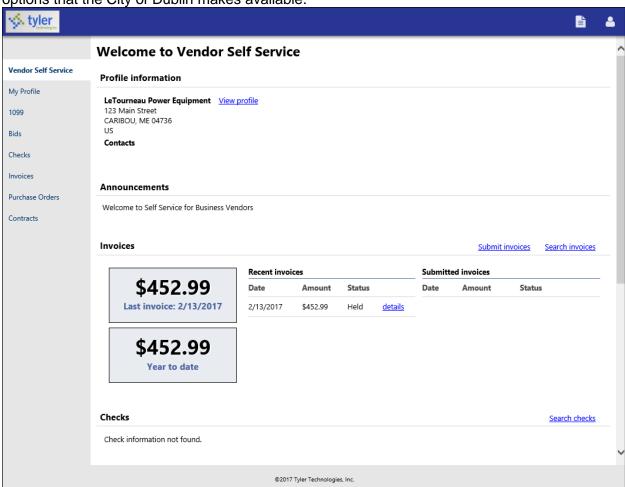
The City of Dublin does not utilize Commodities, so no options exist to add in this section.

On the menu, clicking Attachments allows vendors to upload documents.



4 VENDOR SELF SERVICE HOME PAGE

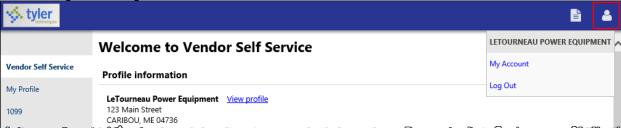
The Vendor Self Service home page provides the vendor's profile information and access to the options that the City of Dublin makes available.



Clicking the login option in the header displays the following menu options:

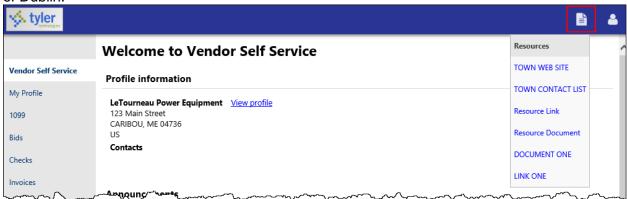
• My Account – Opens the My Account page containing the vendor's account information.







The Resources option in the header provides a menu of links or documents provided by the City of Dublin.



5 VENDOR NAVIGATION

On the Vendor pages, the headers for the individual information groups that display include options for searching and viewing related information.



Clicking View Profile in the Profile Information group or the My Profile option in the navigation menu displays the My Profile page. The My Profile page groups profile information by category. By clicking Change, a vendor can update the information in that group.





The General Information group contains the vendor's address and contact information, type and foreign entity status, minority business enterprise status and certifications, and discount terms. If your VSS administrator has enabled viewing of banking information on vendor profiles, the General Information group also displays the vendor's banking information.

General Information <u>change</u>			
Name/DBA	SMITH ELECTRIC		
Entity			
Address	44 FOURTH STREET CHICAGO, IL 60625		
Fax Number			
FID	55-7777777		
E-Mail	dan.olson@tylertech.com		
Web Site	info@smithelectric.biz		
Vendor Type	EQUI - EQUIPMENT VENDOR		
Geographic			
Foreign Entity	No		
Is minority business enterprise?	No		
MBE Classification(s)			
General			
No certificates were found for this classification.			
Discount Percentage	0.000%		
Days to Discount	0		
Days to Net	0		
Bank Name			
Bank Account Number			
Bank Account Type			
Gender			
Ethnicity			

The Address Information group displays the vendor's remittance address and contact information, while the Address Contacts group lists the vendor's contact persons and information.

Address Information						
<u>change</u>						
Name/DBA			Address		Is Default	
Address Contacts						
change						
Туре	Name	Title	Email	Phone	Fax	
ACCOUNTS PAYABLE	Susan Agouris	Accounting Office	info@mithelectric.biz	312-555-1212		



The Additional Fields group identifies the vendor's shipping preferences. Clicking Change allows the vendor to update this information.

Additional Fields		
<u>change</u>		
SHIPPING CHOICE	USPS	

The Current Vendor Commodities group contains a list of commodity codes associated with the vendor. The City of Dublin does not use Commodities, so this list will be empty.

Commodities				
add				
Code	Description			
206	COMPUTER HARDWARE AND PERIPHERALS FOR MINI AND MAIN FRAME COMPUTERS	Remove		
28525	Current Collection Equipment and Accessories, Electrical	Remove		
28726	Circuit Cards	Remove		
28782	Transmitters, Emergency Alarm Type (To incl. Equipment Operation Status Reporting)	Remove		

5.1.1 Attachments

A vendor adds attachments to their profile by clicking Attachments on the menu. The Attachments option is only available when the vendor is viewing their My Profile page.



Attachments are added by clicking the Attach button on the Attachments page, which allows the vendor to navigate to a file or document to upload. The Attachments column indicates the number of documents attached for the attachment types. Vendors can attach an unlimited number of files.

To remove an attachment, the vendor clicks the number of attachments indicator. On the attachments list, clicking the Delete button removes the attachment.

tyler 2 **Attachments** Vendor Self Service Attachments can be added to your account. Use the following **Attach** buttons to select the documents to add. Once the documents have been selected, press the Upload button. My Profile Attachment Type Description Required Attachments Attachments General Documents are not assigned to a type (0) Attach Commodities (1) Attach E-Verify E-Verify 1099 DOCUMENT1.txt X Bids

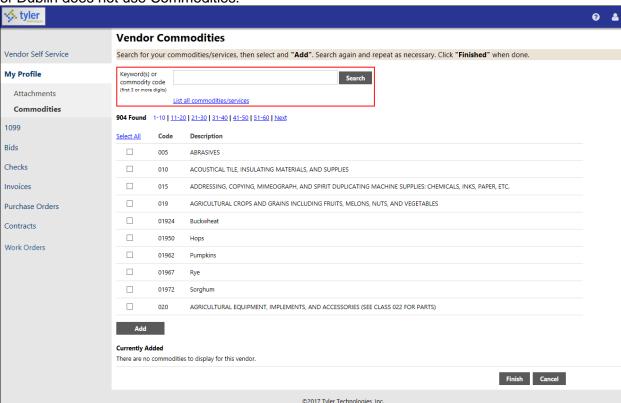
The uploaded files are also added to the vendor record in the Munis Vendors program and they can be viewed using the Vendor Attachments screen in that program.

The vendor cannot maintain their attachments in VSS once they have been uploaded.



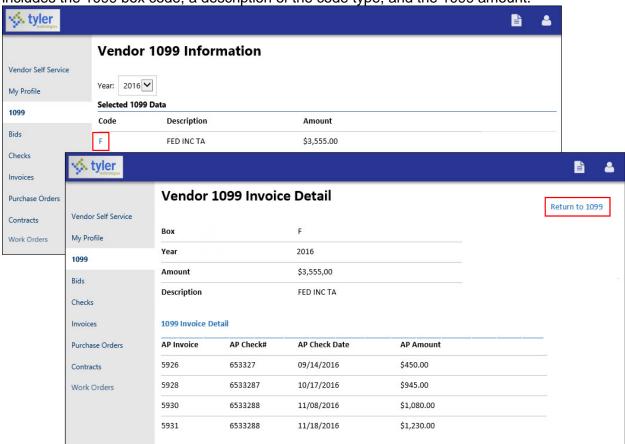
5.1.2 Commodities

Clicking Commodities on the navigation menu displays the Vendor Commodities page. The City of Dublin does not use Commodities.



5.1.3 1099

The 1099 page displays a listing of the vendor's 1099 data for a selected year. The data includes the 1099 box code, a description of the code type, and the 1099 amount.



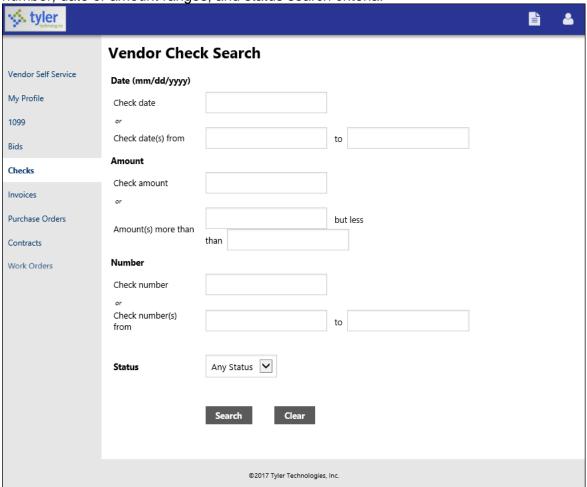
Clicking a code type provides the Vendor 1099 Invoice Detail page. This page displays the general 1099 information, as well as a listing of 1099 invoice details, if they exist for the selected box code. Clicking Return to 1099 returns the vendor to the Vendor 1099 Information page.

5.1.4 Checks

The Checks group provides a list of checks recently issued to the vendor by your organization.



Using the Search Checks option, vendors can find additional check details using the invoice number, date or amount ranges, and status search criteria.



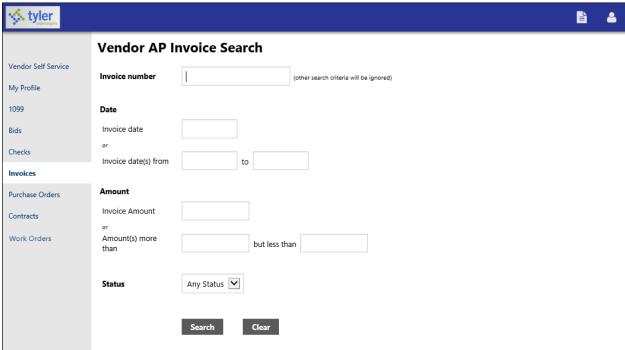
Search Results for checks provides the check date, amount, check number, and status. Use the View option of an individual check to view additional details.

5.1.5 Invoices

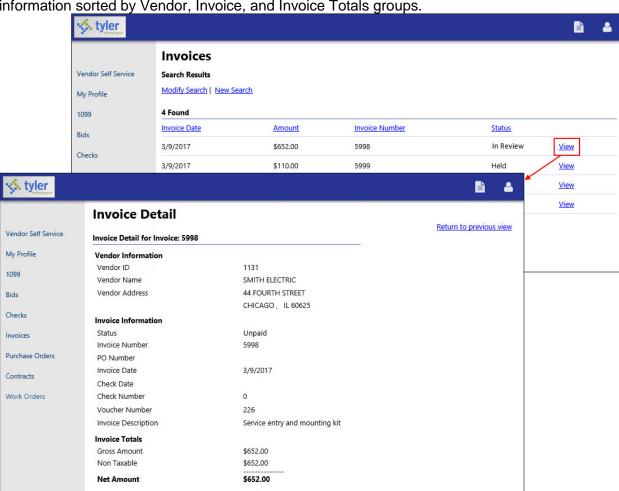
The Invoices group provides vendor details for recent and submitted invoices. Vendors are only able to view invoices that are associated with their vendor ID.



The Search Invoices page allows searches by invoice number, date or amount ranges, and status.



The Search Results page provides the invoice date, amount, invoice number, and status. When the vendor clicks Details, VSS provides the Invoice Detail page, which includes additional



information sorted by Vendor, Invoice, and Invoice Totals groups.

With the applicable settings in Vendor Administration, Munis Accounts Payable Settings, and Munis Purchasing Settings enabled, the Submit Invoices option allows vendors to submit invoices to your organization directly from VSS.



Depending on settings configured for the vendor in Vendor Administration, the Submit Invoices option may require the vendor to indicate a valid purchase order or contract number when they submit an invoice.

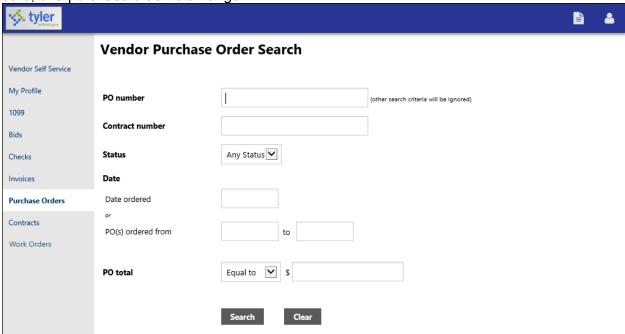


5.1.6 Purchase Orders

Purchase Orders provides a list of recent purchase orders issued to the vendor from your organization.

The initial Search Purchase Orders page allows vendors to search by purchase order number,

date, or a purchase order total range.



Search results include the purchase order number, contract number (if applicable), status, date orders, and total. The View option provides additional details for a specific purchase order.

